



Office of the
Command Master Chief
Recruit Training Command
3355 Illinois Street
Bldg 7260
Great Lakes, IL 60088



Shipmate,

Congratulations on your orders to Recruit Training Command, the Navy's only Bootcamp! I know you are excited about your orders and I'm sure that this tour of duty will be one of the most rewarding and challenging of your career. You will be a welcomed addition to the Recruit Training Command family.

We are anxiously awaiting your arrival. If you require additional information about your sponsor, the command, or the Great Lakes area, please feel free to call us at (847) 688-4949 x163 or DSN 792-4949 x163. Additionally, you may e-mail our Sponsor Coordinator ABHCS (AW/SW) Stanley at RTC.SPONSOR@NAVY.MIL. Another excellent source for information about the Great Lakes area is the Recruit Training Command Internet web page; WWW.BOOTCAMP.NAVY.MIL. This web page will get you moving in all the right directions as a new member of the RTC Great Lakes Navy team.

In closing, please communicate with your sponsor and let us know if we can do anything to assist you.

Very Respectfully,

Shawn D Isbell
Command Master Chief
CMDCM (SW/AW/IDW)
United States Navy
rtc-cmc@navy.mil



Welcome to Recruit Training Command Great Lakes

As School Liaison Officer for Naval Station Great Lakes, my role is to help parents in making their child's educational transition to the Great Lakes area a smooth one. My focus is to provide information on schools to empower families to make the best education choices for their children. I serve as a link between our families, the school community and senior leadership at the installation.

Primary services include assisting families with:

- Information on local schools and boundaries
- Assistance with school choice
- Understanding home school regulations and support
- Inbound/outbound transfers
- Graduation requirements
- Understanding the special education process
- Providing agency referrals to our internal and external partners
- College readiness
- Schools and community outreach

Included in your welcome packet is information on local public and private schools in the area as well as additional resources and information choices in easing transition and choosing the best school for your child. Additional information can be found at the SLO website:

http://www.mwrgl.com/child_youth/slo/slo.htm

Please do not hesitate to contact me with any questions or concerns you may have. I am here to empower you to be your child's best advocate. Once again, welcome aboard!

Best Regards,

Child and Youth Educational Services
Phone: (847) 688-5700 DSN: 792-5700
Fax: (847) 688-5709
SLO_greatlakes@qlmwr.com

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Reclaim Uniform Clothing Sale

Friday, 15 April

0800-1300

Warehouse 3501

- ◆ **Accepting Credit/Debit Only for this sale.
Cash will NOT be accepted.
(Visa/MasterCard ONLY)**
- ◆ **Remember to stock up on your Summer Uniforms!**
- ◆ **Stock up on uniform items at 35% of the cost!**
- ◆ **Open to all with Military ID: Active Duty, Reserve, Retired & Family Members**
- ◆ **Purchase of NWU's is limited to Active Duty, Reserve and Spouse Only**

Reclaim Sale Shuttle Transportation Schedule

TIME	LOCATION
0800	Galley 535 Patio
0815	3501
0830	Galley 535 Patio
0845	3501
0900	Galley 535 Patio
0915	3501
0930	Galley 535 Patio
0945	3501
1000	Galley 535 Patio
1015	3501
1030	Galley 535 Patio
1045	3501
1100	Galley 535 Patio
1115	3501
1130	Galley 535 Patio
1145	3501
1200	Galley 535 Patio
1215	3501
1245	Galley 535 Patio *Drop off only
1300	3501 *Last pick up at sale
1315	Galley 535 Patio *Drop off only

MilitaryInstallations Booklet for Naval Station Great Lakes

Fast Facts

Celebrating over a 100 years of serve and training to the Navy and the Nation.

Location: Naval Station Great Lakes is a military town, located on the shores of Lake Michigan, approximately 1 hour north of Chicago, Illinois and 1 hour south of Milwaukee, Wisconsin. Our mission is to train Sailors for the Fleet. Naval Station Great Lakes (NS) is home to the U.S. Navy's only Recruit Training Command. Installation [homepage](#).

BRAC Status: Decrease of nearly 2,000 military and civilian personnel.

Cost of Living: Higher than the U.S. National Average

Base Operator: 847-688-3500, or DSN 312-792-3500

Population:

4,000 active duty staff personnel and families

14,000 recruits and students

3,000 government civilian employees

2,000 contractors

Area Population: 32,897 in North Chicago; 9,524,673 in the Chicago-Naperville-Joliet Metro Area

Child Care: Child Youth Placement (CYP) is a service offered by the Naval Station Great Lakes, Morale, Welfare and Recreation Department. The CP Coordinator assists parents who are looking for childcare within the Great Lakes area. Call Child & Youth Referral office, 847-688-3100 for both on base and off base referrals.

Schools: [North Chicago Community Unit School District 187](#) serves 4,368 students ranging from pre-kindergarten through high school, with one-third of the district's students being military dependents from Naval Station Great Lakes. Call the School Liaison Representative at 847-688-5700 for more information.

The Housing areas are located in three different communities: Great Lakes is located in the North Chicago community, School District 187. Fort Sheridan is located in the Highwood/Highland Park communities, School District 112 and 113. Glenview is located in the Glenview community, School District 34 and 225.

Youth Services: The two Great Lakes youth centers provide a variety of recreational activities for youth ages 5-18 and their family members. The Centers offer before and after school programs, day camp, intramural sports leagues, a variety of instructional classes, youth day trips, and themed special events. Call 847-688-5573/5581 for additional information.

Fleet and Family Support Center: [FFSC](#) 847-688-3603 ext. 100, DSN 312-792-3603 for additional information.

Housing: Great Lakes Housing availability is good both at the installation and in the local community. Call the Navy Family Housing Office at 847-688-3440 ext. 134, for availability.

Employment: Unemployment Rate 9.4%. Median Household Income \$58,445. Contact our Transition Assistant Program and our Family Employment Readiness Program for all local opportunities at 847-688-3603 ext.127.

Base Services:

[MWR Facilities](#)

[Commissary](#)

[Exchange System](#) has 2 exchanges and 7 specialty stores

[Armed Forces Bank](#); [Navy Federal Credit Union](#)

Medical Services: The Captain James A. Lovell Federal Health Care Center offers robust medical services to patients in Northern Illinois and Southern Wisconsin. Their administrative hours of operation are Monday through Friday (excluding federal holidays) from 8 a.m. to 4:30 p.m.

Veteran Patients: Appointment Line: Call 800-393-0865.

TRICARE Patients: Call 800-941-4501 for a same day or future appointment with Adult and Family Medicine or Pediatrics. Non-enrolled patients may call the Appointment Line for same-day space available Primary Care appointments after 10:00 a.m. Monday through Friday.

TRICARE Online (TOL) Appointment Booking: Book your appointment using [TRICARE Online](#). If you receive a message that no primary care appointments are available, call the Appointment Line at 800-941-4501.

Special Messages from this Installation: Privatized housing management, Forest City enforces the following breed restrictions: Pit Bull, Rottweiler, Chow Chow, Doberman Pinscher, German Shepherd, Siberian Husky, and Perro de Presa Canarios.

Defense Service Network (DSN) Dialing Instructions

The DSN is the provider of long-distance communications service for the Department of Defense (DoD). Every installation has a special DSN number and the numbers vary by world-wide location. In order to place a call using DSN, the caller must be using a military phone on an installation. Cell phones cannot dial DSN numbers. When dialing a DSN number from a United States installation to another United States installation, it is unnecessary to dial the DSN 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included. The operator can be reached at commercial (719) 567-1110. Please note that long distance charges may be incurred.

Overview

Location

Naval Station Great Lakes is a military town, located on the shores of Lake Michigan, sits 1 hour North of Chicago, Illinois and 1 hour South of Milwaukee, Wisconsin. Naval Station Great Lakes is located in the middle of two metropolitan areas Chicago and Milwaukee which can be consider as a high cost area. The base operator's phone number is 847-688-3500 or DSN 312-792-3500.

History

Great Lakes has been turning civilians into seamen and seamen into Sailors for more than 100 years. From its founding in 1911, Great Lakes has maintained its position as the Navy's largest training facility. Since World War I through today, it has trained and sent to the Fleet more than two million new Sailors through the Recruit Training Command (RTC), and nearly an equal number from its technical schools.

The largest military installation in Illinois and the largest training center in the Navy, the base includes 1,153 buildings on 1,628 acres, and uses 50 miles of roadway to provide access to the station's facilities. For more information on Great Lakes' history and the installation itself, go to our [homepage](#).

Mission

Our mission is to train Sailors for the Fleet. Naval Station Great Lakes (NS) is home to the U.S. Navy's only Recruit Training Command.

Population Served

Naval Station Great Lakes is home to over 4,000 active duty staff personnel and families, 14,000 recruits and students, 3,000 government civilian employees, and over 2,000 contractors. Naval Station Great Lakes provides services to Active Duty military, their family members and retirees, from a surrounding 16 state area.

Base Transportation

The shuttle bus on base is free and run by Naval Station Quarterdeck/CDO. Please call 847-688-3300 or DSN 312-792-3300 for more information.

Sponsorship

Contact your new command for information on sponsorship assistance. You may also get help with obtaining a sponsor by going to the Navy Personnel [web site](#) and clicking on Sponsor Assignment Aid.

Postal Service Center:

Call 847-688-2197; DSN 312-792-2197. Members who will be living in Central Billeting (Gateway Suites & Inn) may request a Post Office Box prior to arrival. Send a letter to 320 A Dewey Ave., BEQ 438, Great Lakes, IL 60088. For all others, make arrangements to forward mail to the gaining command. The commands can only hold mail for up to 15 days.

Temporary Quarters

Upon arrival, Sailors should check-in at the Naval Station Quarterdeck, located on the first floor of Building 2000. Single Sailors will be provided BEQ located at Naval Station. The 24 hour contact number is 425-304-3366 or DSN 312-727-3366. All travelers (PCS, Space-A, TDY) are allowed to make reservations on-line, or call the Front Desk directly. It is recommended if you are PCS'ing with a family please contact NGIS for availability. They can be contacted at 425-304-4860 or DSN 312-727-4860. Pets are not allowed in NGIS.

The Navy Lodge at Smokey Point, near the NGIS, now allows cats and dogs up to 50 pounds in weight when traveling with their owners. All pets should be seen by a veterinarian and have up to date vaccination records. A health certificate is also a good idea if you are traveling from state-to-state or across international borders. Finally, when you are at the Navy Lodge, treat the area where you walk as if it were your own yard and always clean up after your pet, using the bags provided. The following items are essential to have when checking in with a dog: A sturdy leash and extra collar; an old blanket or sheet for wherever the pet carrier will be secured; old sheets to cover bedding and furniture once you reach your accommodations; your pets own bedding; food and water bowl set; treats; toys or chew

items; medications, supplements and preventatives; a flashlight for nighttime walk; brush, comb and lint remover. For a cat: a full litter pan with extra litter; liners and newspaper for underneath; waste removal bags; old towels, carpet cleaner, disinfectant spray and trash bags for accidents.

Not all Navy Lodges are "pet friendly" so please make sure to ask prior to your reservation request. Additional information can be found at the following website. You can contact the Smokey Point Navy Lodge direct at (360) 653-6390.

Relocation Assistance

The Fleet and Family Support Center (FFSC) is located near the main gate in Bldg. 26. The FFSC has many programs and services that will be a great help to newcomers, as well as for those who are getting ready to depart from Great Lakes. Relocation services include extensive community information and spouse employment assistance.

Newcomers Brief -- Contact your command for scheduled briefing time. Spouse Orientation is offered on a one-on-one basis. Child care services are not available. Contact the Fleet and Family Service Center to make an appointment at 847-688-3603 ext. 100.

Critical Installation Information

Pets in Housing

Privatized housing management, Forest City enforces the following breed restrictions: Pit Bulls, Rottweiler, Chow Chow, Doberman Pinscher, German Shepherd, Siberian Husky, and Perro de Presa Canarios.

Sponsorship

Settling into your new location and your new unit takes time. [Military OneSource](#) is designed to assist you with information about your new location. Once on the Military OneSource site, chose the Installation Locator. Complementing Additionally each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. If you want to learn how to be a sponsor, you can take a short [training module](#) found on Military OneSource, or if you are a Sponsor, you can use the [eSponsorship Application & Training](#) a secure website designed to train you on your sponsorship duties and provide sample materials for your use when communicating with your newcomer.

The purpose of the Sponsorship program is to:

- Provide a sense of belonging
- Ease the transition for inbound service members or civilians and their family members
- Increase productivity
- Reduce culture shock
- Help newcomers make informed decisions
- Cultivate new friendships
- Improve morale

A sponsor is someone from your new unit who is assigned to assist you in settling into your new location. You must request a sponsor through your unit. You can learn more about the sponsorship program and how to apply through your Relocation Assistance Program or the Family Center at your new installation.

Your gaining unit will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

- Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation. Following up with a personal phone call after contact has been made.
- Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provided by the Relocation Program.
- Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.
- Confirm transportation and lodging arrangements.
- Assisting with obtaining a Post Office Box for your mail.
- Meeting you and your family upon arrival.
- Accompanying you to your check in point for the unit.
- Introducing you to the Family Center and loan closet
- Providing essential service locations such as commissary, exchange, gas station, and bank.
- Being available when you arrive at your installation to meet you, show you around, and help you through in-processing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

Army and Defense Logistics Agency: AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing advanced individual training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

Air Force: Gaining Unit Commander Support Staff/Military Personnel Section will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.

Navy: OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty. Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

Marine Corps: Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command using the [Sample Sponsorship Request form](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to Naval Station Great Lakes

Airports

Arriving from O'Hare International Airport

If you are arriving by plane, from O' Hare International Airport, we have a Military Information Detachment located in the USO facility at Terminal 2, to assist you with obtaining transportation to Great Lakes. The Airport Express has a van that goes to and from O'Hare.

Arriving from Midway Airport

If arriving at Midway Airport, look for the American Taxi company. They have a flat rate fee for coming to Naval Station Great Lakes. You can also take the Metra to Downtown, then transfer to the Chicago & Northwestern Line which comes to the Naval Station Great Lakes installation.

The Airport Express has a van that goes to O'Hare and there you can transfer to the Great Lakes van.

Driving Directions

If arriving by auto, NAVSTA is located approximately 3 miles east of Hwy. 41 and approximately 15 miles east of Interstate 94/294 at US Rt. 137 (Buckley Rd.).

Driving coming North from Chicago

If you drive, the following route is suggested coming north from Chicago; take Interstate 94 (north) to Hwy.41 Waukegan exit. Do not take the by-pass to Interstate 294. Take Hwy.41 north to Rt. 137. Make a right turn on Rt. 137 (Buckley Rd.); go east approximately 2 miles.

Driving North from the Chicago Area

Coming north from the Chicago area using the bypass Interstate 294 (north), to Rt. 137. Make a right turn on Rt. 137 (Buckley Rd.) and go east approximately 6 miles.

If Coming from Wisconsin

Use Interstate 94 south. At Wisconsin/Illinois border exit onto Waukegan exit Hwy. 41 south (off ramp is on the left side of Interstate 94). Take Hwy. 41 south to Rt. 137; make a left turn on Rt. 137 (Buckley Rd.) and go east approximately 3 miles.

Check-in Procedures

Inprocessing Procedures

The 24-hr arrival point at Naval Station Great Lakes is the Quarterdeck of the command you are reporting to. The gaining Command will assist in assigning a sponsor. The Fleet and Family Support Center, Relocation Assistance Program can provide general information about the base and the surrounding area. If arriving during duty hours, report to your unit's Commander's Support Staff/ Quarterdeck.

Reporting Procedures

The Navy Gateway Inn and Suites are located at Naval Station Great Lakes, Mainside, Building 30 (Admiral Mike Boorda Hall). Enter at the main gate onto Farragut Avenue. Turn left at the end of the stone bridge (Pettibone Creek) onto Rodgers Street; make a right on Bronson Avenue and go two blocks to Luce Blvd. Turn left onto Luce Blvd and Admiral Boorda Hall is on the left. Parking is located directly in front of the Navy Gateway Inn and Suites' central check-in location. The Front Desk is open 24 hours a day seven days a week.

Visitors Quarters (TDY). Visitors to Naval Station Great Lakes may obtain reservation information by accessing their [website](#) or by calling 1-877-NavyBed (1-877-628-9233). Guests coming here on orders will need a copy of their orders and ID card upon check-in. Use of government travel cards is the preferred method of payment. Major Credit Cards are accepted, excluding American Express, Discover, and Bank of America. Reservations should be made as far in advance as possible. Navy Gateway Inn & Suites check-in time is 3:00 p.m. and check out is 11:00 a.m. After 12:00 a.m., reservations are canceled if no call is made to inform Front Desk personnel of a later arrival time.

Bachelor Personnel in the grade E4 and above: Bachelors in the pay grade E4 and above are authorized to draw BAH and live off base (with command approval). All rooms are equipped with WIFI capabilities.

Geographical Bachelor (GB): Berthed in double occupancy room with shared bathroom. Rooms have limited space and furnishings. Cable TV, DSL and telephone service is available but is the responsibility of each resident to set up a contract with the provider. A monthly utility fee is charged each GB resident. Space to house GBs is limited, please contact the Front Desk if intending on applying for GB status.

Note: There are no guarantees that you will be awarded GB status.

Travel Planning

The MilitaryHomeFront website has a convenient section to help with planning your next Permanent Change of Station (PCS) move. You can visit and/or call the Relocation Assistance Program nearest you or call the Fleet and Family Service Center, Relocation Assistance Program using our toll free line 1-888-231-0714 ext. 128.

Important Documents to Hand Carry for Inprocessing

At LEAST 10 copies of your orders
 Birth Certificates (or certified copy)
 Marriage Certificate
 Copy of advance travel pay or allowances paperwork
 All moving paperwork including: inventory, TMO information, Self-Procured Move paper work, and all receipts associated with moving
 Employment records or resume of civilian family members
 Medical/dental records from your previous duty station - entire family
 Immunization records for all children and all active-duty members
 School records/transcripts for children and adults
 Pet medical and immunization records
 RECOMMENDATION: Letters of credit from utilities companies (telephone, electric, etc; may result in waiver for deposits)

What to do if you Get Married Enroute

If you get married before you PCS, you MUST inform your chain of command to have your orders modified to include dependents. If you get married enroute, contact your gaining command upon arrival. The military WILL NOT PAY for travel and housing of your spouse if you do not follow the proper procedures.

Motor Vehicles

Registration & Licensing Requirements

Illinois State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving; you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 7 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Illinois Driver's License

If you are under the age of 18 years, you must have passed an approved driver education course and have written consent of either a parent or legal guardian.

Sometimes you may drive in Illinois without a valid Illinois driver's license. You are exempt if you:

Move to Illinois and have a valid driver's license from your home state or country. You may drive with that license for 90 days.

Do not live in Illinois, but are driving in Illinois. You must have a valid driver's license from your home state or country.

Are an out-of-state student at a college or university. You may drive with a valid license from your home state or country. This also applies to your spouse and children.

Are on active duty for the Armed Forces outside the United States but are a legal resident of Illinois. You may drive the first 90 days of your return without any license.

Are employed by the U.S. government or are a member of the Armed Forces. You do not need a valid Illinois license if you are on official business and driving a vehicle owned by or leased to the government. However, DOD regulations require a valid state drivers' license to operate government owned vehicles.

Registering Vehicles on Base

The following information is required to register your privately owned vehicle (POV) on base:

- a valid driver's license
- up-to-date vehicle insurance
- a vehicle registration (no titles)
- military ID card

If the car is registered to another person, you will need to bring in a letter from them stating that you can drive that car.

You must maintain minimum Illinois vehicle insurance coverage to drive on base as follows:

- \$20,000 for bodily injury to or death of one person
- \$40,000 for bodily injury to or death of all persons as a result of any one accident
- \$15,000 for damage to property of others as result of any one accident

Base Regulations

Vehicle Checks -- Seat belts are mandatory for all occupants of any motor vehicle operated on board the base. In the state of Illinois, if you are age 16 or more and are in the back seat with a driver age 18 or older, a seat belt is not required. In addition, children under 8 years of age or under 40 pounds must be properly secured in a federally approved car seat.

Children under the age of eight years must be secured in an appropriate child restraint system, more commonly called a child safety seat. Child safety seats include infant seats, convertible seats (rear-facing for infants and forward-facing for toddlers) and booster seats that are used with the vehicle lap and shoulder belt system.

Children weighing more than 40 pounds may be transported in the back seat of a motor vehicle while wearing only a

lap belt if the back seat is not equipped with a lap and shoulder belt system.

Alcohol -- It is unlawful to transport any open receptacle containing any amount of alcohol in a motor vehicle, except in the trunk or in some other area out of the immediate control of the occupants. A person shall not drive or be in actual physical control of any vehicle with a BAC of 0.05 but less than 0.08 (base). Under the age of 21, alcohol is not tolerated.

Bicycles -- When riding bicycles on base or out in town, all riders shall wear a Department of Transportation (DOT) approved helmet and orange vest with reflective tape.

Window Tinting -- Window tinting laws for the state: Tint must be from the factory. You can not tint the windows yourself. Windshield and front seat window tinting is prohibited in Illinois. Vehicles licensed in other states must comply with the laws of those states.

License Plates -- The State of Illinois requires you to display both license plates, one on the front and one on the rear. License plates are not authorized for display in either the front or rear windows. License plate covers are prohibited.

Education - General Overview

Public School

In the communities surrounding Naval Station Great Lakes, you will find a variety of schools and specialty programs to serve you. Additionally, there are private schools and pre-schools, as well kindergarten facilities throughout the region provide parents with abundant educational choices. Please be advised that the state of IL implements registration fees at all grade levels for public schools. These fees are waived only for families that qualify under income parameters for free and reduced lunch. All public schools run a 10 month year, with 2 major breaks.

Most schools in the area offer before and after school programs for the elementary students, as well as free/reduced lunch programs, school sports programs, and special education classes. Please be advised that Illinois is not a "choice" state and requires its residents to attend the public school whose boundaries they live within. Personal contact with an individual school district is the best way to learn about school calendars, facilities, curriculum, graduation requirements, extracurricular activities and other areas.

Registration Requirements

Newcomers and those registering their children for the first time are required by Illinois law to provide proof of immunizations against a number of contagious diseases. Immunization schedules and Illinois health forms may be found [online](#). Children entering kindergarten must be age 5 on or before 1 September of the enrollment year. You are also required to show proof of residency each year. Basic guidelines for registering your child in Illinois can be found [online](#). Contact the appropriate school system for additional information on registration requirements, fees, and specific academic or extracurricular activities.

Grading System

To encourage the highest achievement of every student, each school incorporates the Learning Standards as defined by the IL Department of Education. Standards, which define the knowledge, concepts, and skills that students should acquire at each grade level. Each district's curriculum, student-level assessment, textbooks, instructional materials, and professional development activities are all aligned with the standards. This ensures, among other benefits, that the knowledge students acquire in the classroom is directly related to the statewide assessments they take each year. For more information on your particular district, contact the Lake County Office of Education or visit their website. For more information about educational options for districts surrounding Great Lakes Naval Station, you may also visit the School Liaison website at www.mwrgl.com/child_youth/slo/slo.htm.

Graduation Requirements

Illinois recently updated the coursework necessary to meet the state graduation requirements. This information can be viewed [online](#).

Achievement Testing

The Illinois Standards Achievement Test (ISAT) measures individual student achievement relative to the Illinois Learning Standards. The results give parents, teachers, and schools one measure of student learning and school performance. Each district is required to report the percentage of students that meet or exceed Illinois State learning Standards as determined by testing which is part of the No Child Left Behind regulations. The [Illinois State Board of Education](#) has a very informative web site that outlines school, district and state report cards, district summaries, teacher/student ratios, graduation rates, data analysis and progress reporting as well as school profiles. You may also reach them at the Call Center at 217-558-3600 between 8:00am - 5:00pm CST, Monday – Friday.

Government Housing

Families who live on base at Great Lakes attend North Chicago Community Unit School District 187 which serves 3,849 students ranging from pre-kindergarten through high school. Approximately 20-25% of the student population is

military dependents from Naval Station Great Lakes. The district's pre-Kindergarten school, five K-5 schools, two middle schools and North Chicago Community High School are fully accredited by the State of Illinois, and the North Central Association. Yeager School offers a pre-K program whose enrollment is limited to those students who are considered "at risk" to provide additional supports so the children may be successful in kindergarten. Children must have a diagnosed learning disability as well as complete a screening process in order to be eligible for these programs. The IL State Board of Education has undertaken numerous initiatives to adopt a more rigorous curriculum, improve student culture, and raise student achievement.

Families residing in Forrestal Village with Grades K-5 children, attend Forrestal Elementary School. Middle School is divided between Novak-King 6th Grade Center and Neal Math & Science Academy for 7th and 8th grade. High-schoolers attend North Chicago Community High School, which offers a curriculum in college preparatory courses, industrial arts, vocational subjects and has special or enriched learning services. There is busing of students on the installation, if they live outside a one mile radius, which is a requirement of Illinois Law. District #187 has a uniform dress code requirement.

North Chicago Consolidated School District 187 is located at 2000 Lewis Avenue, North Chicago, IL. Phone number: 847-689-8150. You can access specific information on each grade level school listed from their website.

In Fall 2014, the LEARN North Chicago 6th Campus opened serving 250 students in grades K-2, and 6-7. When built to capacity, the school will encompass grades K-8 with 500 students. Lottery for available spots is conducted in the spring, but families are encouraged to submit an application upon receipt of orders as spots due to slots becoming available due to transitioning families. The school is a tuition-free, public school open to all children living in North Chicago. The school is located at 601 D St (BLDG 130H), Great lakes, IL 60088. Phone number: 847-377-0600.

To learn more, visit their website at www.learncharter.org. You can access forms to be placed on the wait list here as well.

Students through eighth grade who live in government housing at Fort Sheridan attend [North Shore School District 112](#), Highland Park. District offices are located at 1936 Green Bay Road, Highland Park, 60035. Phone number: 847-681-6700. Students in grades 9-12 will attend [Highland Park High School](#), which is part of District 113. There district offices are located at 1040 W. Park Ave., Highland Park, IL, 60035. Phone number: 847-926-9233.

Students in government housing at Glenview go to [Glenview Public School District 34](#), Glenview. Their district offices are located 1401 Greenwood Rd., Glenview, IL, phone number 847-998-5000. Students in grades 9-12 will attend [Glenbrook High School District 225](#), located at 1825 Landwehr Rd., Glenview, IL, phone number 847-998-6100. There is busing for all students on the installation.

For all of the schools that service our families living in government housing, please check the websites for information about school calendars, numbers of schools under each district, before and after school programs, sports programs, and grading system per school district.

Private School

Lake County is home to more than 100 private primary and secondary schools, as well as in neighboring Kenosha County, WI. Private schools vary widely, from highly structured to self-directed learning environments, to college prep and curriculum strong in artistic expression. Many private schools are church affiliated; however, they often welcome students of any religious background.

You can obtain a list of registered non-public schools from the Lake County Regional Office of Education, 800 Lancer Lane, Suite E-128, Grayslake, IL, 60030-2656. Phone number: 847-543-7833. For information about scholarships, entrance requirements and waiting lists, parents should direct inquiries to the desired school. You may also visit the [School Liaison website](#) for more information.

Adult Education

The Navy College Learning Center (NCLC) is located in building 617, room 216 and can be reached at 847-688-0524, Mon.-Thurs. 7:00 a.m. - 8:00 p.m and Friday 7:00 a.m. - 4:00 p.m. The center offers free instruction for Active Duty, Reservists, Retirees, and adult family members in self-paced computer based instruction on a variety of courses from math to work skills.

NCLC has the equipment needed to successfully get ready for those important Military Advancement exams; prepare for College placement; study to retake the ASVAB, or just better your skills. They offer classes especially tailored to provide the assistance you need! Classes offered include:

- Basic Skills
- ASVAB Prep
- GED Prep
- SAT/ACT Prep

Another good contact for adult education information is the FFSC's Relocation Assistance Program located at 525 Farragut Ave., Suite 300, Great Lakes, IL 60088, and phone number toll free: 888-231-0714 ext. 128 or 847-688-3603 ext. 128. Hours of operation are Monday through Friday, 7:30 a.m. - 4:00 p.m.

Education - Local Schools

How do I choose a school?

Choosing the right school for children is a priority for military families. Whether you are assigned living quarters or have a choice of where to live, it is important to explore all educational options to discover the proper match for each child. All parents want the best possible education for their children. Students have different learning styles and needs. Children within the same family may not learn in the same way or at the same rate. Finding the right educational setting for each child requires a careful examination of various options that are available to students and their families.

"[Choosing a School for your Child](#)", a publication of the U.S. Department of Education offers a series of checklists and pertinent questions to assist parents in making the right choices.

What schools are in my area (or in the area where I may move)?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child.

[GreatSchools](#) offers listings of 200,000 public and private schools serving students from preschool through high school and more than 800,000 parent ratings and reviews. GreatSchools also has a new program called College Bound, an online approach to helping parents raise college-ready high school graduates.

Designed for military students, their families and the caring professionals who support them, [SchoolQuest](#) is an educational resource tool from the Military Child Education Coalition. It is meant to facilitate the search for new schools and centralize resources.

It's also a secure storage site for students' educational, extra-curricular, award, volunteer and work information. Please note, though, that is NOT a replacement for a school transcript. It can be viewed as a safe, centralized virtual "file drawer" where a student (or parent) can keep track of all the details that are so difficult to organize, but so necessary when students move or apply for college, jobs or military service.

In addition, SchoolQuest guests are granted access to research and time-tested information about successful educational transitions.

[Military OneSource](#) is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members.

How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extracurricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

[Military Child Education Coalition](#)

[Military Impacted Schools Association](#)

Education - Local Schools/Overseas

Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

Where do I start?

Start with the information on your new installation. Visit [MilitaryINSTALLATIONS](#) and review the installation's Education - article. All of the overseas installations have dedicated a portion of the Education article to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

What is the difference between a DoD school and an international or national school?

[DoDEA](#) is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic

standards with well-rounded educational programs. Visit the [DoDEA School Report Card website](#) to find a detailed discussion of each DoD School.

In addition to DoDEA, the [U.S. Department of State's Office of Overseas Schools](#) mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the [International Schools Services' website](#).

In addition, the [World Wide Schools](#) website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch with other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

[MilitaryStudent](#) provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

Education - Training (College/Technical)

Continuing Education

The Navy College Program (NCP) is the Navy's Voluntary Education Program throughout the Navy. The NCP consists of more than 30 Navy College Offices (NCO) located throughout the world and the Virtual Education Center (VEC) located in Dam Neck, VA.

The Navy College Office Great Lakes serves active duty, spouses, retirees, and affiliated members of the Great Lakes Community. The NCO Great Lakes provides the following services:

- Educational counseling
- Tuition Assistance (TA) via Web TA
- Degree Planning
- Servicemember's Opportunity Colleges (SOC)

DANTES

Virtual Education Center

SMART transcripts

NCP Distance Learning Partnership Schools

Rating & Degree Roadmaps

SMOLLA (Sailor Marine Online Academic Advisor)

Electronic testing for on-site scoring

On-base educational institutions include:

[Webster University](#) -- various graduate programs[Southern Illinois University](#) -- various bachelor degree programs[Columbia College of Missouri](#) -- various degrees[College of Lake County](#) -- various associate degrees

Located in Building 617, Room 218 the Navy College Office is open all regularly scheduled work days from 8:00 a.m. - 3:00 p.m. The NCO may be reached by calling 847-688-4681 or fax at 847-688-5339. The Navy College also has a part time office open Tuesday 8:00 a.m. - 4:00 p.m. and Thursday 8:00 a.m. - 12:00 p.m. at Recruit Training Command (RTC) in ship 2, Bldg 7105 room 1018, Phone: 847-688-2872, Ext. 707.

The other facet of the Navy College Program is the Virtual Education Center (VEC) which is the Navy's central location for receiving and responding to toll-free telephone, electronic mail, fax, and United States Postal Mail inquiries dealing with all off-duty voluntary education programs and services. The Center also serves as a hub for requesting the [Sailor and Marine Corps American Council on Education Registry Transcript \(SMART\)](#). It provides easy access to and "one-stop shopping" for information on the Navy College Program and existing voluntary education opportunities. The VEC call center is open Monday - Friday, 15 hours a day (6:00 a.m. 0 9:00 p.m. Eastern) and will be staffed by academic advisors, ready to fill your requests and answer questions about all components of the Navy College Program.

The VEC will serve as the Navy College Program's central location for receiving and responding to toll-free telephone, electronic mail, fax, and United States Postal Mail inquiries dealing with all off-duty voluntary education programs and services. The VEC will also be processing Tuition Assistance applications. The VEC will also serves as a hub for requesting the Sailor and Marine Corps American Council on Education Registry Transcript (SMART). It will provide easy access to and "one-stop shopping" for information on the Navy College Program and other voluntary education opportunities.

Contact Us:

Center for Personal and Professional Development

Attn: Virtual Education Center

1905 Regulus Avenue, Ste. 234

Virginia Beach VA 23461-2009

We can be reached by calling 1-877-838-1659, 757-492-4684 or DSN 312-492-4684; FAX: 757-492-5095.

Library

Navy General Library Program

Navy General Library Program provides Sailors with a way to further their professional and voluntary educational pursuits and leisure activities through the provision of Digital Library Products on [Navy Knowledge Online](#). and through Shore and Afloat Libraries. The program also provides leisure reading materials in print and audio formats to those Sailors assigned to Operation Enduring Freedom and Operation Iraqi Freedom as well as those assigned to Military Missions in the Unified Pacific Command. Our reliance on Digital Library Products provides access to an array of information sources and leisure materials 24/7, 365 days a year, worldwide. The digital library on Navy Knowledge Online consists of ebooks for ekids (Tumblebooks); downloadable audio books; genealogy databases; engineering database; financial database (Morningstar); Newspapers from all 50 states with an emphasis on Fleet concentration areas as well as from International locations with a Naval interest; 5000 full text journals and magazines; CLEP practice tests; DSST practice Tests; education and scholarship database as well as computer and technical ebooks. More products are added each year as funding allows.

The Shore Libraries are located on 23 Naval Installations and provide a variety of print and audio visual materials for check-out to eligible customers. The libraries provide access to the Internet through computers at no charge and through wireless access for laptops brought to the facilities. Most base libraries conduct special programs, such as story hours and summer reading programs, offer a variety of classes, book clubs, as well as author and book talks.

The Afloat libraries consist of computers and collections of print and audio materials but vary in size depending on the type of vessel. At one end of the spectrum is a carrier which may have a collection as large as 15,000 volumes to the other end of the spectrum, a submarine that may have a collection of only a few hundred items. As a part of the Afloat Library Program, the Navy General Library Program Office provide an "opening day" collection for every new ship entering the Navy's active fleet.

Military OneSource On-Line Library

Our mobile military members often don't have the resources of a brick and mortar library on hand to provide entertainment, learning or solace. The Online Library provides those resources while the members are in transit or deployed. One-stop shopping for all library resources in print, electronic and downloadable format are available online, 24/7. The library provides recreation, lifelong learning, reference, and career resources for all ages and interests. All resources including audio and eBooks are free. Resources are available anywhere in the world where there is access to the internet.

Military OneSource On-Line Library provides 24/7 access to library materials that include:

Ability to download free books from thousands of fiction and non-fiction titles, including animated children's books, or request a free paperback or digital Playaway book from Military OneSource.

Access to data bases to pursue education, research careers, fix cars or home appliances, maintain or remodel apartments or homes, and more.

Installation Specific Information

The Great Lakes MWR Library offers over 25,000 items including fiction and non-fiction books, audio books, DVD movies, local and national newspapers and many popular magazines. Other services include a computer room with Internet access and printing, free wireless Internet access for those with laptops, a photocopier, a scanner, and DVD players. Computers are equipped with Microsoft Word, Excel and PowerPoint for those working on papers or other projects. The MWR Library has copies of all the books featured in the Navy Professional Reading Program. The program was developed to encourage life-long reading and learning by all Sailors.

The Library also offers many CLEP and DANTES test study guides plus DVD study courses for a number of tests. Study materials are available for other tests, including ASVAB, ACT, SAT and GRE. The library also has information on Naval Station events and local attractions. We also have rotating topical displays to highlight items from our collection.

The MWR Library welcomes children! We provide a child-friendly room. The children's area also has a computerized early literacy system comprised of 46 programs and activities. Throughout the year, we also offer several reading programs for children, aged, 3-13 and story time for preschoolers.

The Great Lakes Library is located in building 617; Phone: 847-688-4617; Fax: 847-688-3602; DSN 312-792-4617. The hours of operation are Monday - Thursday 10 a.m.-8 p.m. and Friday - Saturday 10:00 a.m. - 2:00 p.m. We are closed Sundays and federal holidays.

Mailing Address -- Naval Station Great Lakes MWR Library Bldg 160, 2601E Paul Jones St., Great Lakes IL 60088-2834.

Housing - Overview

Great Lakes Housing Overview

Availability of housing at Great Lakes is good at both the naval installation and within the local off-base civilian community. Information and other housing service assistance can be obtained through either the Great Lakes Navy Housing Office, Forest City Residential Management Office. Information about Unaccompanied Housing can be obtained through the front desk of Admiral Boorda Hall . The front desk is open 24/7.

Government Housing

Military Housing Privatization

Our Public Private Venture (PPV) Partnership at Great Lakes with Forest City Midwest Military Communities, LLC was implemented effective as of January 1, 2006. Forest City Residential Management assumed total responsibility of the day-to-day operation, management and maintenance functions of previously government owned military family housing at the Great Lakes naval base.

Application and Eligibility

Application for assignment to PPV housing at Great Lakes can be submitted to the Navy Housing Office upon receipt of Permanent Change of Station orders. Applications must be made on DD Form 1746 (Applications for Assignment to Housing), and submitted with a copy of Permanent Change of Station orders, Page 2 (Emergency Dependency Data Record), and Detachment Endorsement (NAVCOMPT Form 3067).

Note: Military service members applying for PPV housing at Naval Station Great Lakes must complete and provide along with the DD Form 1746 housing application, a Sexual Offender Addendum Form, which can be obtained at the Navy Housing Office. This requirement is also applicable to service members applying for unaccompanied bachelor housing as well. Policy guidance regarding this requirement is contained in OPNAVINST 1752.3 and CNICINST 5009.3. Forms can be obtained at www.cnic.navy.mil.

Availability

Military service men, women, and/or their family members can ascertain the availability of PPV housing by contacting the Forest City Residential Management Office at 847-689-4312 Monday through Friday, during the hours are now 8:00 a.m. to 5:00p.m. (Navy housing is not responsible for availability)

PPV Pet Policy

There is a dog breed restriction policy associated to PPV housing assignment that prohibits the following breeds: Pit Bulls, Rottweilers, Chow Chows, Doberman Pinschers, German Shepherds, Siberian Huskies, and Perro de Presa Canarios.

Temporary Lodging

Temporary lodging accommodations can be obtained by contacting either the Navy Lodge or Navy Gateway Inn & Suites. Both facilities are open 24 hours a day, 7 days a week. When making reservations, please ensure to inform the reservationist if executing Permanent Change of Station (PCS) orders. To make reservations at the Navy Lodge, call 1-800-NAVYINN (628-9466) or visit their [website](#). To make reservations at the Navy Gateway Inn & Suites, military personnel on PCS orders can call 1-877-NAVYBED (628-9233), 847-688-3746, or DSN 312-792-3746. Reservations at the Navy Gateway Inn & Suites can also be made through the central reservations system [website](#).

The room rate at the Navy Lodge is \$65 a night, which includes amenities such as Queen size beds with kitchenette, as well as complimentary breakfast to go, served between the hours of 6:00 a.m. and 9:00 a.m. Pets no larger than 50 lbs are also allowed at the Navy Lodge at an additional fee for families on PCS orders. Two pets may be accommodated. Room rates and amenities for Navy Gateway Inn & Suites can be obtained when making reservations.

Visitors Quarters (TDY): Visitors to Naval Station Great Lakes may obtain reservation information by accessing the [website](#) or by calling 1-877-NavyBed (1-877-628-9233). Guests coming here on orders will need a copy of their orders and ID card upon check-in. Use of government travel cards is the preferred method of payment. Major Credit Cards are accepted, excluding American Express, and Discover. Reservations should be made as far in advance as possible.

Navy Gateway Inn & Suites check-in time is 3:00 p.m. and check out is 11:00 a.m. Reservations that are not confirmed prior to 6:00 p.m. will result in cancellation of reservation.

Bachelor Personnel in the grade E5 and above: Bachelors in the pay grade E5 and above may be authorized to draw BAH and live off base.

Geographical Bachelor (GB): Berthed in double occupancy room with shared bathroom. Rooms have limited space and furnishings. Cable TV, DSL and telephone service is available but is the responsibility of each resident to set up a contract with the provider. Space to house GBs is limited, please contact the Front Desk at 847-688-2170 if intending on applying for GB status.

Note: Approval as a GB for berthing purposes at Naval Station Great Lakes is not guaranteed and must show hardship in GB request.

Single Service Member Housing

There is Single military billeting available with orders. Single military service personnel interested in Unaccompanied Personnel Housing (UPH) should contact UPH (Central Billeting) at 847-688-2170 or DSN 312-792-2170.

Non-Government Housing

Navy Housing Referral Office (HRO) -- The Navy HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-base housing. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft and other damages. The property owner's insurance will cover the property but not the renters personal property. Transfer coverage after you arrive. Ask about the Navy's Rental Partnership Program if you are planning to rent.

For information regarding off-base community housing for sale or rent, please contact the Great Lakes Navy HRO. Hours of operation are Monday through Friday from 8:00 a.m. - 4:00 p.m.

Average Cost of Living

Sperling's BestPlaces analyzes the average cost of living for this area based on a US average of 100. An amount below 100 means Lake County, IL is cheaper than the US average. A cost of living index above 100 means Lake County, IL is more expensive. Overall, Lake County, IL cost of living is 118.13.

Rental Options

Sperling's Best Places analyzes rental options to live in areas as follows:

North Chicago, IL Apartments and Rentals -- Renters make up 57.41% of the North Chicago, IL, population. 8.46% of houses and apartments in North Chicago, IL, are unoccupied (vacancy rate).

Lake County, IL Apartments and Rentals -- Renters make up 20.78% of the Lake County, IL, population. 4.25% of houses and apartments in Lake County, IL, are unoccupied (vacancy rate).

Purchase Options

Sperling's Best Places analyzes purchase options to live in the areas as follows:

Housing	Lake, IL	United States
Median Home Age	27	27
Median Home Cost	\$440,800	\$217,200
Home Appreciation	0.01%	9.80%
Homes Owned	74.17%	64.07%
Housing Vacant	4.25%	14.48%
Homes Rented	20.78%	21.45%
Property Tax Rate	\$19.86	\$13.28

Mobile Homes

There a number of mobile home parks in the area but they are not adding new homes.

Housing - Temporary

Temporary Lodging

Naval Station Great Lakes has 2 locations for temporary lodging: Navy Lodge and Navy Gateway Inn & Suites. Both facilities are open 24 hours a day, 7 days a week. When you call for reservations state that you are on Permanent Change of Station (PCS) orders. Contact the Navy Lodge at 1(800) NAVYINN or 847-689-1485, DSN 312-792-1485; or visit their [website](#) for assistance in finding accommodations for you and your family.

Effective 01 January 2010, Navy Gateway Inn & Suites room rates at Naval Station, Great Lakes:

Room Category	New Rates
Transient Private Room Private Bath	\$44.00
Transient Room with Kitchenette	\$49.00
Upgraded Suites	\$62.00
Distinguished Visitors Suites	\$86.00

Navy Lodges now allow pets with an additional fee and pets no larger than 50 lbs requirements for PCS families. Two pets may be accommodated. Navy Gateway Inns & Suites only accepts service animals.

Personnel in PCS status should make arrangements to stay at the Navy Lodge. If the lodge cannot accommodate, contact Navy Gateway Inn & Suites. Reservations can be made through the central reservations system by using the [DOD Lodging website](#) or by calling 877-NAVYBED (877-688-6675). You can contact the facility directly at 847-689-1485 or DSN 312-792-6675.

Housing - Government

Military Housing

Availability

Estimated waiting times for assignment to Public Private Venture housing at Naval Station Great Lakes can be obtained by contacting the Forest City Relocation Office, Monday through Saturday at 847-689-4312.

Naval Station Great Lakes Midwest Military Communities

Military Community Housing Locations

Area	Units	Comments
Great Lakes	1,447	Includes Forrestal/Nimitz/Halsey/Mainside/Hospital Cove
RC Sheridan	209	
Glenview	112	
Crane, IN	24	
Mid-South, TN	318	

Application

Upon receipt of Permanent Change of Station orders, applications for assignment to PPV housing may be submitted to

the Great Lakes Navy Housing Service Center either in person or by Fax. The number of which to fax applications is 847-688-4957. Applications must be made on DD Form 1746 (Applications for Assignment to Housing), which can be [obtained online](#), and submitted to the Navy Housing Office with a copy of permanent change of station (PCS) orders, Page 2 (Emergency Dependency Data Record) and Detachment Endorsement and Addendum A (Sex Offender Policy Acknowledgement & Disclosure Form), which can be [obtained online](#). For additional information and/or questions pertaining to PPV housing at Naval Station Great Lakes, please contact the Navy Housing Office at 847-688-3440, extension 134.

Geo Bachelor

Geographic Bachelor (GB):

Basic Allowance for Housing (BAH) will be calculated for the Great Lakes area.

GBs are Service members, in receipt of BAH at the "with dependents" rate and have executed Permanent Change of Station (PCS) orders that authorized movement of dependents, who for reasons other than the availability of housing, elect not to be accompanied by the dependents. GBs are housed on a space available basis. Applications from GBs to reside in UH facilities are not automatically approved. The number of spaces authorized for use by GBs is limited. All GB personnel desiring a berth in UH must submit an application to be reviewed by the Unaccompanied Housing Assignment Review Board. Only those personnel who can demonstrate a hardship to the satisfaction of the UHARB will be recommended for approval.

Submission Procedures:

GBs requesting assignment to UH will submit requests, via their chain of command to the Admiral Boorda Hall (ABH) with the following information:

- Request from Service member for Geographic Bachelor status
- Command Endorsement
- Copy of current PCS Orders
- Copy of Record Emergency Data (NAVPERS 1070/602)
- Fleet and Family Services Financial Planning Worksheet
- Copy of Most Current Leave and Earnings Statement (LES)
- Other supporting documents as deemed necessary
- Reference: NSGSINST 11103.4G

The ABH Manager will review the packet. If the packet is not complete or accurate, it will be returned to the applicant for correction.

A representative from the Applicants Command must attend the UHARB meeting to answer questions and provide additional information to UHARB requests. If a command representative does not attend the meeting the GB package will not be considered.

Space to house GBs is limited, please contact the Front Desk at 847-688-2170 ext 31 or DSN 792-2170 ext 31 for additional information if you intend to apply for GB status.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming Permanent Change of Station (PCS) move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place.

If you are going overseas, you should begin to plan what items you will take in your unaccompanied baggage, in your household goods shipment, and what might need to go into permanent storage. Remember, in overseas areas, the electric current is different and houses are generally much smaller than U.S. standards and cannot handle large furniture.

Household Goods Shipping Process

The Defense Personal Property System (DPS) is the online system you will use to manage your household goods shipment. [Move.mil](#) explains this new process and provides access to DPS.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine restriction laws in your new location. You will need to check with the airlines on the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing, as well as fees. Search [Move.mil](#) for general information on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or

types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations in the United States have restrictions on certain breeds as well. Review your destination installation's Shipping Pets article for details found on the left hand tool bar on [MilitaryINSTALLATIONS](#).

"It's Your Move" Armed Forces Members

Review ["It's Your Move" Armed Forces Members, Part IV, Attachment K1](#) for detailed information on weight allowances, valuable tips, household goods shipping process, storage, shipping your automobile (POV - Privately Owned Vehicle), arrival and delivery of household goods shipments, claims process, and the customer satisfaction survey.

"Shipping/Storing Your POV"

If you are going overseas, you are eligible to ship, or in some cases store, your automobile (POV - Privately Owned Vehicle). Review ["Shipping Your POV", Part IV, Attachment K3](#) or ["Storing Your POV", Part IV, Attachment K4](#) for guidance. However, verify your POV Storage eligibility with your Personal Property Office.

Great Lakes Household Goods hours of operation are Mon, Tue, Thu, and Fri: 7:30 a.m. - 3:30 p.m.

Wed: 9:00 a.m. - 3:30 p.m., Sat & Sun - closed and Holidays - closed: website: hhg_greatlakes@navy.mil

Household Goods - Shipping Pets

Quarantine

There is no quarantine for pets coming to the base.

Navy Housing Residents

All residents in Navy housing must register their animals with Lake County officials.

Lake County Residents

Pets must be vaccinated and a registration/fee submitted to Lake County; 847-949-9725.

All active duty military, reservists on active duty over 30 days, retirees and family members with a valid ID card are eligible to use the VTF. Those eligible to use the VTF may bring pets in for annual vaccinations, fecal testing for intestinal parasites, heartworm testing, and minor skin infections. Appointments are necessary and there is a charge for services provided. Shampoo, ear cleaning products, heartworm preventatives and flea control products for dogs and cats are available for purchase. Call to make an appointment, or for more information.

Boarding

Local business results for pet kennels in the Lake county area around Great Lakes:

[The Pet Sitters of America Inc.](#), 523 W. Park Ave, Libertyville, IL 60048-2670; phone number: 847-816-4744, Call or use website email for services.

[Top Dog Training Kennel](#): Full Service Kennel for Dogs and Cats, 1460 E. Belvidere Rd., Grayslake, IL 60030; phone number 847-223-2822; FAX: 847-223-1537; Hours of operation: Mon-Fri 9-7; Sat. 9-4; Sun. 9-12

[Winds Chant Boarding Kennel](#), 18451 W. Highway 120, Grayslake, IL 60030-9562; phone number: 847-223-0150; Fax: 847-223-0518; Hours of operations: Tues., Wed., Thurs. 10 a.m.-noon; Sat. 10 a.m. – 11:30.

[Beach Park Animal Hospital](#), 37063 N. Sheridan Rd., Beach Park, IL 60087 website; phone number: 847-244-1230; Hours of operations: Mon 8 a.m. - 7 p.m.; Tues. – Fri. 8 a.m. – 6 p.m.; Sat. 8 a.m. – 3p.m.; Closed Sun.

[Amalia's Pet Care](#), 5115 Red Pine Ave., Gurnee, IL 60031; phone number: 847-336-3514. Call or use website email for services.

[Lake Forest Kennel Club](#), 810 Everett Rd., Lake Forest, IL 60045; phone number: 847-234-3120; FAX: 847-234-3121. Call for services.

[Daddy Dog Care](#), 309 Townline Rd., Mundelein, IL 60060; phone number: 847-949-3964; FAX: 847-946-3966. Call or use website email for services. Open Weekdays 7am-7pm; Sat 9am-5pm

Veterinary Services

The primary mission of the U.S. Army Veterinary Treatment Facility (VTF) is to provide full medical care for government owned animals such as military working dogs, official mascots, and to support public health through prevention and treatment of communicable diseases. The VTF fulfills this part of the mission by providing pet care appointments for routine vaccinations, heartworm and parasite testing, and limited sick call. They also cooperate with Base Preventive Medicine and Animal Control in animal bite monitoring and quarantine procedures. The VTF does not board or groom pets. Micro chipping is required for all pets in base housing areas and available through the VTF.

The Great Lakes Veterinary Treatment Facility (VTF) at Bldg. 43H provides basic health care for family pets of active duty and retired service members. Services provided include, but are not limited to, routine vaccinations, testing for internal and external parasites, flea control products, heartworm testing and preventative, health certificates, and treatment of diseases that may be transmitted from animals to humans.

Medicated shampoo, ear cleaning products, heartworm preventatives and flea and tick control products for dogs and cats are available for purchase. Appointments are necessary and there is a charge for services provided. The Great Lakes VTF does not provide emergency services; please see a civilian veterinarian for emergency care. All active duty military, reservists on active duty for more than 30 days, retirees and family members with a valid ID card are eligible to use the VTF.

Vaccinations

If you have a family pet now or plan on getting one in the future, you should, at a minimum, ensure your animal is provided with the following preventive health measures.

Adult Dog annual vaccinations include the Rabies vaccination which is given once initially and then every year or three years thereafter depending on the county the dog resides in. The Rabies vaccine is good for three years, but some counties still want the vaccine to be given yearly. Both Lake County and Cook County recognize the three year vaccine. The other annual vaccine necessary is the combination vaccine that protects against Distemper, Parvovirus, Hepatitis, Leptospirosis, Parainfluenza, and Corona Virus. Additionally, if you plan on boarding your animal anytime within the next 12 months, it's recommended to have them vaccinated against canine kennel cough, which we provide, upon request. We also encourage all dogs be kept on heartworm preventative year round.

Adult cats: A Rabies vaccination is given once initially and then every year or three years depending on the county's policy. The other annual vaccination is the combination vaccine that protects against Feline Viral Rhinotracheitis, Calicivirus, and Panleukopenia. Additionally, cats can be vaccinated for the Feline Leukemia Virus, upon request.

Puppies and kittens should start their vaccinations at 8-12 weeks of age and receive their first Rabies vaccination when they are at least four months old. We recommend deworming all puppies and kittens during their first two visits.

Licensing & Registration

All animals must be registered with the Great Lakes VTF in order to be granted services. Additionally, animals need to be registered in the county they reside. Great Lakes and Sheridan residents need to register their animals with Lake County (847-949-9725) and Glenview residents need to register their animals with Cook County (708-974-6146). Animals receiving a rabies vaccination at the Great Lakes VTF may register and pay the fee at the time of the animal's vaccination if the animal resides in Lake County. The Great Lakes VTF does not handle any registering/payment of animals for any other county. If you have any further questions or would like to schedule an appointment for your animal, please contact the Great Lakes VTF at 847-688-5740.

Special Needs

As many as 15 percent of military families have members with special needs. These include spouses, children, or dependent parents who require special medical or educational services. These family members have a diagnosed physical, intellectual or emotional condition. The Exceptional Family Member Program (EFMP) serves these families in several ways.

These four articles will provide families with special needs helpful information and points of contact:

[Enrollment/EFMP](#) – This article discusses the Exceptional Family Member Program enrollment, which is mandatory for all military personnel who have a member of their family with a medical or educational disability. The article discusses the purpose of enrollment, the process and provides Service-specific differences.

[Family Support/EFMP](#) – This article discusses the family support function of the EFMP, which may include information and referral support (to military and community resources), financial management assistance, relocation assistance, and for some families, case management. The article provides Service-specific differences and identifies the point of contact at each installation.

[Health Care/Special Needs](#) - The military health care system supports families with special needs in a number of ways. This article describes the special services and provides the point of contact at the Military Treatment Facility.

[Special Education/EIS](#) – Describes two programs that provide educational intervention for children with disabilities who are from birth to three (early intervention services) or are school aged (3-21) (special education).

Special Needs - EFMP Enrollment

What is the EFMP?

The EFMP supports military families with special medical and educational considerations. The program has three components:

Identification and enrollment of a family member with special medical and/or educational considerations.

Assignment coordination to determine the availability of services at the projected duty station.

Family support to help families identify and access programs and services.

Identification and Enrollment Who should enroll?

Family members with special medical or educational considerations, including a spouse, child, or a dependent adult, should enroll in the program. This includes family members who:

- require special medical services for a chronic diagnosed condition such as asthma, attention deficit disorder, diabetes, multiple sclerosis, etc.
 - receive ongoing services from a medical specialist
 - have significant behavioral health concerns
 - receive early intervention or special education services through an individualized education program (IEP) or individualized family service plan (IFSP)
- Why enroll in the EFMP?*

EFMP enrollment ensures a family member's diagnosed medical and educational needs are considered during the assignment process. It also allows families to receive the support and assistance they need to navigate medical and educational systems.

How to enroll in the EFMP?

Enrollment in the EFMP is mandatory for active duty military members; members of the Guard or Reserves may enroll according to Service-specific guidance. Paperwork required for enrollment in the EFMP is available from the EFMP medical point of contact at the installation military treatment facility (MTF) or, in the Marine Corps, from local installation's EFMP offices, Marine and Family Services. The forms are also available through the EFMP MCCA website. The forms for enrollment are:

[DD Form 2792, Family Member Medical Summary](#). In order to document medical needs, the service member, spouse, or adult family member completes the demographic information on pages 1-3. The remainder is completed by the family member's physician or other qualified medical professional, and includes the diagnosis, frequency of care, medication, and any special accommodations required by the family member (pages 4-7). Addendums (pages 8-11) are included and completed as applicable.

[DD Form 2792-1, Special Education/Early Intervention Summary](#). In order to document educational needs, the sponsor, parent, or legal guardian completes items 1 - 7 of the first page, as well as 1 and 2 on the second page. The remainder of the form is completed by school or early intervention program personnel. The form includes the child's educational diagnosis and is accompanied by a copy of the IEP or individual family service plan (IFSP)

After the appropriate medical and/or educational provider completes the form, they must be returned to the EFMP medical point of contact.

Assignment Coordination

What is assignment coordination?

The military mission is the driving force behind the assignment process, but the EFMP enrollment ensures that a family member's special needs are considered in the process. Assignment coordination occurs when the personnel command requests medical and/or educational professionals to review a family member's documented needs to determine the availability of services at a projected location.

Why is assignment coordination important?

Assignment coordination is important because access to appropriate medical and educational services may be limited in some locations, especially in overseas and remote locations. When assignment coordination occurs, family members receive the care and support they require and the service member can focus more clearly on mission-related responsibilities.

Special Needs - EFMP Family Support

What is the EFMP?

The EFMP supports military families with special medical and educational considerations. The program has three components:

- Identification and enrollment of a family member with special medical and/or educational considerations.
- Assignment coordination to determine the availability of services at the projected duty station.
- Family support to help families identify and access programs and services.

Family Support

What is Family Support?

EFMP family support helps families identify and access programs and services. Family support includes, but is not limited to, the following:

- information and referral for military and community services
- education and training about issues related to the special considerations
- referral to other family support center providers

promotion of self-advocacy
local school and early intervention services (EIS) information
warm handoffs to the EFMP at the next location
non-clinical case management, including individualized services plans
Where are EFMP family support providers located?

EFMP family support providers are primarily located at installation family support centers. For families who are not located near an installation, consult your Service website for more information about accessing services or call [Military OneSource](#) at 1-800-342-9647.

Special Needs - Health Care

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has State points of contacts with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP) Great Lakes

At Naval Station Great Lakes the Exceptional Family Member Program Liaison is located at the Fleet and Family Support Center, Building 26, telephone 847-688-3603, extension 119. The Liaison can be contacted in a number of ways; appointment, drop in, call or message on the Exceptional Family Member Program, Naval Station Great Lakes Facebook site. The Facebook site provides informational articles on special needs diagnosis, current trends in special education, disabilities, medical care, support groups, resources and family activity ideas. A bi-monthly newsletter for EFMP families is also available on the Facebook page.

The EFMP Liaison is a point of contact for any questions that you may have about the program and can assist in directing you to the right resources. The liaison is familiar with many aspects of special needs families as well as military life and is an informational resource. The liaison can also assist when special circumstances happen or as a link with other bases, service branches and to provide continuity of care for your family.

Enrollment -- At Great Lakes you can obtain the two forms (DD2792 and DD2792-1) from the EFMP Coordinator located at The Captain James A. Lovell Federal Health Care Center (Lovell FHCC) 3001 Greenbay Rd., North Chicago, IL, phone number 224-610-4763 or from the EFMP Liaison located at the Fleet and Family Support Center (FFSC) 525 Farragut Ave., Suite 300, Bldg 26, phone number 847-688-3603 ext. 131. There is also a Facebook site (Exceptional Family Member Program-Naval Station Great Lakes) where you can access a link that will allow you to print the forms from your computer. There are also links in MilitaryHomefront. If you have any questions about the forms and/or when you are done filling out your paperwork, bring the forms to the Lovell FHCC EFMP Coordinator to proof read and ensure that you have provided all the information. He will send it to the committee and notify you of the results.

The Fleet and Family Support Center EFMP Liaison can assist you with the following:

- Provide you with Information and Referral to assist with relocation
- Local School and Early Intervention Services Information
- Information and Education regarding special needs support services in the surrounding local communities

In addition, the NAVSTA Great Lakes EFMP facebook site provides information on Tricare, EFMP, Special Education, Family Support, and Information on different special needs diagnosis.

Special Education/ Early Intervention Services (EIS)

The FFSC EFMP Liaison is able to assist you with questions regarding Special Education and Early Intervention. The Liaison works with the New Parent Support Program and the School Liaison Officer to provide assistance and answers as well as support you and your child.

Early Intervention testing is done at Illinois school districts for free in the Great Lakes area.

Special education programs vary depending on the school district. We have cooperative special education for some districts through the Special Education District of Lake County, but some districts continue to handle their own special education needs.

The overseas EFMP educational screening for anyone under the age of 21 is done at The James A. Lovell Federal Health Care Center.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C

programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

Parent Training and Information Centers Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.

STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE
STOMP Project
6316 So. 12th St.
Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052
[Email](#)

Installation Specific Information

Local Community Information

Federal and state laws require all public school districts to provide a "free, appropriate, and individualized education for all disabled children." The Illinois State Board of Education partners with school districts to provide programs and services for students with specialized educational needs.

Special Education Services assures that these programs and services meet state and federal requirements. This involves both compliance and technical assistance functions. Compliance functions include monitoring least restrictive environment compliance, administering due process system, providing mediation services, conducting compliant investigations, approving policies and procedures, conducting focused and comprehensive reviews and approving nonpublic special education facilities. Technical assistance functions involve providing information and guidance on promising practices in educating students with disabilities, including the operation of numerous statewide training and technical assistance initiatives, administering the comprehensive system of personnel development for special education and management of grant programs for special education service delivery. Many resources for parents are available at the [ISBE Special Education website](#).

For more information on Special Education Schools, contact the School Liaison Officer located at 2601 E Paul Jones Street, Bldg. 160, phone number 847-688-5700 or the Fleet and Family Support Center's Relocation Assistance Program located at 525 Farragut Ave., Suite 300, Bldg. 26. Contact them toll free at 1-888-231-0714 ext. 128 or 847-688-3603 ext. 128. The hours of operation are Monday through Friday, 7:30 a.m. until 4:00 p.m.

Health Care - Overview

Moving With TRICARE

Whether moving stateside or overseas, active duty families can now switch their TRICARE Prime enrollment by phone! Before you start your move, contact your losing TRICARE health care contractor to see if you need to switch to a new region. TRICARE does the rest! You must update DEERS (Defense Enrollment Eligibility Reporting System) with your new address so you do not have any disruptions in service and your enrollment moves with you. Get contact information, and more TRICARE [moving tips](#) on the TRICARE website.

Your [TRICARE](#) coverage is completely portable-meaning it moves with you. You are covered worldwide-both in-transit to your new duty location and once you arrive-but depending on where you go, you may use a different TRICARE health plan option. Additionally, you may have different enrollment steps depending on which health plan option is available in your new area.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote for stateside and TRICARE Prime Overseas and TRICARE Prime Remote Overseas for overseas. Follow these simple steps to set-up Prime coverage in your new location without a break in coverage.

Do not disenroll from your TRICARE Prime option before you move.

Call your losing contractor and provide information about your upcoming move; new duty station, expected date of arrival, cell phone number, valid email address, and eligible family members moving to the new location.

Your losing contractor passes the information along to your new contractor.

Within five days of your anticipated arrival, your new contractor will try to call/contact you to confirm your arrival and enrollment choices.

Once you agree to the transfer, the process is complete. It could take up to four days, but you never lose TRICARE Prime/Prime Remote coverage.

There are other ways to set-up Prime in your new area:

Before moving, visit your local TRICARE Service Center to complete an enrollment change form.

Go online and set-up your new enrollment via the [Beneficiary Web Enrollment website](#).

Download and complete a [TRICARE Prime Enrollment Application](#) and PCM Change Form. Mail it to the new contractor or drop it at a local TRICARE Service Center.

Enroll when you in-process at your new duty station.

Enrollment and assignment of a new primary care manager (PCM) should occur within 30 days when moving within the same region, a new region or overseas.

Update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately, as your new location reflected in DEERS is the key to transferring enrollment.

Where you are moving determines which Prime option is available.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime Service Areas-geographic areas typically located around a military treatment facility-throughout the country.

TRICARE Prime Remote

In non-Prime service areas, which are generally 60 minutes (one hour) drive-time or 50 miles from the nearest MTF, TRICARE offers TRICARE Prime Remote. Enrollment is normally with a network provider when available; otherwise, enrollment is with a TRICARE authorized provider who manages all of your care. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for active duty family members. Be sure to include them on the enrollment form.

TRICARE Region	Managed Care Support Partner	Call Toll-Free	Website
North	Health Net Federal Services, Inc.	877-874-2273	www.hnfs.com
South	Humana Military Healthcare Services, Inc.	800-444-5445	www.humana-military.com
West	UnitedHealthcare Military & Veterans	877-988-9378	http://www.uhcmilitarywest.com/

Prime Options Outside the United States

TRICARE Prime Overseas (TOP)/TRICARE Prime Remote Overseas

TRICARE Prime Remote Overseas is a Prime option offered in designated remote overseas locations. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service

Center or managed care contractor for assistance.

TRICARE - Eurasia - Africa**TRICARE - Latin America and Canada****TRICARE - Pacific****TOP Regional Call Center (1)**

Singapore: +65-6339-2676
1-877-678-1208
(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Sydney: +61-9273-2710
1-877-678-1209
(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Medical Assistance (2)

Singapore: +65-6338-9277
Sydney: +61-2-9273-2760

TRICARE Area Office

+81-6117-43-2036
315-643-2036 (DSN)

Toll Free (If calling from U.S.):
Singapore: 1-877-678-1208
Sydney: 1-877-678-1209

tpao.csc@med.navy.mil

<http://www.tricare.mil/pacific>

**Health Care Claims
(Active Duty)**

TRICARE Active Duty Claims
PO Box 7968
Madison, WI 53707-7968 USA

**Health Care Claims
(Non-active duty)**

TRICARE Overseas Program
PO Box 7985
Madison, WI 53707-7985 USA

TOP Regional Call Center (1)

+44-20-8762-8384
1-877-678-1207

(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Medical Assistance (2)

+44-20-8762-8133

TOP Regional Call Center (1)

+1-215-942-8393
1-877-451-8659

(Toll-free from the U.S.)

<http://www.tricare-overseas.com/>

Medical Assistance (2)

+1-215-942-8320

TRICARE Area Office

+1-210-292-8520
312-554-8520 (DSN)

Toll Free: 1-888-777-8343 option #3

taoloc@tma.osd.mil

www.tricare.mil/tlac

**Health Care Claims
(Active Duty)**

TRICARE Active Duty Claims
P.O. Box 7968
Madison WI 53707-7968 USA

**Health Care Claims
(Non-active duty)**

TRICARE Overseas Program
PO Box 7985
Madison, WI 53707-7985 USA

TRICARE Area Office

+49-6302-67-6314
314-496-6314 (DSN)

Toll Free: 1-888-777-8343, option #1

teoweb@europe.tricare.osd.mil

www.tricare.mil/eurasiaafrica

**Health Care Claims
(Active Duty)**

TRICARE Active Duty Claims
PO Box 7968
Madison, WI 53707-7968 USA

**Health Care Claims
(Non-active duty)**

TRICARE Overseas Program
P.O. Box 8976
Madison, WI 53708-8976 USA

(1) For toll-free numbers contact www.tricare-overseas.com

(2) Only call Medical Assistance numbers to coordinate overseas emergency care

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any eligible active duty family member who is registered in DEERS may use these programs by seeing any network (Extra) or non-network TRICARE authorized provider. In areas outside of the United States, active duty family members who do not want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation providers.

If you are already using TRICARE Standard and Extra, moving is easy.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

In the U.S.: Visit your new regional contractor's website for a list of network providers. Remember, if you see network providers, you will be using the Extra option and pay lower cost shares.

Outside of the U.S.: Contact International SOS or the MTF Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.

If you move to a new region, you will have a new claims address for submitting your TRICARE claims.

Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life-TRICARE's supplemental coverage for those who are eligible for Medicare **and have purchased Medicare Part B** - requires no enrollment and you will have a smooth transition when you move. TRICARE for Life contact information: WPS [TRICARE For Life](#), P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Find Medicare providers in your new area.

Visit [Medicare's website](#).

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and may have to pay up front for care received. You will be responsible for TRICARE deductibles and cost shares.

Contact International SOS, or the TRICARE Area Office for the overseas area where you are moving, or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Note* Active Duty and Active Duty Family Members are not required to purchase Medicare Part B until the sponsor is ready to retire or during the special enrollment period. However, it is highly encouraged to purchase it once eligible to avoid loss of TRICARE coverage.**

Getting Care Along the Way

Routine Medical and Dental Care-Get it before you go.

Before you move, make sure you have received any routine medical or dental care you think you might need during the time you will be traveling. Or, delay the care until you get to your new duty location. Check supply of all prescription medications and get refills/new prescriptions until you can make an appointment with your new Primary Care Manager (PCM) at your new duty site.

Emergency Care in the United States-Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you are near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are seen in a civilian facility, contact your PCM or regional contractor within 24 hours.

Urgent care in the United States-Coordinate with your PCM and/or regional contractor.

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving the care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

Emergency or Urgent care Overseas follow these steps

AD and ADFM enrolled in TRICARE Prime and travelling outside the United States:

Contact the TRICARE Area Office, or go to their [website](#) for assistance finding Emergency or Urgent care.

AD and ADFM stationed overseas:

For Urgent care coordination, contact your MTF PCM, or

Contact the closest TRICARE Area Office, or

Contact the TRICARE Overseas Regional Call Center, or

Go to their [website](#) (internationalsos.com)

You do not need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you are traveling in the United States, you have several options:

If near an MTF, fill the prescription at the MTF pharmacy.

Find the closest TRICARE network pharmacy.

If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE website](#).

The TRICARE home-delivery is not recommended for a prescription you need right away, but if you'll be away for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE website](#).

To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE website](#).

Installation Specific Information

Medical Care

The only military medical treatment facility in the Chicago area and the Midwest is located at the James A. Lowell Federal Health Care Center (FHCC) in North Chicago, IL. Its primary mission is to provide inpatient and outpatient service support for active duty Navy personnel in basic and other service training, all other active duty members of the seven uniformed services, their DEERS eligible dependants and all eligible veterans. Health care is rendered to other authorized persons as space and resources permit.

Emergency services are not available at Naval Health Clinic Great Lakes. In the event of an emergency, beneficiaries are advised to immediately proceed to the emergency room nearest to them.

Routine care is rendered in this priority:

Active duty personnel;

Family members of active duty and survivors of sponsors who died on Active Duty, who are enrolled in TRICARE Prime;

Retirees, their family members and survivors of retirees who are enrolled in TRICARE Prime;

Family members of Active Duty service members and survivors of sponsors who died on Active Duty who are not enrolled in TRICARE Prime;

All other eligible beneficiaries

If FHCC still has primary care capacity after enrollment of all eligible members of priority groups 1 through 3, non-enrolled beneficiaries (groups 4 and 5) may continue to access health care, on a space-available basis.

The main building on the west campus is multi floor hospital which has facilities for separate primary care services for both DOD beneficiaries and Veterans as well as combined specialty services, laboratory, pharmacy, operating rooms, emergency room and inpatient beds.

There are also medical services available at branch clinics:

Recruit Training Command, Great Lakes (Buildings 1007 and 1523)

Training Support Command, Great Lakes (Building 237)

On base emergency services (fire, ambulance, police) are accessed by dialing extension 3333.

Poison control is accessible by dialing 800-942-5969.

School Physicals -- For school physicals, please contact the Appointment Call Center at 1-800-941-4501 for appointments. Please bring the following for your school physical appointment:

Immunization record

Health record (If a record is not maintained at the hospital)

school physical form, if available

Dental Care

Dental services are available only for Active Duty members on base.

Community Resources

For information on local health care support utilizing TRICARE network providers, contact HealthNet, the Managed Care Support Contractor, at 1-877-874-2273.

Child and Youth Programs

General Information

The Department of Defense (DoD) and the Military Services take great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided depend on the size of the location, the standards and quality of services are consistent and meet established regulations. The network has

hundreds of locations worldwide serving over 1.3 million children.

Child Development Centers (CDC)

These facilities generally offer child care for children ages six weeks to 5 years old. Care is typically available weekdays. CDCs vary in size; the average CDC cares for about 200 children. All programs must be certified by the DoD and accredited by a national accrediting body such as the [National Association for the Education of Young Children](#).

In-Home Childcare

With in-home childcare, children receive their care in the private home of a certified provider living in government-owned or leased housing or in state-licensed homes in the community. Family child care provides accommodating child care arrangements, including night, weekend, and flexible hourly care for shift work.

In-home childcare programs offer comparable care to a CDC. Providers must be certified by the DoD, and some seek additional accreditation from the National Association of Family Child Care (NAFCC). Regulations limit the number of children that may be cared for at one time: no more than six children under age eight, and no more than two children under two years old.

School-Age Program (SAP)

DoD School-Age programs (SAP) are offered for children, kindergarten through 12 years of age before and/or after school, during holidays, and summer vacations. Emphasis is placed on SAP programs which meet community needs, reinforce family values, and promote the cognitive, social, emotional, and physical development of children. SAP may be provided in DoD Youth Centers, Child Development Centers or other suitable facilities. To expand school-age program spaces, DoD policy encourages use of youth centers; on-and off-base schools, and other suitable facilities such as community centers. Accreditation of DoD SAP programs is a requirement. Accreditation sets the professional standards for after school programs and helps families identify high-quality programs.

Waiting List

Due to a high demand for care, you may be placed on a wait list. Your position on the wait list depends on many factors that are at the discretion of the installation and may include your spouse's military status, the date you apply, deployment and your employment. If these factors change while you are on the wait list, your position will be changed accordingly, so it is important that you keep your information up-to-date.

Childcare is not an entitlement, and fees are income-based. Fees throughout the child development system of care fall into fee ranges set by DoD.

To apply for child care, fill out [DD Form 2606, the Department of Defense Child Development Program Request for Care Record](#) and return them to the Child and Youth Services Coordinator at your installation.

The Department of Defense has a long history of providing positive youth programs that focus on alternative activities for youth during out-of-school hours. Today, DoD continues to be committed to youth by providing consistent guidance and stable and dynamic programs in more than 350 youth programs worldwide. DoD promotes positive youth development by designing programs to recognize the achievements of youth and by developing partnerships with other youth-serving organizations like the Boys & Girls Clubs of America and 4-H that offer a variety of resources. Programs for teens and pre-teens vary from one base to another, but are governed by a consistent DoD instruction. Programs prepare young people to meet the challenges of adolescence and adulthood through a coordinated, progressive series of activities and experiences that help them become socially, emotionally, physically and cognitively competent. Programs usually include physical fitness and sports, arts and recreation, training in leadership, life skills and career/volunteer opportunities, mentoring, intervention and support services.

Child Care

Child Care

Child & Youth Resource and Referral (CYP R&R) is a service offered by the Naval Station Great Lakes, Child & Youth Program. The Child & Youth Resource & Referral Director assists parents who are looking for childcare within the Great Lakes area. The Child & Youth R&R Director will offer assistance that will make your search for childcare manageable. During the consultation you will receive information on:

- On line application process
- Childcare options & priority for care
- Childcare programs
- Choosing quality childcare
- Waiting List process
- Respite Care
- Hourly Care
- Childcare subsidies

Child Care Aware of America (formerly NACCRRRA)

Child & Youth Resource & Referral will provide you with information, resources and support to enable you to make a well informed childcare decision. The Child & Youth Resource & Referral office is located in bldg. 3110, Phone: 847-688-3100; DSN 312-792-3100; Fax: 847-688-5617; DSN Fax: 312-792-3100. Hours of operation are Monday - Friday, 8:00 a.m. - 4:30 p.m.

Patron Eligibility

For childcare in the Child Development Centers, Child Development Homes and School Age Care programs, the status of the sponsor determines enrollment eligibility. Eligible patrons include active duty military personnel, reservists on active duty or inactive duty for training, DoD civilian personnel, DoD contractors and active duty Coast Guard. In the case of legally separated or divorced parents meeting the above criteria, the child is eligible only when he/she resides with the military sponsor.

Waiting List/Priority for Care

The following priorities for care will be utilized when placing children in programs that have a waiting list.

- (1) Active duty single parents with custody and active duty dual military parents, wounded warriors, fallen warriors Individual Augmentees (IA) and Ombudsmen performing official duties.
- (2) All other active duty with a full-time working spouse or spouse who is a fulltime student.
- (3) Reservists on active duty or reservists in training.
- (4) DoD civilian personnel.
- (5) DoD contractors working full-time on a Navy Region Midwest installation.

Enrollment Criteria

All patrons requesting full time or hourly care must complete a DD 2606 Department of Defense Child Development Program Request for Care Record. Parents may complete this form to request child care on the [Navy CYP Web site](#). In addition to form DD 2606, active duty personnel, reservists on active duty or reservist in training, and active duty Coast Guard will need to provide a copy of their orders and a copy of their child's birth certificate. Civilian personnel will need to provide a copy of their CAC Card and child's birth certificate.

Child Development Centers (CDC)

Programs Offered

Naval Station Great Lakes Child Development Centers (CDC) provide full time care for children 6 weeks through 5 years of age Monday through Friday from 6:00 a.m. to 6:00 p.m. Our Centers are accredited by the National Academy of Early Childhood Programs (NAEYC). Center based programs offer developmentally appropriate activities based on Creative Curriculum®, where children participate in learning activities that enhance their social, emotional, intellectual and physical needs. Activities are based on the children's interest and abilities. Hourly care is also available and reservations can be made up to one month in advance. For more information, you may contact the CYP Resource & Referral Office at 847-688-3100.

Costs

Fees are based on total household income, and a 20% discount is offered for families with more than one child in the Child Youth Program (CYP). Fees include snacks or meals if care is over a snack or meal period. Late Pickup Charge of \$1 per minute up to 15 minutes will be charged for children not picked up by 6:00 p.m.

Following is a list of Child Development Center weekly fees based on family income:

Weekly Enrollment

Category	Yearly Total Family Income	Fee Bi-monthly Per Child
I	\$0-\$30,164	\$124
II	\$30,165-\$36,627	\$154
III	\$36,628-\$47,399	\$186
IV	\$47,400-\$59,294	\$217
V	\$59,250-\$75,408	\$249
VI	\$75,409-\$87,207	\$277
VII	\$87,208-\$102,596	\$290
VIII	\$102,597-\$128,245	\$297
IX	\$128,246+	\$306

Child Development Home (CDH) Program

The Child Development Home Program (CDH) is a quality in-home alternative to center-based care. The CDH providers offer care for small groups of children 6 weeks to 12 years old in a warm nurturing environment where children participate in developmentally appropriate learning activities. Providers offer flexible schedules including extended hours, overnight, and weekend care as well as care for children with special needs. The CDH providers are regulated by the Navy Child and Youth Programs (CYP), which perform background checks, training, unannounced inspections

and ongoing support to providers. Families using CDH full-time will receive a 20% discount from FY 2014 fees set for parents using center-based care. The CDH program office is located in bldg. 3110 and can be reached at 847-688-5498.

School Age Care (SAC) Program

School Age Care program (SAC) provides a fun environment, while offering a wide variety of developmentally age appropriate activities before and after school for children in Kindergarten-6th grade Monday through Friday 6:00 a.m. to 6:00 p.m. Our SAC programs are accredited by the the Council on Accreditation (COA) and are in partnership with the Boys and Girls Club of America and 4 H. SAC also offers special holiday childcare options, as well as summer camps for children.

Hourly Care

Any eligible parent requiring care other than full-time care (under 25 hours a week) may use hourly care in the CDC, CDH, or SAC. Reservations for care may be made up to thirty days in advance of needing care. Hourly care is \$4.00 per hour or any portion thereof.

Youth Services

Youth Services

Youth Centers

The Great Lakes two youth centers provide a variety of recreational activities for youth ages 5-18 and their family members.

Kid's World, located in Glenview

Great Lakes Youth Center, located in Forrestal Village

The Centers offer before and after school programs, day camp, intramural sports leagues, a variety of instructional classes, youth day trips and themed special events.

The centers are open Monday through Thursday 1:00 - 7:00 pm, Friday 1:00 - 6:00 pm (skating: 6:30-9:30 pm only) and Saturday 2-8 pm. The centers are closed on Sunday.

For additional information about the youth center and programs offered, you may contact us at 847-688-5573/5581.

School Age Care (SAC) Program

The School Age Care program (SAC) provides a fun environment, while offering a wide variety of developmentally age appropriate activities before and after school for children in Kindergarten-6th grade. SAC also offers special holiday childcare options, as well as summer camps for children.

Youth Program (Open Recreation)

The Great Lakes Youth Center (Forrestal Village) offers a variety of recreational activities for youth ages 5-18 throughout the year. Programs offered include:

Boys and Girls Club (BGCA)

4-H Programs

Arts and Crafts

Health and Fitness

Sports

Instructional classes

Computer Lab

Board Games

Friday night fun and lots more!!!!

Open Recreation Hours of Operation:

Youth – Ages 5-12 – Monday through Friday – 5 pm – 7 pm, 1st and 3rd Friday of each month – 5 pm – 8 pm, Saturdays – Noon – 5 pm. Youth under 11 years must be accompanied by an adult to participate.

Teens – Ages 13-18 – Monday through Friday – 3 pm – 7 pm, 1st and 3rd Friday of each month - 3 pm – 10 pm. Saturdays – Noon – 5 pm

Youth Sports

Youth sports programs are offered for a fee per child/per session. Programs include Fall/Spring Soccer for ages 4-14 and Winter Basketball for ages 5-14.

Youth Sponsorship Program

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. Contact The Child & Youth Program Coordinator to inquire about a youth sponsor at 847-688.3100, DSN 312-792-3100 or DSN Fax 312-792-3100. Hours of operation are Monday - Friday 8:00 a.m. - 4:30 p.m.

Youth Religious Programs

Contact the Chaplain Office for the all current denominational youth activities at 847-688-5610.

Boy/Girl Scouts

The Boy/Girl Scouts are represented on base but you need to contact the Boys Scouts program directly at 847-433-1813 and the Girls Scouts at 847-573-0500.

New Parent Support Program

Navy New Parent Support Home Visitation Program

About Our Program for Expectant Parents and Parents of children ages 0 to 3

New Parent Support Home Visitation Program (NPSHVP) is an early-intervention service to families designed to foster healthy child development, specifically for families that are expecting or have children up to 3 years of age.

The Navy NPSHVP is based on the Nurturing Parenting Program ©. This program is family-centered and is responsive to the unique strengths and needs of each military family. Families that are experiencing challenges with the fast paced military lifestyle can benefit from the NPSHVP Nurturing Parenting Program. Parents learn from an evidence based, tested and proven program that assist you with a variety of topics and issues, including:

Bonding with your new baby or toddler

Understanding the developmental stages that your child is going through

Alternative ways to discipline your children

The importance of Nurturing Touch

Learning about family roles

Learning about how children master new skills

Learning what you should expect from your little one

Parenting can be fun! Childhood is a special time of watching a young life grow, explore and find excitement in many things. In this program you will experience fun, closeness and enjoyment in growing together. Your Home Visitor will assess your family, so that sessions are tailor made to fit your interest and your child's needs. Parents and their children receive a sequence of lessons and activities in home-based sessions. The Home Visitor works with you, promoting positive parent-child relationships between you and your child, improving your parent knowledge and skills, and fosters healthy child development. Our program partners closely with other key community services, such as community health agencies, hospitals, social workers and educators to provide a rich and comprehensive resource base to our NPSHVP families.

About NPSHVP Home Visitors

The Navy New Parent Support Home Visitor team is composed of educators with experience in the field of maternal/child health, child development or public health child development backgrounds. Home Visitors have a bachelors or equivalent degree in education, nursing or social service related studies and often have additional training beyond the stated requirements. All Home Visitors, in accordance with DODINST 1402.5 and PERS letter 1754 Ser 660/173, who have regular contact alone with children under the age of 18 undergo a criminal history background check.

All Home Visitors have been trained to deliver the Nurturing Parenting Program ©. This program has been empirically proven to help new parents learn positive and fun strategies that make families successful. The author and creator of this program, Stephen Bavolek, Ph.D. has consulted with the United States Navy New Parent Support Home Visitation Program to develop materials and information that is relevant to today's military family. Dr. Bavolek personally teaches the Navy Home Visitors the Nurturing Parenting Program philosophy and program implementation so that Home Visitors can best serve military families.

Who is eligible?

Eligibility for this program is determined by the Service member or family member being eligible to receive treatment in a Military Medical Treatment Facility. First priority is given to families with a deployed active duty member. Every service member/family member who is expecting a child or is the parent of children ages zero to three can be screened and assessed for NPSHVP services.

How to Get Started in the Program

Contact your local Fleet and Family Support Center (FFSC) to inquire about Home Visitation or related resources in your area. If a Home Visitor is available in your area, the Home Visitor will screen your family and determine what resources would be the best fit for your family. If a Home Visitor is not available, the FFSC will provide you with information and referral resources in your community that offer support to new parents.

Installation Specific Information

The New Parent Support Home Visitation Program (NPSHVP) is located at 525 Farragut Ave., Suite 300, Bldg. 26,

phone number 847-688-3603 ext. 116,175,176 or 177. It is designed to assist and support command readiness for service members by providing education and support to expectant and new parents and to empower them to meet the challenges of parenthood and their military lifestyle.

Services include home visits utilizing the Nurturing Parenting Curriculum, information and referral to appropriate community resources and Ages and Stages Developmental screenings and support to families of deployed service members.

Families may self-refer to NPSHVP by calling the above number or by coming to the Fleet and Family Support Center. Other referrals come from the Naval Health Clinic Great Lakes (NHCGL) Women's Health Clinic, and Pediatric Clinics, commands, and other sources. Families with new babies, children 0-3 years of age and pregnant women may volunteer for screening and assessment for parenting risks or stressors and are offered home visits and parenting education.

The specific NPSHVP goals for participant families include the following:

- Promote healthy family functioning and positive parent-child interactions.
- Enhance parent's skills in coping with the challenges of parenting and military life.
- Increase parents' awareness of positive parenting.
- Increase parents' knowledge of child development.
- Promote healthy childhood growth and development.
- Increase parents' coping skills regarding the addition of a new child to the family.
- Improve prenatal care through referral services and health-related education.
- Increase parents' awareness of and access to military and civilian community resources.
- Reduce the incidence of child abuse and neglect through home-based supportive education.

Navy Marine Corps Relief Society (NMCRS)

The Navy Marine Corps Relief Society (NMCRS) located at 525A Farragut Ave., Suite 300, Bldg. 26, Great Lakes, phone number 847-688-6830, sponsors the Budget for Baby Classes and gives Baby's their first sea bag. A visiting nurse makes new baby visits to weigh the baby and assist with breastfeeding and health issues. NMCRS maintains an on base Thrift Store.

James A. Lowell Federal Health Care Center (FHCC)

The James A. Lowell Federal Health Care Center (FHCC) has a clinic for pediatric services located at 3001 A Sixth St. building 200H, Great Lakes, phone number 847-688-3583, and provides well baby exams, sick care, breastfeeding classes and Warmline, lactation consultant, immunizations, and case management services.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Fleet and Family Support Center provides information, support and services to help you balance the demands of family and the military lifestyle. The Fleet and Family Support Center is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Fleet and Family Support Center should be one of your first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment/Individual Augmentee Support - We will assist during all phases of the deployment cycle, providing workshops, online and virtual support groups, deployment handbooks, family preparedness seminars and much more. During the deployment, we'll help your family cope with the challenges of extended absences and connect them with resources to ease the burden of family separation. Upon return from deployment, we offer return, reunion, and reintegration seminars to help transition from deployment to homecoming.

Relocation Assistance - From "Smooth Move" workshops to household hospitality kits, we can provide information, referral, resources and tools to make your permanent change of station (PCS) moves efficient and simple. Services include a loan closet from which families may borrow basic household goods; assistance with in-transit emergencies; classes on move-related topics such as buying or selling homes; and individual PCS planning, among others.

Transition Assistance - Leaving the Navy may involve a total lifestyle change. We host the U.S. Department of Labor-sponsored Transition Assistance Program (TAP) Employment Workshop for sailors planning to leave the Navy or retire. These information-packed workshops are designed to provide you with the skills and knowledge necessary to plan and execute a successful transition. The Department of Veterans Affairs (VA) presentation on VA benefits is also included.

Personal Financial Management - A program to assist you in developing a personal and/or family financial management plan. Our trained personal financial fitness staff can help you analyze your finances. You can learn more about setting priorities, creating budgets, debt liquidation, Thrift Savings Plan, consumer and credit issues, and predatory lending. We'll help you set a course for financial independence and guide you through your journey of becoming a Million

Dollar Sailor. The FFSC staff is a centralized training source for command financial specialists.

Employment Assistance - The training, information, and personalized career coaching will help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Our network with local employers can have you climbing the ladder of success. Employment assistance professionals can assist with a wide variety of family employment issues.

Life Skills - We offer proactive workshops to enhance and assist with balancing your personal and professional life. This program provides you with information and education about a variety of life cycle issues, including parenting and relationships to help you strengthen your relationships.

Information and Referral - An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and via national resources.

Ombudsman - The morale, health, welfare and efficiency of command personnel are the responsibility of the Commanding Officer. The Command Ombudsman acts as a liaison between the command and its families. Our highly-trained Ombudsmen help provide you with information necessary to meet the unique challenges of a military lifestyle.

Family centers may also provide other services, such as Counseling, Family Advocacy, New Parent Support, Sexual Assault Victim Intervention, Volunteer and exceptional family member support. Services vary by location.

Installation Specific Information

Welcome to the Fleet and Family Support Center, Naval Station Great Lakes!

The Fleet and Family Support Center (FFSC) provides unified, customer-focused, consistent, and efficient FFSC programs and services to support sustained mission and Navy readiness. We provide the right services at the right time, to strengthen personal and family competencies to meet the unique challenges of the military lifestyle.

If you need to make an appointment to see a counselor, or find out about a military or civilian resource or service, our Front Desk team can direct you or provide what you need. We have welcome aboard packages, base maps and contact information for military, city, county, state and federal organizations.

At Naval Station Great Lakes, FFSC services include individual, family and couples counseling, domestic violence and victim advocacy. Sexual Assault Intervention, relocation assistance, transition assistance, financial management and family employment assistance. Pre and Post deployment briefs are available upon request. A discussion group every Tuesday for Individual Augmentees is available, held at the FFSC, Bldg. 26 from 11:00 to 1:00 p.m. A pre-deployment briefs are done on an as needed basis. Walk-ins welcome.

To make an appointment to see a counselor, you may simply walk in during normal working hours, or you may call the Front Desk at 847-688-3603 ext 100 or toll free at 888-231-0714 or DSN 312-792-3606 ext. 100.

Newly arrived? Confused on how to obtain a military or civilian resource or service? Our front desk personnel can assist you with Welcome Aboard Packages, base maps, a variety of brochures, and direct you to the appropriate staff member for assistance. In addition, we also supply you with phone numbers and addresses for various military, city, county, state and federal agencies such as hospitals, local schools, child care and Veterans Affairs. No appointment is necessary. The Great Lakes FFSC Loan closet is temporarily not available as preparations are being made to relocate the distribution site.

Spouse Orientation can provide information for new arrivals, and informs them about the services, facilities, and recreational activities we have here at Great Lakes. One on one Spouse Orientation sessions are provided by the Relocation Assistants Program.

Contact the Front Desk of the Fleet and Family Support Center, 525 Farragut Ave., Bldg. 26, Suite 300 at 1-847-688-3603 or 1-888-231-0714 or DSN 312-792-3603, ext.100, for more information about any of our services or to make reservations to attend classes.

FFSC Hours of operation are Monday-Friday 7:30 a.m. to 4:00 p.m.

Employment - Overview

Employment Opportunities

Good employment opportunities exist but you may need to do a lot of networking and put together a good resume. Check out the community section of this website under salary comparison, community comparisons, and the job section for up to date information.

The Work and Family Life Skills section which includes Relocation Assistance Program, the Family Employment Readiness Program, and the Transition Assistance Program are a good stop for information on employment in the area and assistance with job search skills.

Employers are looking for veterans and military spouses to hire and we frequently receive announcements and emails

from employers asking where to find you. To receive copies of these e-mails, follow the links below to sign up. This is not a commercial site or organization outside of the Navy. This "Google group" was set up to make the distribution of information easier and user friendly. If you have question, please call 847-688-3603 x127.

To sign up to receive job listings forwarded from the FFSC link: [Google group](#)

You may view the group by clicking the following URL: [website](#)

Other Useful websites:

Contractors served through the Great Lakes Project Office can be reached at: SERCO/Goodwill SEW, Bldg 2-B, Room 132, 847-688-6448; 847-688-6431; Fax:847-688-6455; [Serco recruiting website](#).

[Goodwill](#), P.O. Box 88-7210, Great Lakes, IL 60088, Telephone: 847-688-5898; FAX: 847-688-2117.

[Zeiders Enterprises, Inc.](#),3421 Commission Court - Suite 101, Woodbridge, VA 22192, Phone: 703-496-9000 Fax: 703-497-0494. (Zeiders employs people on NS Great Lakes)

[Navy Exchange Jobs](#): 1-847-578-6104/05

[Commissary Jobs](#):2653 Green Bay Road, North Chicago, IL 60064 1-847-688-2644

[MWR Jobs](#): Naval Station Great Lakes, MWR Personnel Office, 2601E Paul Jones Street , Bldg. 160, Great Lakes, IL 60088-2845; Phone: 847.688.2110 x103; Fax: 847.688.2787; DSN: 312-792.2110 x103

[Integrity Management Enterprises](#) Bldg. ,31 Great Lake, IL 60088, Phone Voice (847) 688-2170

[U.S. Navy, Human Resources Offices](#), 530A Farragut Ave., Great Lakes, IL 60088, Phone: 847-688-2222;

Employment Documentation

For job hunting purposes, be sure to hand carry all employment records and documents, resumes, transcripts, certificates and licenses either on computer disk or CD.

Transition Assistance

For your career transition needs, the FFSC offers guidance and training. These services are provided by our Work/Family Life Skills educators and consultants with the Transition Assistance Program (TAP) and the Family Employment Readiness Program (FERP) provides current job information [online](#) and Job Fairs twice a year. To sign up for a class in Resume Writing or 10 Steps to Federal Employment and/or make an appointment to speak with a Work/Family Life Skills consultant, call the Fleet and Family Support Center at 847-688-3603, ex 100, for the front desk.

Hours of operation are Monday - Friday, 7:30 a.m. - 4:00 p.m.

TAP Transition Assistance Program Class Dates For 2014

Class	# Dates	Class
717	22 - 26 Sep	Separation TGPS
718	6 - 10 Oct	Retirement TGPS
719	20 - 24 Oct	Separation TGPS
720	3 - 7 Nov	Retirement TGPS
721	17 - 21 Nov	Separation TGPS
722	1 - 5 Dec	Retirement TGPS
723	15 - 19 Dec	Separation TGPS
C014	30 Sep	CAPSTONE
C015	29 Oct	CAPSTONE
C016	24 Nov	CAPSTONE
C017	10 Dec	CAPSTONE
B006	17 - 18 Sep	Boots to Business
B007	12 - 13 Nov	Boots to Business
E005	15 - 16 Oct	Higher Education

Transition GPS Program Workshops for 2015

Class	Date	Class
800	5-9 Jan	Retirement TGPS
801	26-30 Jan	Separations
802	2 - 6 Feb	Retirement
803	23 -27 Feb	Separation
804	2 -6 Mar	Retirement
805	16 -20 Mar	Separation
806	6 - 10 Apr	Retirement
807	20 -24 Apr	Separation
808	4 -8 May	Retirement
809	18 22 May	Separation
810	1-5 Jun	Retirement
811	15 - 19 Jun	Separation
812	6 -10 Jul	Retirement
813	20 -24 Jul	Separation
814	3 - 7 Aug	Retirement

815 17 - 21 Aug Separation
 816 31 Aug - 3 Sep Retirement
 817 14 -18 Sep Separation
 818 5 - 9 Oct Retirement
 819 19 -23 Oct Separation
 820 2 -6 Nov Retirement
 821 16 -20 Nov Separation
 822 30 Nov - 4 Dec Retirement
 823 14 - 18 Dec Separation

CAPSTONE WORKSOPS

Class	Dates	CAPSTONE
C006	21 Jan	CAPSTONE
C007	18 Feb	CAPSTONE
C008	25 Mar	CAPSTONE
C009	29 Apr	CAPSTONE
C010	27 May	CAPSTONE
C011	24 Jun	CAPSTONE
C012	29 Jul	CAPSTONE
C013	26 Aug	CAPSTONE
C014	23 Sep	CAPSTONE
C015	28 Oct	CAPSTONE
C016	23 Nov	CAPSTONE
C017	9 Dec	CAPSTONE

B004 11-12 Mar Boot to Business
 B005 10-11 Jun Boot to Business
 B006 9 -10 Sep Boot to Business
 B007 9 -10 Nov Boot to Business

E002 11-12 Feb Higher Education
 E003 13 -14 May Higher Education
 E003 12 -13 Aug Higher Education
 E005 14-15 Oct Higher Education

T001 14 -15 Jan Technical Training Track
 T002 15 -16 Apr Technical Training Track
 T003 15-16 Jul Technical Training Track
 T004 30 Sep -1 Oct Technical Training Track

If your transition date from the military is within a year (2 years for retirement), then see your Command Career Counselor, Training NCO or Officer, to get the ball rolling. Receive your Preseparation counseling, get a quota for the Transition GPS Workshop and start working on your Individual Transition Plan (ITP).

Following Transition GPS you may attend one of the additional workshops for you career direction:

Boots to Business - an introduction to what it takes to start your own business

Higher Education workshop - learn the ins and outs to choosing a school, applications and financing your education (GI Bill®, Scholarships, etc)

Once you have completed all of your preparations and have completed all of your Career Readiness Standards (CRSs), attend one of the monthly CAPSTONE events (sooner than 90 days before transition) to have your ITP Reviewed and Approved by a Transition Counselor and finalized by your Chain of Command for entry into your service record.

Visit our website at: <http://go.usa.gov/bB89>

All transition classes are held in Bldg. 617 room 108

Contact the Fleet and Family Support Center at (847)688-3603

525 Farragut Ave, Building 26

Great Lakes, IL 60088

Resources:

TurboTap.Org

[EMPLOYER PARTNERSHIP of the ARMED FORCES](#)

[Military Spouse Employment Partnership](#)

[Shipmates to Workmates](#)

[Mil2FedJobs](#)

[MAKE THE CONNECTION \(Veterans\)](#)

Unemployment Benefits

We work with the Illinois Department of Employment Securities for locating employment and for filing unemployment questions. They are located in Lake county at:

Waukegan
1 N. Genesee Street
Waukegan, IL 60085
Phone: 847-249-2200
Fax: 847-377-3450

Regular office hours are 8:30 a.m. to 5 p.m., Monday through Friday, except for state holidays.

Grayslake
800 Lancer Lane
Grayslake, IL 60030
Phone: 847-543-7400
Fax: 847-543-7465

Regular office hours are 8:30 a.m. to 5 p.m., Monday through Friday, except for state holidays.

You can apply for unemployment Insurance both online or at one of the above locations. For more information you will need to check out their [website](#) or stop by or call the above offices.

Tuition Assistance

Contact Family Employment Readiness Program (FERP) at 847-688-3603 ext. 129 or Navy College Center at 847-688-4681 ext. 216 for information on Spouse Tuition Assistance in the local colleges.

MyCAA

For information on MyCAA and Military Spouse Education and Career Opportunities, visit [Military OneSource](#).

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Naval Station Great Lakes Fleet and Family Support Center (FFSC) Relocation Assistance Program office would like to welcome you as you prepare to relocate to our area.

The Fleet and Family Support Center (FFSC) is located near the main gate in Bldg. 26. The FFSC has many programs and services that will be a great help to newcomers, as well as those who are getting ready to depart from Great Lakes. Relocation services include extensive community information, family member employment assistance, and transition assistance.

Local community information and referral as well as assistance with travel plans and research on new duty stations are available. Relocation Assistance is located in Bldg. 26 and is open Monday - Friday, 7:30 a.m. - 4:00 p.m. with staff to assist you. We also have two Relocation Outreach offices: Bldg. 236, room 165; and Bldg. 621, room 116 for the convenience of our students. A number of workshops are available to inform and prepare new arrivals, transferring families and those moving overseas and/or just a state away. Smooth Move workshops are held on the third Thursday of every month in Bldg 26 from 1:00p.m -3:00p.m. You can register by calling 847-688-3603 ext, 100. We have appointments available for individual or family Smooth Move or Overseas cultural relation workshops.

Lending Closet -- The lending closet is unavailable.

Great Lakes area start up costs are expensive with security deposits for rental units and fees for registering children in public school. Separates coming into Great Lakes are to report to Transient Personnel Unit (TPU) Bldg. 177.

Loan Closet

Lending Closet

The lending closet is unavailable at this time.

Financial Assistance

Financial Assistance

You may want to visit the Relocation Specialist, Personal Financial Specialist, and Command Financial Specialist at your command or your Navy-Marine Corps Relief Society budget counselor to find out where you stand with your present budget. They can help you determine what needs to be done to make a smooth move to this area.

Temporary Lodging Allowance (TLA) and other allowances will be determined by the Command.

Average Cost of Living

Sperling's BestPlaces analyzes the average cost of living for this area based on a US average of 100. An amount below 100 means Lake County, IL is cheaper than the US average. A cost of living index above 100 means Lake County, IL is more expensive. Overall, Lake County, IL cost of living is 11.00% higher than the U.S. average.

Rental Options

Sperling's Best Places analyzes rental options to live in areas as follows:

Overall, North Chicago, IL cost of living is 73.20%.

North Chicago, IL Apartments and Rentals -- Renters make up 55.14% of the North Chicago, IL, population. 8.46% of houses and apartments in North Chicago, IL, are unoccupied (vacancy rate).

Lake County, IL Apartments and Rentals -- Renters make up 20.78% of the Lake County, IL, population. 4.25% of houses and apartments in Lake County, IL, are unoccupied (vacancy rate).

Purchase Options

Sperling's Best Places analyzes purchase options to live in the areas as follows:

Housing	Lake, IL	United States
Median Home Age	27	27
Median Home Cost	\$440,800	\$217,200

Home Appreciation	0.01%	9.80%
Homes Owned	74.17%	64.07%
Housing Vacant	4.25%	14.48%
Homes Rented	20.78%	21.45%
Property Tax Rate	\$19.86	\$13.28

These programs provide individual counseling and workshops on Command Financial Specialist (CFS), CONSEP, Car Buying, Home Buying, Making The Most Of Your Military Pay, How To Establish Credit, Credit Cards, Credit Use/Abuse, Credit Reports, Financial Planning Worksheet, Retirement Planning, Savings/Investing, TSP, Predatory Lending, Insurance, Financial Planning For Transition, Financial Planning For Deployment, Survivor Benefit Program, SGLI, and Consumer Awareness.

Advanced Pay

Drawing an Advance Pay is not an advised practice for people doing a PSC move. If you have any questions contact our Personal Financial Specialist or local the Personal Financial Specialist.

Call the FFSC, located on 525 Farragut Ave., Suite 300, Bldg. 26, at 847-688-3603 ext. 100.

Emergency Assistance

Planning for Emergencies

You can contact the Information and Referral Desk at the Fleet and Family Support Center, 525 Farragut Ave., Bldg., 26, Suite 300, during the hours of 7:30 a.m. to 4:00 p.m. using the toll free number 1-888-231-0714. The Command Duty number for Naval Station Great Lakes is 847-340-0495.

If you should have an emergency en route to Naval Station Great Lakes contact the nearest American Red Cross Office or American Red Cross of Greater Chicago, 24 hour hotline is 1-800-784-3272.

American Red Cross has the ability to contact your next command and to financially assist you and your family through the Navy-Marine Corps Relief Society.

The Navy-Marine Corps Relief Society can provide interest-free loans or grants to help with emergency needs such as:

- Emergency Transportation
- Funeral Expenses
- Medical/dental Bills (patient's share)
- Food, Rent, and Utilities
- Disaster Relief Assistance
- Child Care Expenses
- Essential Vehicle Repairs
- Unforeseen Family Emergencies
- How to apply

Service member or eligible family members who have an emergency need should contact the [nearest NMCRS location](#) and make an appointment to be seen by an NMCRS caseworker. Bring your ID card and latest LES, if available, with you. If that office is closed and the emergency is of such a nature that it cannot wait until the next business day (e.g. death in the immediate family), the answering machine will provide instructions for obtaining "after hours" assistance.

When there is no NMCRS office in the area, an available Army Emergency Relief, Air Force Aid Society, or American Red Cross Chapter Office can process your request on behalf of the Navy-Marine Corps Relief Society.

If you need emergency assistance after hours, please call:

ARC Armed Forces Emergency Service Center 877-272-7337

Salvation Army

The [Waukegan Salvation Army](#) provides many services to Lake County.

Our Community Care Ministries (CCM) Department provides assistance with:

- Rent and Mortgage
- Security Deposit (Currently Unavailable)
- Utilities (Currently Unavailable)
- Prescriptions (Currently Unavailable)
- School Uniforms (Currently Unavailable)
- Clothes (Currently Unavailable)

...and more

Each person's needs are different and each situation is different. Our CCM staff works hard to make sure that your situation is listened to and your issue is solved to the best of our abilities. If you are in need of assistance, please call on Fridays to make an appointment to see a Case Worker and see if you qualify for assistance.

The [Waukegan Salvation Army](#) is located at 850 S. Greenbay Rd, Waukegan, IL 60085. They can be reached by calling 847-336-1880; or fax 847-336-0323.

Legal Assistance

Legal Services

The Navy Legal Service Office (NLSO) has moved from Bldg. 200H, Naval Health Clinic to Bldg. 2, Suite 100. NLSO perform regular defense and legal assistance. Emergency legal advice and support is available. The duty officer's phone number is 847-688-4753 ext. 111; DSN 312-792-4753 ext. 111.

Services Provided

The Legal Assistance Office offers attorney consultation, command briefs, and notary services to active duty personnel, retired military personnel and dependents. Reservists are eligible for pre-deployment legal assistance (wills, powers of attorney, Soldiers' and Sailors' Civil Relief Act advice), and are eligible for all services while on active duty for 30 or more consecutive days. Legal assistance is currently provided for personal legal matters, including but not limited to:

- Adoptions
- Civil lawsuits
- Contracts
- Debtor/Creditor disputes
- Domestic Relations -- divorce, separation, nonsupport, custody, paternity
- Guardianship/Name changes
- Immigration
- Involuntary allotments/Garnishment
- Landlord-tenant problems
- Small claims court proceedings
- Soldiers' and Sailors' Civil Relief Act
- Wills/powers-of-attorney

Clients may obtain powers of attorney and notarization services on a "walk-in" basis during normal working hours. Emergent legal matters may also be handled on a walk-in basis, depending on attorney availability. All other matters require an appointment, which can be made by calling 847-688-4753, ext. 111 during normal business hours.

Limitations on Legal Assistance Services

Legal Assistance attorneys are prohibited from advising on private business ventures and matters against the government. Additionally, attorneys can not provide advice over the phone, except for distant areas. In this case, the eligible member must fax the front and back of the military/dependent's identification card.

The Naval Legal Service Office, North Central Detachment (NLSO), Great Lakes' mission is to provide quality legal services and counsel in support of the operational readiness of Navy, Marine Corps, and Coast Guard commands and eligible individuals in the NLSO's area of responsibility in a prompt, courteous, and professional manner. The types of services available from the NLSO are Defense, Claims, and Legal Assistance.

Area of Responsibility (AOR)

The Naval Legal Service Office, North Central Detachment (NLSO), Great Lakes' primary geographic area of responsibility: Ohio, Michigan, Indiana, Illinois, Wisconsin, Iowa, Minnesota, Nebraska, South Dakota, North Dakota, and Canada (Provinces of Ontario, Manitoba, Saskatchewan, and Northwest Territories only).

Requesting Services

Eligible individuals in need of assistance should select the appropriate link above and follow the instructions therein. Many services are available on a walk-in basis, such as notary services and powers of attorney. However, it is suggested that individuals call first to ensure that their particular needs can be addressed without an attorney appointment. Other services are available by appointment.

Military Commands in need of assistance should submit a "Request for Services Letter." Please select the appropriate letter below and forward it to the Naval Legal Services Office (NLSO). For a complete explanation, the [NLSO Instruction](#) for requesting services should be reviewed.

Deployment Support

Family Deployment Support

Deployment is a stressful time and the Fleet and Family Service Center (FFSC) strives to make this time less difficult for the individuals, commands and families involved. It is advised that spouse's attend a pre-deployment briefing with the service member so all aspects of deployment can be covered. Contact information in the Navy Family Accountability and Assessment System (NFAAS) must also be checked to insure we are able to contact you during deployment and in the event of an emergency.

Services and Support Groups available include Post Deployment Family Readiness Conferences available on an as needed basis, as requested by commands or individuals.

The FFSC in coordination with the local installation elementary school district is implementing support groups for children of IA's. Family Support group functions and meetings occur quarterly. Pre and post deployment briefs are also available on a walk in basis at the FFSC, Bldg 26.

For specific times, dates and functions contact the FFSC at 1-888-231-0714 ext. 100.

Contact Information

DSN Dialing Instructions: When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

2601 E. Paul Jones Street
Great Lakes, IL 60088-2845
Phone 847-688-2702
Phone (DSN) 312-792-2702
Fax 847-688-3970
Fax (DSN) 312-792-3970
[Email](#) | [Website](#) | [Website](#) | [Website](#) | [Map](#)

Adult Education Centers

Navy College Learning Center
2221 Mac Donough St.
Lifelong Learning Center
Building 617, Room 218
Great Lakes, IL 60088-5702
Phone 847-688-4681 ext. 216
Phone (DSN) 312-792-4681 ext. 216
Fax 847-688-5339
Fax (DSN) 312-792-5339
Mon - Thur: 8:00 a.m. - 3:00 p.m.
Fri: 8:00 a.m. - 12:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Barracks/Single Service Member Housing

Central Billing Office/Gateway Suites & Inn
2423 Mac Donough Dr. Building 62
Great Lakes, IL 60088-2801
Phone 847-688-6675
Phone (DSN) 312-792-6675
Fax 847-688-6678
Fax (DSN) 312-792-5815
Open 24 hours a day, 7 days a week
[Website](#) | [Map](#)

Beauty/Barber Shops

Barber Shops-Hair Care Center-NEX
3452 Green Bay Rd.
Burkey Mall-Building 3452
Student NEX-Building 400
Great Lakes, IL 60088
Phone 847-578-6211
Barber shop:
Mon - Sat 9:00 a.m.- 8:00 p.m.
Sun 10:00 a.m.- 6:00 p.m.
Beauty shop:
[Website](#) | [Map](#)

Beneficiary Counseling Assistance Coordinators

Captain James A. Lovell Customer Service
Department
Federal Health Care Center
3001 Greenbay Rd.
North Chicago, IL 60064
Phone 847-688-1900
Fax 224-610-2917
Mon - Fri 7:30 a.m. - 5:00 p.m.
Sat & Sun - closed
Holidays - closed
24/7
Telephone Care: 1-800-393-0865 ext. 82920

Casualty Assistance Officer

Casualty Assistance Officer
2601 E. Paul Jones Street, Bldg. 1
Great Lakes, IL 60088-2845
Phone 847-688-2449
Phone (DSN) 312-792-2414 option 1; DSN: 312-2454
Fax 847-688-2454
[Email](#) | [Website](#) | [Website](#) | [Map](#)

[Email](#) | [Website](#) | [Map](#)

Chapels

Religious Programs-Chaplain Department
2630 Ohio Ave
Great Lakes, IL 60088
Phone 847-688-3490
Phone (DSN) 312-792-3490
Fax 847-688-4416
Fax (DSN) 312-792-4416
Mon - Thru 7:00 a.m. - 4:00 p.m.
Fri 7:00 a.m. - 12:00 p.m.
Sat & Sun - closed
Holidays - closed
Call for different services

[Website](#) | [Map](#)

Child Development Centers

Child Development Center
3110 Great Lakes Drive
Bldg 3110
Great Lakes, IL 60088
Phone 847-688-5662
Phone (DSN) 312-792-5662
Fax 847-688-5663
Fax (DSN) 312-792-5663
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Program Administrator
Region/Installation Program Manager
2601E Paul Jones St.
Building 160
Great Lakes, IL 60088
Phone 847-688-2110 ext. 129
Phone (DSN) 312-792-2110 ext 129
Fax 847-688-5709
Fax (DSN) 312-792-5617
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Citizenship and Immigration Services

Navy Legal Assistance
2540 A Paul Jones Street
Building 2, Suite 100
Great Lakes, IL 60088
Phone 847-688-4753 ext. 111
Phone (DSN) 312-792-4753
Fax 847-688-2564
Fax (DSN) 312-792-2564
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Map](#)

Commissary/Shoppette

Commissary
2630 Green Bay Rd.
Burkey Mall-Building 3452
Great Lakes, IL 60088-3303
Phone 847-688-2644 ext. 1001, 1004, 1005
Phone (DSN) 312-792-2644
Fax 847-688-2524
Fax (DSN) 312-792-2644

Child Development Centers

Child Development Center
2700 Cavin Drive
Bldg 2700
Great Lakes, IL 60088
Phone 847-688-4470/4471
Phone (DSN) 312-792-4470
Fax 847-688-5760
Fax (DSN) 312-792-5760
Referrals ON/OFF Base
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center - Kids World
2101 First Street
Bldg 8801
Glenview, IL 60088
Phone 847-832-9580
Fax 847-832-9574
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Child and Youth Registration and Referral

Child Development Center (CDC) Resource & Referral
3110 Great Lakes Dr.
Building 3110
Great Lakes, IL 60088
Phone 847-688-3100
Phone (DSN) 312-792-3100/5662
Fax 847-688-5617
Fax (DSN) 312-792-5617
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Civilian Personnel Office

Human Resources Office
2061 Paul Jones St.
Building 1
Great Lakes, IL 60088
Phone 847-688-2222
Phone (DSN) 312-792-2222
Fax 847-688-4478
Fax (DSN) 312-792-4478
Mon - Fri 7:00 a.m. - 3:30 p.m.
Sat & Sun - closed
Holidays - closed

[Website](#) | [Map](#)

Dental Clinics

CAPT James A. Lovell Federal Health Care Center, East Campus
Fisher Dental Clinic
2410 Sampson Street
Great Lakes, IL 60088
Phone 847-688-3331 ext. 0
Phone (DSN) 792-3331
Fax 847-688-6259
Mon - Fri 7:00 a.m. - 3:30 p.m.

7:00 a.m.-10:00 a.m. Early Bird Shopping
 Sun 10:00 a.m. - 6:00 p.m.
 Mon - closed
 Tue - Fri 7:00 a.m. - 10:00 p.m.
 Sat 7:00 a.m. - 7:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Sat & Sun - closed
 Holidays - closed
[Website](#) | [Map](#)

Deployment/Mobilization

Deployment/Mobilization
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088
 Phone 847-688-3603 ext. 100 / 847-688-3604 ext.
 100 / 888-231-0714 ext. 100
 Phone (DSN) 312-792-3603 ext. 100
 Fax 847-688-2827
 Fax (DSN) 312-792-2827 ext. 100
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

EFMP - Enrollment

Captain James A. Lovell Federal Health Care Center - EFMP
 Enrollment
 3001 North Green Bay Road
 Managed Care Dept ATTN: EFMP
 Building 135, Ground Floor
 North Chicago, IL 60064
 Phone 224-610-4763
 Fax 224-610-4765
 Mon - Fri 8:30 a.m.-5:30 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Emergency Relief Services

Navy-Marine Corps Relief Society
 525A Farragut Avenue
 Building 26
 Great Lakes, IL 60088-2815
 Phone 847-688-6830 / 703-474-3229
 Phone (DSN) 312-792-3757
 Fax 847-688-2658
 Fax (DSN) 312-792-2658
 Mon - Fri 8:00 a.m. - 3:45 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Exchange(s)

Shopping Facilities-NEX
 Burkey Mall-Building 3452
 Student NEX-Building 400
 Recruit NEX-Building 1326-3303
 Great Lakes, IL 60088
 Phone 847-578-6280/6281 / 847-578-6329 / 847-587-6180
 Mon - Fri 9:00 a.m. - 8:00 p.m.
 Sat 9:00 a.m. - 8:00 p.m.
 Sun 10:00 a.m. - 6:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Family Advocacy Program

Family Advocacy Program
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088
 Phone 847-688-3603 ext. 126 / 847-688-3604 ext.
 126 / 888-231-0714 ext. 126
 Phone (DSN) 312-792-3603 ext. 126
 Fax 847-688-2827
 Fax (DSN) 312-792-2827 ext. 126
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Family Center

Fleet and Family Support Center
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088-2845
 Phone 847-688-3603 ext. 100 / 888-231-0714 ext. 100
 Phone (DSN) 312-792-3603
 Fax 847-688-2827
 Fax (DSN) 312-792-2827
 Closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Family Child Care/Child Development Homes

Child Development Center (CDC) Resource &
 Referral
 3110 Great Lakes Dr.
 Building 3110
 Great Lakes, IL 60088
 Phone 847-688-3100
 Phone (DSN) 312-792-3100/5662
 Fax 847-688-5617
 Fax (DSN) 312-792-5617
 Mon - Fri 6:00 a.m. - 6:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Personnel Support Detachment - Navy Region Midwest
 521 Cluverius Ave.
 Bldg. 322 (1st Deck)
 Great Lakes, IL 60088-2612
 Phone 847-688-5550 ext. 560 customer service
 Phone (DSN) 312-792-5550
 Fax 847-688-5535
 Fax (DSN) 312-792-5535
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Map](#)

Financial Institutions

Navy Federal Credit Union
 525 Clark Ave.

Financial Institutions

Armed Forces Bank, N.A.
 Great Lakes - NTC Branch

Building 290
Great Lakes, IL 60088
Phone 1-888-842-6328
Mon & Fri 9:00 a.m.- 5:00 p.m.
Sun - closed
Holidays - closed
McPon Hall:
Mon - Thurs 8:00 a.m. - 4:30 p.m.
Fri 9:00 a.m. - 4:30 p.m.
Sat 8:00 a.m. - 12:30 p.m.
[Website](#) | [Map](#)

Student NEX Bldg. 400
P. O. Box 88-7004
Great Lakes, IL 60088
Phone 847-473-4416 / 847-887-9423
Fax 847-473-2749
Mainside:
Mon - Fri. 8:00 a.m. - 9:00 p.m.
Sat 8:00 a.m.-8:00 p.m.
Holidays - closed
RTC:
Mon - Fri 10:00 a.m. - 4:00 p.m.
Burley Mall:
Mon - Sat 9:00 a.m. - 8:00 p.m.
Sun 10:00 a.m. - 6:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Golf Courses

Willow Glen Golf Course-Buckley's Restaurant and Lounge
2601 E Paul Jones Street
Building 8400
Great Lakes, IL 60088
Phone 847-688-4593
Phone (DSN) 312-792-5723
Fax 847-688-5723
Fax (DSN) 312-792-5723
Open Mon - Fri , 6:30 a.m.- dusk
Sat and Sun 6:00 a.m. - Dusk
Weather Permitting
Buckleys Restaurant 11:00 a.m. - 9:00 p.m.
[Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Fitness Center
2601 E Paul Jones St.
Building 2-A
Great Lakes, IL 60088
Phone 847-688-2171
Phone (DSN) 312-792-2171
Fax 847-688-7858
Fax (DSN) 312-792-7858
Mon - Thur 5:00 a.m. - 9:00 p.m.
Fri 5:00 a.m. - 8:00 p.m.
Sat 7:00 a.m. - 4:00 p.m.
Sun 11:00 a.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Hospitals/Medical Treatment Facility(s)

Captain James A. Lovell Federal Health Care Center, Fisher Health Clinic Great Lakes
3001 North Green Bay Road
Managed Care Dept
Building 237, Ground Floor
Great Lakes, IL 60064
Phone 847-688-6712
Phone (DSN) 312-792-6712
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

Personal Property Office
1710B Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-5371 / 800-637-5401
Phone (DSN) 312-792-5371
Fax 847-688-5849
Fax (DSN) 312-792-5849
Mon - Fri 7:30 a.m. - 3:50 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (outbound)

Personal Property Office
1710B Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-5371 / 800-637-5401
Phone (DSN) 312-792-5371
Fax 847-688-5849
Fax (DSN) 312-792-5849
Mon - Fri 7:30 a.m. - 3:50 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Housing Office/Government Housing

Family Housing Office
1710 Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-3440 ext. 134 / 847-688-3450 ext. 134
Phone (DSN) 312-792-3440 ext. 134
Fax 847-688-4957
Fax (DSN) 312-792-4957
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Housing Referral Office/Housing Privatization

Forest City Residential Management
1710 Cavin Rd., Bldg. 8100
3320 Maine Avenue-Quarters 71
Great Lakes, IL 60088
Phone 847-689-4312 / 847-473-4655
Fax 847-689-4315

ID/CAC Card Processing

ID (Site)-Personnel Support Detachment
521 Cluverius Ave,
Bldg. 322 (1st Deck) room 113
Great Lakes, IL 60088-2612
Phone 847-688-5550 ext. 311
Phone (DSN) 312-792-5550 ext. 311

Mon - Fri 7:00 a.m. - 6:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Fax 847-688-5636
 Fax (DSN) 312-792-5636
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat 8:00 a.m. - 12:00 p.m.
 Sun - closed
 Holidays - closed
[Website](#) | [Map](#)

Information and Referral Services

Information and Referral
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088
 Phone 847-688-3603 ext.100 / 847-688-3604
 ext.100 / 888-231-0714 ext. 100
 Phone (DSN) 312-792-3603 ext.100
 Fax 847-688-2827
 Fax (DSN) 312-792-2827
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat, Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Legal Services/JAG

Navy Legal Assistance
 2540 A Paul Jones Street
 Building 2, Suite 100
 Great Lakes, IL 60088
 Phone 847-688-4753 ext. 111
 Phone (DSN) 312-792-4753
 Fax 847-688-2564
 Fax (DSN) 312-792-2564
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Map](#)

Loan Closet

Fleet and Family Support Center
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088-2845
 Phone 847-688-3603 ext. 100 / 888-231-0714 ext.
 100
 Phone (DSN) 312-792-3603
 Fax 847-688-2827
 Fax (DSN) 312-792-2827
 Closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Military Clothing Sales

Student NEX (Customer Service)
 2601 E Paul Jones St.
 Building 400
 Great Lakes, IL 60088
 Phone 847-578-6329
 Mon - Fri 8:00 a.m. - 9:00 p.m.
 Sat 8:00 a.m. - 8:00 p.m.
 Sun 8:00 a.m. - 6:00 p.m.
[Website](#) | [Map](#)

Non-appropriated Funds (NAF) Human Resources

Non-Appropriated Funds (NAF)

Law Enforcement

Police
 520 Decatur Ave.
 Great Lakes, IL 60088
 Phone 847-688-3333 (Emergency) / 847-688-3430 (Non-
 Emergency)
 24 Hours a day
 7 Days a week
[Map](#)

Library

Library-NAVSTA
 2601 E Paul Jones Street
 Building 617
 Great Lakes, IL 60088
 Phone 847-688-4617
 Phone (DSN) 312-792-4617
 Fax 847-688-3602
 Fax (DSN) 312-792-3602
 Monday - Thursday 10:00 a.m. - 9:00 p.m.
 Friday 10:00 a.m. - 5:00 p.m.
 Saturday & Sunday 1:00 p.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Morale, Welfare and Recreation (MWR)
 2601E Paul Jones St.
 Building 160 (Camp Barry)
 Great Lakes, IL 60088
 Phone 847-688- 2110 ext.116 / 847-688- 2110 ext.117
 Phone (DSN) 312-792-2110 ext. 116/117
 Fax 847-688-5709
 Fax (DSN) 312-792-2787
 Mon - Fri 8:00 a.m. - 4:30 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

New Parent Support Program

New Parent Support Program
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088
 Phone 847-688-3603/4 ext.175, 176 & 177 / 847-688-3604 175,
 176 & 177 / 888-231-0714 ext. 175, 176 & 177
 Phone (DSN) 312-792-3603 ext. 175, 176 & 177
 Fax 847-668-2827
 Fax (DSN) 312-792-2827
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Personal Financial Management Services

Personal Financial Management Program
 525 Farragut Avenue, Suite 300

2601A Paul Jones St.
 Building 160
 Great Lakes, IL 60088
 Phone 847-688-2110 ext 103
 Phone (DSN) 312-792-2110 ext 103
 Fax 847-688-2787
 Fax (DSN) 312-792-2787
 Mon - Fri 8:00 a.m. - 4:30 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Personnel Support Office

Personnel Support Detachment (RTC) (Students)
 2605 Kansas St.
 Building 1405
 Great Lakes, IL 60088-5522
 Phone 847-688-2767
 Phone (DSN) 312-792-2767
 Fax 847-688-3512
 Fax (DSN) 312-792-3512
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Map](#)

Relocation Assistance Program

Relocation Assistance Program
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088
 Phone 847-688-3603 ext. 128 / 847-688-3604 ext.
 128 / 888-231-0714 ext. 128
 Phone (DSN) 312-792-3603/4
 Fax 847-688-2827
 Fax (DSN) 312-792-2827
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Retirement Services

Fleet and Family Support Center
 525 Farragut Avenue, Suite 300
 Building 26
 Great Lakes, IL 60088-2845
 Phone 847-688-3603 ext. 100 / 888-231-0714 ext.
 100
 Phone (DSN) 312-792-3603
 Fax 847-688-2827
 Fax (DSN) 312-792-2827
 Closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

School Age Care

School Age Care Programs
 2101 First Street
 Bldg 8801
 Glenview, IL 60026-7064
 Phone 847-832-9580/9586
 Fax 847-832-9574
 Mon - Fri 6:00 a.m. - 6:00 p.m.
 Sat & Sun - closed

Building 26
 Great Lakes, IL 60088
 Phone 847-689-3603 ext. 208 / 847-689-3604 ext. 208 / 888-231-
 0714 ext. 208
 Phone (DSN) 312-792-3603
 Fax 847-688-2827
 Fax (DSN) 312-792-2827
 Mon - Fri 7:30 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Personnel Support Office

Personnel Support Detachment - Navy Region Midwest
 521 Cluverius Ave.
 Bldg. 322 (1st Deck)
 Great Lakes, IL 60088-2612
 Phone 847-688-5550
 Phone (DSN) 312-792-5550
 Fax 847-688-5535
 Fax (DSN) 312-792-5535
 Mon - Fri 7:00 a.m. - 4:00 p.m.
 Sat and Sun - closed
 Holidays - closed
[Website](#) | [Map](#)

Restaurants/Fast Food

Port O'Call Conference and Banquet Center
 2601 A Paul Jones St.
 Building 140
 Great Lakes, IL 60088
 Phone 847-688-6946
 Phone (DSN) 312-792-6946
 Fax 847-792-6928
 Fax (DSN) 312-792-6928
 Mon - Fri 8:00 a.m. - 4:30 p.m.
 Sat & Sun - closed
 Holidays - closed
 Sam Adams Brew Pub:
 10:30 a.m. - 1:30 p.m.
 Eagles Nest:
 Sun - Thur 3:30 p.m. - 9:00 p.m.
 Fri & Sat. 3:30 p.m. - Midnight
[Email](#) | [Website](#) | [Map](#)

School Age Care

Child Development Center (CDC) Resource & Referral
 2601 E Paul Jones Street
 Building 3110
 Great Lakes, IL 60088
 Phone 847-688-5573
 Phone (DSN) 312-792-5573
 Fax 847-688-5725
 Fax (DSN) 312-792-5725
 Mon - Fri 8:00 a.m. - 4:00 p.m.
 Sat & Sun - closed
 Holidays - closed
[Email](#) | [Website](#) | [Map](#)

School Liaison Office/Community Schools

School Liaison Office
 2601 E Paul Jones Street Bldg 160
 Great Lakes, IL 60088
 Phone 847-688-5700
 Phone (DSN) 312-792-5700
 Fax 847-688-5705
 Mon. -Fri. 8:00 a.m.- 4:30 p.m.
 Sat. -Sun. closed

Holidays - closed

[Email](#) | [Map](#)

Spouse Education, Training and Careers

Family Employment Readiness Program (FERP)
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 888-231-0714 ext. 127 / 847-688-3603 ext. 127

Phone (DSN) 312-792-3603 ext. 127

Fax 847-688-2827

Fax (DSN) 312-792-2827

Mon - Fri 7:30 a.m. - 4:00 p.m.

Sat & Sun - closed

Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Transition Assistance Program

Transition Assistance Program
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 147 / 847-688-3604
Phone (DSN) 312-792-3603/4

Fax 847-688-2827

Fax (DSN) 312-792-2827

Mon - Fri 7:30 a.m. - 4:00 p.m.

Sat & Sun - closed

Holidays - closed

[Email](#) | [Website](#) | [Map](#)

VA Facilities

VA Medical Center, North Chicago
3001 Green Bay Rd.
North Chicago, IL 60064
Phone 847-689-4153 / 847-688-1900
Mon - Fri 8:00 a.m. - 4:30 p.m.

Sat & Sun - closed

Holidays - closed

[Email](#) | [Website](#) | [Website](#) | [Map](#)

Victim Advocate Services

Victim Services
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 123 / 847-688-3604 ext. 123

Phone (DSN) 312-792-3603/4

Fax 847-688-2827

Fax (DSN) 312-792-2827

Mon - Fri 7:30 a.m. - 4:00 p.m.

Sat & Sun - closed

Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Women, Infants, and Children (WIC & WIC-O)

Women, Infants and Children's Office-Great Lakes
2215 14th St
North Chicago, IL 60064
Phone 847-984-5250
Mon - Fri 8:30 a.m. - 4:30 p.m.

Holidays closed

[Email](#) | [Website](#) | [Map](#)

Temporary Lodging/Billeting

Navy Lodge
2500 Meridian
Great Lakes, IL 60088-5000
Phone 847-689-1485
Open 24 hours a day, 7 days a week
[Email](#) | [Website](#) | [Map](#)

Travel Office

Information, Tickets and Travel-Student NEX
2601 E Paul Jones St.
Building 400
Great Lakes, IL 60088
Phone 847-688-3537
Phone (DSN) 312-792-3637
Fax 847-688-6390
Fax (DSN) 312-792-6390
Mon - Thur 10:00 a.m. - 5:00 p.m.
Fri 10:00 a.m.-6:00 p.m.
Sat 9:00 a.m. - 1:00 p.m.
Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Veterinary Services

Veterinary Treatment Facility-U.S. Army
3001 B Sixth St.
Building 43
Great Lakes, IL 60088
Phone 847-688-5740
Phone (DSN) 312-792-5740
Fax 847-688-7390
Fax (DSN) 312-792-7390
Mon - Fri 8:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Welcome/Visitors Center

Family Housing Office
1710 Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-3440 ext. 134 / 847-688-3450 ext. 134
Phone (DSN) 312-792-3440 ext. 134

Fax 847-688-4957

Fax (DSN) 312-792-4957

Mon - Fri 8:00 a.m. - 4:00 p.m.

Sat & Sun - closed

Holidays - closed

[Email](#) | [Website](#) | [Map](#)

Youth Programs/Centers

Boys & Girls Clubs of Great Lakes
2601 E Paul Jones St.
Forrestal Village
Building 2600
Great Lakes, IL 60088

Sat & Sun - closed
Holidays - closed
[Website](#) | [Map](#)

Phone 847-688-5573 / 847-688-5581
Phone (DSN) 312-792-5573
Fax 847-688-5725
Fax (DSN) 312-792-5725
Mon - Thu 3:00 p.m. - 7:00 p.m.
Fri 3:00 p.m.-7:00 p.m.
Sat 12:00 p.m.-5:00 p.m.
Sun - closed
Holidays - closed
Power hour:
Teens only (13 yrs & up):
Mon - Thur 3:00 – 4:00 p.m
Power hour:
Youth (12yrs & under)
Mon - Thur 5:00 – 7:00 p.m.
Fri 5:00 – 8:00 p.m.
Sat 12:00 – 5:00 p.m.
Power hour: 4:00- 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Major Units

Naval Facilities Engineering Command Midwest (NAVFAC)

Contact information:
COM: 847-688-6895
DSN: 312-792-6895
COM FAX: 847-688-4659
Website: https://portal.navfac.navy.mil/portal/page/portal/navfac/navfac_ww_pp/navfacmw/tab33530:tab34376

Navy Band

Contact information:
COM: 847-688-4760
DSN: 312-792-4760 ext. 10
COM FAX: 847-688-3796

Navy Legal Service Office (NLSO)

Contact information:
COM: 847-688-3805
DSN: 312-792-3805
COM FAX: 847-688-4754

Defense Automated Printing (DAPS)

Contact information:
COM: 847-688-2211
DSN: 312-792-2211
COM FAX: 847-688-3725

Army Reserve Intelligence Support Center

Contact information:
COM: 847-266-5947
FAX: 847-266-2603

Federal Investigative Services

Contact information:
COM: 847-688-3685
DSN: 312-792-3685
COM FAX: 847-688-5386

Recruit Training Command

Contact information:
COM: 847-688-4700/4949 ext. 103
DSN: 312-792-4700
COM FAX: 847-688-2652
Website: <http://www.bootcamp.navy.mil>

Naval Reserve Readiness Command, Midwest

Contact information:
COM: 847-688-4916 ext 303
DSN: 312-792-4916 ext 303
COM FAX: 847-688-2118

Marine Air Control Group 48, MTACS 48, MWCS 48, and TACC Battle Staff

Contact information:
COM: 847-688-7129 ext. 206
DSN: 312-792-7129
COM FAX: 847-688-7155

U.S. Military Entrance Processing Command

Contact information:
COM: 847-688-3680 ext. 7573
DSN: 312-792-3680 ext. 7573
COM FAX: 847-688-6867

Navy Recruiting District Chicago

Contact information:
COM: 847-688-7100 ext. 127
DSN: 312-792-7100 ext. 127
COM FAX: 847-688-7126
Website: <http://www.cnrc.navy.mil/chicago/default.htm>

Naval Criminal Investigation Service

Contact information:
COM: 847-688-5655/5656
DSN: 312-792-5655/5656
COM FAX: 847-688-2636

Naval Station Great Lakes

Contact information:
COM: 847-688-2961
DSN: 312-792-2961
COM FAX: 847-688-2595
Website: <https://www.cnrc.navy.mil/GreatLakes/index.htm>

Naval Service Training Command

Contact information:
COM: 847-688-3400/3569
DSN: 312-792-3400/3569
COM FAX: 847-688-4472
Website: <https://www.netc.navy.mil/centers/tscgl/>

Personnel Support Detachment Midwest

Contact information:
Com: 846-688-5550 ext 101
Website:
http://www.cnrc.navy.mil/GreatLakes/InstallationGuide/FacilitiesAndResources/PersonnelSupportDetachment/CNICD_A066998

Naval Health Clinic Great Lakes

Contact information:
COM: 847-688-1900
COM FAX: 847-688-4765
Website: <http://www.Lovell.fhcc.va.gov>

Navy Drug Screening Lab

Contact information:
COM: 847-688-2045 ext. 19
DSN: 312-792-2045 ext. 19
COM FAX: 847-688-5513

Human Performance Center

Contact information:
COM: 847-688-5450
DSN: 312-792-5450

COM FAX: 847-688-3360

Center for EOD Driving (CEODD)

Contact Information:
COM: 850-235-5241

NHC USS RED ROVER

Contact Information:
COM:847-688-5568-5568

DENTAL SPECIALTIES

Contact information:
COM: 847-688-1900 x89502

RESERVE AND SERVICE MEMBER SUPPORT OFFIC (MMSO)

Contact information:
COM: 847-688-3900
DSN: 312-792-3900
FAX: 847-688-3905

US ARMY CORPS OF ENGINEERS

Contact information:
COM: 847-688-4496

NAVCROIDIST Chicago (NRD)

Contact Information:
COM: 847-688-7100 x150
DSN: 312-792-7100 x150

GREAT LAKES VETERINARY BRANCH

Contact information:
COM: 847-688-5742 x80704

TSC (Student Control Division)

Contact Information:
COM: 847-688-4760 x212
DSN: 312-792-4760 x212
FAX: 847-688-3796

Training Support Center

Contact information:
NCCS Command Master Chief
COM: 847-688-4862 ext. 255/256/259
DSN: 312-792-4862 ext. 255/256/259
TSC QD/DUTY OFFICE (24 HOURS): 847-688-3536
COM FAX: 847-688-3140
Website: <https://www.netc.navy.mil/centers/tscgl>

U.S. Military Entrance Processing Command (Eastern Sector)

Contact information:
COM: 847-688-5520 ext. 7624
DSN: 312-792-5520 ext. 7624
COM FAX: 847-688-4691

U.S. Military Entrance Processing Command (Western Sector)

Contact information:
COM: 847-688-3680 ext. 7855
DSN: 312-792-3680 ext. 7855

Victim's Legal Council

Contact Information:
COM: 847-772-8367
DSN: 312-792-8367

NHC USS TRANQUILITY

Contact information:
COM: 847-1900 X89502

3RD RESERVE OFFICERS' TRAINING CORPS BRIGADE

Contact information:

COM: 847-688-3328 x101

Center Service Combat Systems Unit (CSCSU)

Contact Information:

COM: 224-406-2164

DSN: 312-792-2164

NHC USS Fisher BHC

Contact information:

COM: 847-688-2469 x89073

DSN:312-792-2469 x89073

FT SERIDAN 378th MI BN A CO

Contact information:

COM: 847-266-7403

9TH MARINE CORPS DISTRICT

Contact information:

COM: 224-254-9481

SWOSU STAFF

Contact Information

COM: 847-688-5454 x185

DSN: 312-792-5454 x185

Center for Personal and Professional Development(CPPD)

Contact Information:

COM: 847-688-4975/4976

DSN: 312-792-4975/4976

Base Communication Office

Contact information:

COM: 847-688-2070

DSN: 312-792-2070

FAX: 847-688-3141