



Office of the
Command Master Chief
Recruit Training Command
3355 Illinois Street
Bldg 7260
Great Lakes, IL 60088



Shipmate,

Congratulations on your orders to Recruit Training Command, the Navy's only Bootcamp! I know you are excited about your orders and I'm sure that this tour of duty will be one of the most rewarding, demanding and challenging of your career.

We are anxiously awaiting your arrival. If you require additional information about your sponsor, the command, or Naval Station Great Lakes area, please feel free to call us at COMM (847) 688-4949 x 163 or DSN 792-4949 x 163. Additionally, you may e-mail our Sponsor Coordinator QMC (SW) Dorothy Averhart at RTCSPONSOR@NAVY.MIL. Another excellent source for information about the Great Lakes area is the Recruit Training Command Internet web page: WWW.BOOTCAMP.NAVY.MIL. This web page will orientate you in all the right directions as a new member of the Recruit Training Command... Quarterdeck of the Navy.

In closing, please communicate with your sponsor and let us know if we can do anything to assist you.

Respectfully,

C.R. Angstead
Command Master Chief
CMDM (MCD/PJ/FMF/SW)
United States Navy
rtc-cmc@navy.mil

Shipmate,

Congratulations on your orders to Recruit Training Command and Welcome Aboard! My name is **QMC (SW) Averhart**. I am the Command Sponsor Coordinator for RTC. We are looking forward to your arrival to the Quarterdeck to the Navy! We are committed to doing whatever is necessary to ensure your transition to RTC is as smooth as possible.

You will be assigned a sponsor within 10 working days upon receipt of your orders. **If you are not contacted by your sponsor within 10 working days, or your sponsor is not meeting your needs, please contact me with contact information provided below.** We will make sure that your questions are answered and that you are provided the assistance that you deserve. Your sponsor and I are here to serve you.

Once you receive your orders, please contact myself via email or phone and provide me with your contact information as soon as possible so we can begin assisting you with your PCS. Also, please visit our website, www.bootcamp.navy.mil, and download our welcome aboard package from the website. Once you have done so, please shoot me an email to notify me that you have been able to download the package. This will enable you to get the welcome aboard package right away as opposed to waiting for our postal service to deliver. If there are any issues with the download, please do not hesitate to contact me and I will be more than happy to send a hard copy to an address of your preference.

I would like to cover a few things to consider while preparing for your PCS to RTC.

- If you are coming to RTC to be an RDC, you will not be able to liquidate your travel claim until you have graduated RDC “C” School.
- If you are detaching from overseas, your OHA will stop the day you transfer from detaching command. Please ensure you check in with PSD upon arrival to ensure your BAH is up to date.
- Single parents are required to provide an updated Family Care Plan upon reporting to RTC.
- TLE in CONUS is 10 days; I recommend you make lodging arrangements as soon as possible since lodging can fill up due to Recruit graduation every Friday.
- Special Duty Pay for RDCs does not kick in until you graduate RDC “C” school.
- It is highly recommended that service member’s with school aged children contact our School Liaison Officer (slo-greatlakes@mwrgl.com) prior to your arrival.
- If you are reporting for RDC “C” school, ensure you are PTing. I cannot emphasize this enough. You will be pushed hard in RDC School. I recommend you begin a comprehensive PT program to include running and calisthenics as soon as possible.
- Uniforms readiness is also a high priority for all staff members, not just RDCs. This is the Quarterdeck to the Navy, so uniform appearance is emphasized accordingly. Please review the uniform requirements link on our website.

My contact information is listed below please do not hesitate to contact me with any questions or concerns you might have.

Duty phone: DSN 792-4949 x163/164 or Commercial (847) 688-4949 x163/164
FAX number: DSN 792-6694 or Commercial (847) 688-6694
EMAIL address: **rtcsponsor@navy.mil**
RTC website: www.bootcamp.navy.mil
Mailing Address: Rate and Name
3355 Illinois St.
Bldg. 7260 Mailroom
Recruit Training Command
Great Lakes, IL 60088-3127



Very respectfully,

Dorothy Averhart
QMC (SW) USN
RTC Sponsor Coordinator



**Command Ombudsman
Recruit Training Command
3355 Illinois Street
Great Lakes, IL 60088**

Welcome to Recruit Training Command Great Lakes,

Please allow us to take a moment of your time to introduce myself, as I had the honor of being appointed Command Ombudsman here at Recruit Training Command (RTC), Great Lakes in September of 2008:

My name is Kathleen Vowles. My husband, GSCS (SW) Robert Vowles and I were married in 1995 and I joined him in Mayport, Florida, his third duty station. We have since been stationed at NTC, Great Lakes and Pearl Harbor, Hawaii. We returned to Great Lakes in April 2008, but to Recruit Training Command this time, where my husband serves as a Recruit Division Commander. I love the Navy life and look forward to assisting you as your Command Ombudsman.

As your Ombudsman, we are here to provide a link between you and the command, and to assist you in finding the information and/or resources you need. I am also the person you can call when military life does not seem to make sense and you would like to ask questions, or you just need someone to talk to. Any conversation held with me is confidential.

If you need assistance, please do not hesitate to get in touch with me. You can contact me via my e-mail at rcombudsman2008@aol.com, or by telephone at (847) 561-3408.

Thank you for your time.

Sincerely,

RTC CMD Ombudsman



Child and Youth Programs

Welcome to Recruit Training Command Great Lakes

As School Liaison Officer for Naval Station Great Lakes, my role is to help parents in making their child's educational transition to the Great Lakes area a smooth one. My focus is to provide information on schools to empower families to make the best education choices for their children. I serve as a link between our families, the school community and senior leadership at the installation.

Primary services include assisting families with:

- Information on local schools and boundaries
- Assistance with school choice
- Understanding home school regulations and support
- Inbound/outbound transfers
- Graduation requirements
- Understanding the special education process
- Providing agency referrals to our internal and external partners
- College readiness
- Schools and community outreach

Included in your welcome packet is information on local public and private schools in the area as well as additional resources and information choices in easing transition and choosing the best school for your child. Additional information can be found at the SLO website:

http://www.mwrql.com/child_youth/slo/slo.htm

Please do not hesitate to contact me with any questions or concerns you may have. I am here to empower you to be your child's best advocate. Once again, welcome aboard!

Best Regards,

Child and Youth Educational Services
Phone: (847) 688-5700 DSN: 792-5700
Fax: (847) 688-5709
SLO_greatlakes@qlmwr.com

SPONSOR QUESTIONNAIRE

Member Rank: Member Name:

Sponsor Rank: Sponsor Name:

Where are you transferring from?

When do you transfer?

When do you arrive to RTC?

How are you getting here? (Plane, Bus, Train, POV)

NOTE: Ensure you are aware of military installations/medical facilities between detaching command and Great Lakes in case of an emergency.

Are you planning on taking house hunting leave before your PCS? If you are planning to take HHG leave upon your arrival to RTC please send a email from your CCC or ADMIN DEPT stating you did not take HHG before detaching.

Where do you plan on living? (Base Housing, Off Base) Are you Geo-Batching?

Are you going to need help moving into your new house?

Are you married? Do you have children? How many? What are their ages?

Does anyone in the family have special needs? (EFM)

Are you familiar with the local School Districts? If not, please refer member to our schools liaison at, slo-greatlakes@glmwr.com

Do you have any personal issues that we need to be aware of? (Financial, judicial, etc.)

Are you from the local area?

NOTE: If not discuss weather i.e. inclement weather.

Do you have any questions about the command, what to expect?

Do you have the NSU, NWU, and Navy PT Gear? (1-800-368-4088 uniform order number)

When are you eligible for promotion?

What is the last PFA/BCA cycle you participated in / results?

NOTE: Before detaching previous duty station ensure your PRIMS data is updated prior to transferring.

ADDITIONAL NOTES:

Explain that out of Drivers License, Insurance, and registration; at least two of the three have to be from the same state.

Ask person for contact info, give our contact info. (Cell Number/ Commercial email)

Have you been able to download Welcome aboard Package? <http://www.bootcamp.navy.mil/staff/welcome.asp>

Contact Date:

CC to QMC (SW) Averhart: rtcsponsor@navy.mil

Follow up contact date:

COMMAND: _____

WELCOME TO THE UNIFORM RECLAIM SALE

BLDG: _____

MALE RECLAIM PRICES FY II

ITEM	*	X2	X3	X4	X5	TOTAL
PEACOATS	\$35	\$70	\$105	\$140	\$175	
RAINCOATS	\$20	\$40	\$60	\$80	\$100	
SDB JUMPERS	\$14	\$28	\$42	\$56	\$70	
SDW JUMPERS	\$3	\$6	\$9	\$12	\$15	
SDB TROUS	\$13	\$26	\$39	\$52	\$65	
SDW TROUS	\$5	\$10	\$15	\$20	\$25	
KHAKI SHIRTS	\$9	\$18	\$27	\$36	\$45	
WB TROUS	\$8	\$16	\$24	\$32	\$40	
WHITE HATS	\$2	\$4	\$6	\$8	\$10	
SWEATERS	\$5	\$10	\$15	\$20	\$25	

FEMALE RECLAIM PRICES FY II

ITEM	*	X2	X3	X4	X5	TOTAL
PEACOATS	\$32	\$64	\$96	\$128	\$160	
RAINCOATS	\$20	\$40	\$60	\$80	\$100	
SDB COATS	\$18	\$36	\$54	\$72	\$90	
SDW JUMPERS	\$3	\$6	\$9	\$12	\$15	
SDB SLACKS	\$9	\$18	\$27	\$36	\$45	
SDW SLACKS	\$4	\$8	\$12	\$16	\$20	
KHAKI SHIRTS	\$7	\$14	\$21	\$28	\$35	
WB SLACKS	\$8	\$16	\$24	\$32	\$40	
COMBO COVERS	\$9	\$18	\$27	\$36	\$45	
NECK TABS	\$2	\$4	\$6	\$8	\$10	
(2) INSIGNA'S	\$1	\$2	\$3	\$4	\$5	
SW SHIRTS	\$5	\$10	\$15	\$20	\$25	

UNISEX	X2	X3	X4	X5	TOTAL
COVERALLS	\$7	\$14	\$21	\$28	\$35
SEABAGS	\$6	\$12	\$18	\$24	\$30
GLOVES WINTER	\$9	\$18	\$27	\$36	\$45
GLOVES DRESS	\$4	\$8	\$12	\$16	\$20
NECKERCHIEFS	\$2	\$4	\$6	\$8	\$10
WHITE SCARFS	\$1	\$2	\$3	\$4	\$5
KNIT CAPS	\$1	\$2	\$3	\$4	\$5
ALL BELTS	\$1	\$2	\$3	\$4	\$5
BELT BUCKLES	\$1	\$2	\$3	\$4	\$5
GARRISON CAPS	\$3	\$6	\$9	\$12	\$15
SWEAT SHIRTS	\$5	\$10	\$15	\$20	\$25
SWEAT PANTS	\$4	\$8	\$12	\$16	\$20
PT SHIRTS	\$3	\$6	\$9	\$12	\$15
PT SHORTS	\$4	\$8	\$12	\$16	\$20
SHOESHINE KITS	X2= \$1	X4= \$2			

CAMO/UNISEX	X2	X3	X4	X5	TOTAL
CAMO PARKA'S	\$61	x	x	x	x
LINERS / PARKA	\$20	x	x	x	x
CAMO UT CAPS	\$2	\$4	\$6	\$8	\$10
TURTLENECKS	\$10	\$20	\$30	\$40	\$50
CAMO PANTS	\$14	\$28	\$42	\$56	\$70
CAMO SHIRTS	\$13	\$26	\$39	\$52	\$65
BLUE T-SHIRTS	\$1	\$2	\$3	\$4	\$5
SAFETY BOOTS	\$26	\$52	\$78	\$140	\$130
DRS SHOE MALE	\$12	\$24	\$36	\$48	\$60
DRS SHOE FEM	\$13	\$26	\$39	\$52	\$65
TENNIS SHOES	\$14	\$28	\$42	\$56	\$70

TOTAL=

PLEASE CIRCLE NUMBER OF ITEMS FOR FASTER CHECKOUT
CASH ONLY

Military Installations Booklet for Naval Station Great Lakes

Fast Facts

Location: Naval Station Great Lakes is a military town, located on the shores of Lake Michigan, approximately 1 hour north of Chicago, Illinois and 1 hour south of Milwaukee, Wisconsin. Our mission is to train Sailors for the Fleet. Naval Station Great Lakes (NS) is home to the U.S. Navy's only Recruit Training Command. Installation [homepage](#).

BRAC Status: Decrease of nearly 2,000 military and civilian personnel.

Cost of Living: Higher than the U.S. National Average

Base Operator: 847-688-3500, or DSN 312-792-3500

Population:

- 4,000 active duty staff personnel and families
- 14,000 recruits and students
- 3,000 government civilian employees
- 2,000 contractors

Area Population: 32,897 in North Chicago; 9,524,673 in the Chicago-Naperville-Joliet Metro Area

Child Care: Child Youth Placement (CYP) is a service offered by the Naval Station Great Lakes, Morale, Welfare and Recreation Department. The Child Youth Placement Coordinator assists parents who are looking for childcare within the Great Lakes area. Call Child & Youth Referral office, 847-688-3100.

Schools: [North Chicago Community Unit School District 187](#) serves 4,368 students ranging from pre-kindergarten through high school, with one-third of the district's students being military dependents from Naval Station Great Lakes.

Youth Services: The Great Lakes two youth centers provide a variety of recreational activities for youth ages 5-18 and their family members. The Centers offer before and after school programs, day camp, intramural sports leagues, a variety of instructional classes, youth day trips and themed special events. Call 847-688-5573/5581.

Fleet and Family Support Center: [FFSC](#) 847-688-3603 ext. 100, DSN 312-792-3603

Housing: Great Lakes Housing availability is good both at the installation and in the local community. Call the Navy Family Housing Office at 847-688-3440 ext. 134, for availability.

Employment: Unemployment Rate 9.4%. Median Household Income \$58,445.

Base Services:

- [MWR Facilities](#)
- [Commissary](#)
- [Exchange System](#) has 1 exchange and 7 specialty stores
- [Armed Forces Bank](#); [Navy Federal Credit Union](#)

Medical Services: Naval Health Clinic Great Lakes, 847-688-4560 ext 3253. and Dental Clinic 847-688-4560. The only Military Treatment Facility (MTF) in the Chicago area and the Midwest is located at Naval Station Great Lakes. Its primary mission is to provide clinical inpatient and outpatient services for active duty Navy personnel and members of the uniformed services. Care is rendered to other authorized persons as space and resources permit.

Special Message from this Installation: Privatized housing management, Forest City enforces the following breed restrictions: Pit Bull, Rottweiler, Chow Chow, Doberman Pinscher, German Shepherd, Siberian Husky, and Perro de Presa Canarios.

Single personnel should contact Gateway Inn & Suites (Central Billeting) at 1-847-688-2170 or DSN 312-792-2170; or you can visit their [website](#).

Relocation Assistance

The Fleet and Family Support Center (FFSC) is located near the main gate in Bldg. 26. The FFSC has many programs and services that will be a great help to newcomers, as well as for those who are getting ready to depart from Great Lakes. Relocation services include extensive community information and spouse employment assistance.

Newcomers Brief -- Contact your command for scheduled briefing time. Spouse Orientation is offered once a quarter on the second Thursday of the month from 9:00 a.m. to 2:00 p.m. at Forrestal Village Chapel. Child care services are not available. Contact the Fleet and Family Service Center to register 847-688-3603 ext. 100.

Critical Installation Information

Pets in Housing

Privatized housing management, Forest City enforces the following breed restrictions: Pit Bulls, Rottweiler, Chow Chow, Doberman Pinscher, German Shepherd, Siberian Husky, and Perro de Presa Canarios.

- **Navy:** OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends.

Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

- **Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command. A sample request form is available on our website that can be filled out and sent to the gaining command. See the following [website](#).

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

Youth Sponsorship

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

Directions to Installation

Directions to Naval Station Great Lakes

Airports

Arriving from O'Hare International Airport

If you are arriving by plane, from O' Hare International Airport, we have a Military Information Detachment located in the USO facility at Terminal 2, to assist you with obtaining transportation to Great Lakes. The Airport Express has a van that goes to and from O'Hare.

Arriving from Midway Airport

If arriving at Midway Airport look for the American Taxi company. They have a flat rate fee for coming to Naval Station Great Lakes. You can also take the Metra to Downtown, then transfer to the Chicago & Northwestern Line which comes to the Naval Station Great Lakes installation.

The Airport Express has a van that goes to O'Hare and there you can transfer to the Great Lakes van.

Driving Directions

If arriving by auto, NAVSTA is located approximately 3 miles east of Hwy. 41 and approximately 15 miles east of Interstate 94/294 at US Rt. 137 (Buckley Rd.).

Driving coming North from Chicago

If you drive, the following route is suggested coming north from Chicago, take Interstate 94 (north) to Hwy.41 Waukegan exit. Do not take the by-pass to Interstate 294. Take Hwy.41 north to Rt. 137. Make a right turn on Rt. 137 (Buckley Rd.); go east approximately 2 miles.

Driving North from the Chicago Area

Coming north from the Chicago area using the bypass Interstate 294 (north), to Rt. 137. Make a right turn on Rt. 137 (Buckley Rd.) and go east approximately 6 miles.

If Coming from Wisconsin

Use Interstate 94 south. At Wisconsin/Illinois border exit onto Waukegan exit Hwy. 41 south (off ramp is on the left side of Interstate 94). Take Hwy. 41 south to Rt. 137; make a left turn on Rt. 137 (Buckley Rd.) and go east approximately 3 miles.

Check-in Procedures

Inprocessing Procedures

The 24-hr arrival point at Naval Station Great Lakes is the Quarterdeck of the command you are coming to. The gaining Command will assist in assigning a sponsor and/or the Fleet and Family Support Center, Relocation Assistance Program giving general information about the base and the surrounding area. If arriving during duty hours, report to your unit's Commander's Support Staff/ Quarterdeck.

Reporting Procedures

The Navy Gateway Inn and Suites are located at Naval Station Great Lakes, Mainside, Building 30 (Admiral Mike Boorda Hall). Enter at the main gate onto Farragut Avenue. Turn left at the end of the stone bridge (Pettibone Creek) onto Rodgers Street; make a right on Bronson Avenue and go two blocks to Luce Blvd. Turn left onto Luce Blvd and Admiral Boorda Hall is on the left. Parking is located directly in front of the Navy Gateway Inn and Suites' central check-in location. The Front Desk is open 24 hours a day seven days a week.

Visitors Quarters (TDY). Visitors to Naval Station Great Lakes may obtain reservation information by accessing the [website](#) or by calling 1-877-NavyBed (1-877-628-9233). Guests coming here on orders will need a copy of their orders and ID card upon check-in. Use of government travel cards is the preferred method of payment. Major Credit Cards are accepted, excluding American Express, Discover, and Bank of American. Reservations should be made as far in advance as possible. Navy Gateway Inn & Suites check-in time is 3:00 p.m. and check out is 11:00 a.m. After 12:00 a.m., reservations are canceled if no call is made to inform Front Desk personnel of a later arrival time.

Bachelor Personnel in the grade E4 and above: Bachelors in the pay grade E4 and above are authorized to draw BAH and live off base. All rooms are equipped with WIFI capabilities.

Geographical Bachelor (GB): Berthed in double occupancy room with shared bathroom. Rooms have limited space and furnishings. Cable TV, DSL and telephone service is available but is the responsibility of each resident to set up a contract with the provider. A monthly utility fee is charged each GB resident. Space to house GBs is limited, please contact the Front Desk if intending on applying for GB status.

Note: There are no guarantees that you will be awarded GB status.

Travel Planning

The MilitaryHomeFront website has a convenient section to help with planning your next Permanent Change of Station (PCS) move. You can visit and/or call the Relocation Assistance Program nearest you or call the Fleet and Family Service Center, Relocation Assistance Program using our toll free line 1-888-231-0714 ext. 128.

Important Documents to Hand Carry for Inprocessing

- At LEAST 10 copies of your orders
- Birth Certificates (or certified copy)
- Marriage Certificate
- Copy of advance travel pay or allowances paperwork
- All moving paperwork including: inventory, TMO information, Self-Procured Move paper work, and all receipts associated with moving
- Employment records or resume of civilian family members
- Medical/dental records from your previous duty station - entire family
- Immunization records for all children and all active-duty members
- School records/transcripts for children and adults
- Pet medical and immunization records
- RECOMMENDATION: Letters of credit from utilities companies (telephone, electric, etc; may result in waiver for deposits)

What to do if you Get Married Enroute

If you get married before you PCS, you MUST inform your commander and follow the procedures exactly as you are given them. If you get married enroute, contact your command upon arriving. The military WILL NOT PAY for travel and housing of your spouse if you do not follow the proper procedures.

Motor Vehicles

Registration & Licensing Requirements

Illinois State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the [State Department of Motor Vehicles](#) website.

State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 7 years of age be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Illinois Driver's License

If you are under the age of 18 years, you must have passed an approved driver education course and have written consent of either a parent or legal guardian.

Sometimes you may drive in Illinois without a valid Illinois driver's license. You are exempt if you:

- move to Illinois and have a valid driver's license from your home state or country. You may drive with that license for 90 days.
- do not live in Illinois, but are driving in Illinois. You must have a valid driver's license from your home state or country.
- are an out-of-state student at a college or university. You may drive with a valid license from your home state or country. This also applies to your spouse and children.
- are on active duty for the Armed Forces outside the United States but are a legal resident of Illinois. You may drive the first 90 days of your return without any license.
- are employed by the U.S. government or are a member of the Armed Forces. You do not need a valid Illinois license if you are on official business and driving a vehicle owned by or leased to the government. However, DOD regulations require a valid state drivers' license to operate government owned vehicles.

Registering Vehicles on Base

The following information is required to register your privately owned vehicle (POV) on base:

- a valid driver's license
- up-to-date vehicle insurance
- a vehicle registration (no titles)
- military ID card
- If the car is registered to another person, you will need to bring in a letter from them stating that you can drive that car.

You must maintain minimum Illinois vehicle insurance coverage to drive on base as follows:

- \$20,000 for bodily injury to or death of one person
- \$40,000 for bodily injury to or death of all persons as a result of any one accident
- \$15,000 for damage to property of others as result of any one accident

Base Regulations

Vehicle Checks -- Seat belts are mandatory for all occupants of any motor vehicle operated on board the base. In the state of Illinois, if you are age 16 or more and are in the back seat with a driver age 18 or older, a seat belt is not required. In addition, children under 8 years of age or under 40 pounds must be properly secured in a federally approved car seat.

Children under the age of eight years must be secured in an appropriate child restraint system, more commonly called a child safety seat. Child safety seats include infant seats, convertible seats (rear-facing for infants and forward-facing for toddlers) and booster seats that are used with the vehicle lap and shoulder belt system.

Children weighing more than 40 pounds may be transported in the back seat of a motor vehicle while wearing only a lap belt if the back seat is not equipped with a lap and shoulder belt system.

Alcohol -- It is unlawful to transport any open receptacle containing any amount of alcohol in a motor vehicle, except in the trunk or in some other area out of the immediate control of the occupants. A person shall not drive or be in actual physical control of any vehicle with a BAC of 0.05 but less than 0.08 (base). Under the age of 21, alcohol is not tolerated.

Bicycles -- When riding bicycles on base or out in town, all riders shall wear a Department of Transportation (DOT) approved helmet and orange vest with reflective tape.

Window Tinting -- Window tinting laws for the state: Tint must be from the factory. You can not tint the windows yourself. Windshield and front seat window tinting is prohibited in Illinois. Vehicles licensed in other states must comply with the laws of those states.

License Plates -- The State of Illinois requires you to display both license plates, one on the front and one on the rear. License plates are not authorized for display in either the front or rear windows. License plate covers are prohibited.

Education - General Overview

Public School

In the region that encompasses Naval Station Great Lakes, you will find a variety of schools and specialty programs to serve you. Whether you are looking for elementary, middle, or high schools, gifted/talented programs, or special education centers, you're sure to find what's right for your family. Additionally, there are private schools and pre-schools, as well as kindergarten facilities throughout the region provide parents with abundant educational choices. All public schools run a 180 day calendar year, with 2 major breaks (Winter & Spring) during the year.

Most schools in the area offer before and after school programs for the elementary students, as well as free/reduced lunch programs, school sports programs, and special education classes. Personal contact with an individual school district is the best way to learn about school calendars, facilities, curriculum, graduation requirements, extracurricular activities and other areas.

Registration Requirements

Newcomers and those registering their children for the first time are required by Illinois law to provide proof of immunizations against a number of contagious diseases. Immunization schedules and Illinois health forms may be found [online](#). Children entering kindergarten must be age 5 on or before 1 September of the enrollment year. You are also required to show proof of residency each year. Please be advised that the state of Illinois does not implement registration fees at all grade levels for public schools. Basic guidelines for registering your child in Illinois can be found [online](#). Contact the appropriate school system for additional information on registration requirements, fees, and specific academic or extracurricular activities.

Grading System

To encourage the highest achievement of every student, each school district has similar content standards, which define the knowledge, concepts, and skills that students should acquire at each grade level. Each district's curriculum, student-level assessment, textbooks, instructional materials, and professional development activities are all aligned with the standards. This ensures, among other benefits, that the knowledge students acquire in the classroom is directly related to the statewide assessments they take each year. For more information on your particular district, contact the Lake County Office of Education or visit their website.

Graduation Requirements

Illinois recently updated the coursework necessary to meet the state graduation requirements. This information can be viewed [online](#).

Achievement Testing

The Illinois Standards Achievement Test (ISAT) measures individual student achievement relative to the Illinois Learning Standards. The results give parents, teachers, and schools one measure of student learning and school performance. Each district is required to report the percentage of students that meet or exceed Illinois State learning Standards as determined by testing which is part of the No Child Left Behind regulations. The [Illinois State Board of Education](#) has a very informative web site that outlines school, district and state report cards, district summaries, teacher/student ratios, graduation rates, data analysis and progress reporting as well as school profiles. You may also reach them at the Call Center at 217-558-3600 between 8:00am - 5:00pm CST, Monday – Friday.

Government Housing

Families who live on base at Great Lakes attend North Chicago Community Unit School District 187 which serves 4,368 students ranging from pre-kindergarten through high school. One-third of the student population is military dependents from Naval Station Great Lakes. The district's pre-Kindergarten school, six K-5 schools, two middle schools and North Chicago Community High School are fully accredited by the State of Illinois, and the North Central Association. Vigorous efforts to improve facilities and programs have been underway for several years, and the district adopted and is implementing a 4-year Strategic Plan to raise student achievement at all levels.

For K-5 children, the primary school is Forrestal Elementary School. Middle School is divided between Novak-King 6th Grade Center and Neal Math & Science Academy for 7th and 8th grade. High-schoolers attend North Chicago Community High School, which offers a curriculum in college preparatory courses, industrial arts, vocational subjects and has special or enriched learning services. There is busing of students on the installation. District #187 has a uniform dress code requirement.

[North Chicago Consolidated School District 187](#) is located at 2000 Lewis Avenue, North Chicago, IL. Phone number: 847-689-8150. You can access specific information on each grade level school listed from their website.

Students through eighth grade who live in government housing at Fort Sheridan attend [North Shore School District 112](#), Highland Park. District offices are located at 1936 Green Bay Road, Highland Park, 60035. Phone number: 847-681-6700. Students in grades 9-12 will attend [Highland Park High School](#), which is part of District 113. There district offices are located at 1040 W. Park Ave., Highland Park, IL, 60035. Phone number: 847-926-9233.

Students in government housing at Glenview go to [Glenview Public School District 34](#), Glenview. Their district offices are located 1401 Greenwood Rd., Glenview, IL, phone number 847-998-5000. Students in grades 9-12 will attend [Glenbrook High School District 225](#), located at 1825 Landwehr Rd., Glenview, IL, phone number 847-998-6100. There is busing for all students on the installation.

For all of the schools that service our families living in government housing, please check the websites for information about school calendars, numbers of schools under each district, before and after school programs, sports programs, and grading system per school district.

Private School

Lake County is home to more than 100 private primary and secondary schools, as well as in neighboring Kenosha County, WI. Private schools vary widely, from highly structured to self-directed learning environments, to college prep and curriculum strong in artistic expression. Many private schools are church affiliated; however, they often welcome students of any religious background.

You can obtain a list of registered non-public schools from the Lake County Regional Office of Education, 800 Lancer Lane, Suite E-128, Grayslake, IL, 60030-2656. Phone number: 847-543-7833. For information about scholarships, entrance requirements and waiting lists, parents should direct inquiries to the desired school.

Adult Education

The Navy College Learning Center (NCLC) is located in building 617, room 216 and can be reached at 847-688-0524, Mon.-Thurs. 7:00 a.m.- 8:00 p.m and Friday 7:00 a.m.-4:00 p.m. The center offers free instruction for Active Duty, Reservists, Retirees, and adult family members in self-paced computer based instruction on a variety of courses from math to work skills.

NCLC has the equipment needed to successfully get ready for those important Military Advancement exams; prepare for College placement; study to retake the ASVAB, or just better your skills. They offer classes especially tailored to provide the assistance you need! Classes offered include:

- Basic Skills
- ASVAB Prep
- GED Prep
- SAT/ACT Prep

Another good contact for adult education information is the FFSC's Relocation Assistance Program located at 525 Farragut Ave., Suite 300, Great Lakes, IL 60088, phone number toll free: 888-231-0714 ext. 128 or 847-688-3603 ext. 128. Hours of operation are Monday through Friday, 7:30 a.m. - 4:00 p.m.

Education - Training (College/Technical)

Continuing Education

The Navy College Program (NCP) is the Navy's Voluntary Education Program throughout the Navy. The NCP consists of more than 50 Navy College Offices (NCO) located throughout the world and the Navy College Center (NCC) located in Pensacola, FL.

The Navy College Office Great Lakes serves active duty, spouses, retirees, and affiliated members of the Great Lakes Community. The NCO Great Lakes provides the following services:

- Educational counseling
- Tuition Assistance (TA) via Web TA
- Degree Plans
- Servicemember's Opportunity Colleges (SOC)
- DANTES
- Navy College Learning Center (NCLC)
- SMART transcripts
- NCP Distance Learning Partnership Schools
- Rating & Degree Roadmaps
- SMOLLA (Sailor Marine Online Academic Advisor)
- Electronic testing for on-site scoring

On-base educational institutions include:

- [Webster University](#) -- various graduate programs
- [Southern Illinois University](#)
- [Columbia College of Missouri](#) -- various degrees
- [College of Lake County](#) -- various associate degrees

Located in Building 617, Room 218 the Navy College Office is open all regularly scheduled work days from 8:00 a.m. - 3:00 p.m. The NCO may be reached by fax at 847-688-5339.

The other facet of the Navy College Program is the Navy College Center (NCC) which is the Navy's central location for receiving and responding to toll-free telephone, electronic mail, fax, and United States Postal Mail inquiries dealing with all off-duty voluntary education programs and services. The Center also serves as a hub for requesting the [Sailor and Marine Corps American Council on Education Registry Transcript \(SMART\)](#). It provides easy access to and "one-stop shopping" for information on the Navy College Program and existing voluntary education opportunities. It is a call center open seven days a week, 15 hours a day, staffed by academic advisors, ready to fill your requests for SMART and answer questions about all components of the Navy College Program.

NCC Contact Information:

- Toll-free at 1-877-253-7122 or DSN 312-922-1828 between the hours of 6:00 a.m. and 9:00 p.m. CST, 7 days a week (except Christmas, New Year's Day, Thanksgiving, and July 4th)
- Fax your requests to DSN 312-922-1281 (Commercial 850-452-1281) or DSN 312-922-1051 Commercial 850-452-1051

NCC mailing address:

COMMANDING OFFICER
Center for Personal and Professional Development
ATTN: VOLED Detachment (Navy College Center)
6490 Saufley Field Road
Pensacola, FL 32509-5204

Library

Navy General Library Program

Navy General Library Program provides Sailors with a way to further their professional and voluntary educational pursuits and leisure activities through the provision of Digital Library Products on [Navy Knowledge Online](#), and through Shore and Afloat Libraries. The program also provides leisure reading materials in print and audio formats to those Sailors assigned to Operation Enduring Freedom and Operation Iraqi Freedom as well as those assigned to Military Missions in the Unified Pacific Command. Our reliance on Digital Library Products provides access to an array of information sources and leisure materials 24/7, 365 days a year, worldwide. The digital library on Navy Knowledge Online consists of ebooks for kids (Tumblebooks); downloadable audio books; genealogy databases; engineering database; financial database (Morningstar); Newspapers from all 50 states with an emphasis on Fleet concentration areas as well as from International locations with a Naval interest; 5000 full text journals and magazines; CLEP practice tests; DSST practice Tests; education and scholarship database as well as computer and technical ebooks. More products are added each year as funding allows.

The Shore Libraries are located on 23 Naval Installations and provide a variety of print and audio visual materials for check-out to eligible customers. The libraries provide access to the Internet through computers at no charge and through wireless access for laptops brought to the facilities. Most base libraries conduct special programs, such as story hours and summer reading programs, offer a variety of classes, book clubs, as well as author and book talks.

The Afloat libraries consist of computers and collections of print and audio materials but vary in size depending on the type of vessel. At one end of the spectrum is a carrier which may have a collection as large as 15,000 volumes to the other end of the spectrum, a submarine that may have a collection of only a few hundred items. As a part of the Afloat Library Program, the Navy General Library Program Office provide an "opening day" collection for every new ship entering the Navy's active fleet.

Military OneSource On-Line Library

Our mobile military members often don't have the resources of a brick and mortar library on hand to provide entertainment, learning or solace. The Online Library provides those resources while the members are in transit or deployed. One-stop shopping for all library resources in print, electronic and downloadable format are available online, 24/7. The library provides recreation, lifelong learning, reference, and career resources for all ages and interests. All resources including audio and eBooks are free. Resources are available anywhere in the world where there is access to the internet.

[Military OneSource On-Line Library](#) provides 24/7 access to library materials that include:

- Ability to download free books from thousands of fiction and non-fiction titles, including animated children's books, or request a free paperback or digital Playaway book from Military OneSource.
- Access to data bases to pursue education, research careers, fix cars or home appliances, maintain or remodel apartments or homes, and more.

Installation Specific Information

The Great Lakes Library has over 27,000 books, local and national newspapers and popular magazines in stock for all ages to enjoy. Other services include computers with free internet access (30 minute limit) with printers, a photocopier (10 cents a copy), a scanner, a microfiche reader/printer (10 cents a page to print), videos, books on tape, music cassettes and CD's.

Our study room has TV-VCR's and TV-DVD's for use with our popular movies and study tapes. We also have two computers with Microsoft Word and a laser printer for students needing to type term papers or any other documents.

The MWR Library has multiple copies, available for checkout, of each of the sixty books on the Navy Professional Reading Program list. The Program was developed to encourage a life-long habit of reading and learning among all Sailors. For further information about the Program, including a complete title and subject lists click the Navy Reading icon on the left.

Story Time -- Bring your little ones, ages 5 and younger, to a lively and instructional Story Time on the following Wednesdays from 10-11 am at the library: May 9 & 23, June 6 and July 11 & 25. We have a new story teller your kids are going to love!

The Great Lakes Library is located in building: 617; Phone: 847.688.4617; Fax: 847.688.3602;
DSN: 312-792.4617. The hours of operation are Monday - Thursday 10 a.m.-8 p.m.; Friday 10 a.m.-2 p.m.; Saturday & Sunday 1-5 p.m.

Housing - Overview

Great Lakes Housing Overview

Housing availability at Great Lakes is good at both the installation and within the local off-base civilian community. Information and other housing service assistance can be obtained through either the the Great Lakes Navy Housing Office, Forest City Residential Management Office or [Automated Housing Referral Network \(AHRN\) Internet Website](#).

Government Housing

Military Housing Privatization

Our Public Private Venture (PPV) Partnership at Great Lakes with Forest City Midwest Military Communities, LLC was implemented. Effective as of January 1, 2006, Forest City Residential Management assumed total responsibility of the day-to-day operation, management and maintenance functions of previously government owned military family housing at the Great Lakes naval base.

Application and Eligibility

Application for assignment to PPV housing at the naval installation can be submitted to the Great Lakes Navy Housing Office upon receipt of Permanent Change of Station orders. Applications must be made on DD Form 1746 (Applications for Assignment to Housing), and submitted to the Navy Housing Office with a copy of Permanent Change of Station orders, Page 2 (Emergency Dependency Data Record), and Detachment Endorsement (NAVCOMPT Form 3067).

Note: Military service members applying for PPV housing at Naval Station Great Lakes must also complete and provide along with the DD Form 1746 housing application, a Sexual Offender Addendum Form, which can be obtained at the Navy Housing Office. This requirement is also applicable to service members applying for unaccompanied bachelor housing as well. Policy guidance regarding this requirement is contained in OPNAVINST 1752.3 and CNICINST 5009.3.

Availability

Military service men, women, and/or their family members can ascertain the availability of PPV housing by contacting the Forest City Residential Management Office or the Navy Housing Office at 847-689-4312, Monday through Friday, during the hours of 7:00 a.m. and 6:00 p.m.

PPV Pet Policy

There is a dog breed restriction policy associated to PPV housing assignment that prohibits the following breeds: Pit Bulls, Rottweilers, Chow Chows, Doberman Pinschers, German Shepherds, Siberian Huskies, and Perro de Presa Canarios.

Temporary Lodging

Temporary lodging accommodations can be obtained by contacting either the Navy Lodge or Navy Gateway Inn & Suites. Both facilities are open 24 hours a day, 7 days a week. When making your reservations, please ensure to inform the reservationist if executing Permanent Change of Station (PCS) orders. To make reservations at the Navy Lodge, call 1-800-NAVYINN (628-9466) or visit their [website](#). To make reservations at the Navy Gateway Inn & Suites, military personnel on PCS orders can call 1-877-NAVYBED (628-9233), 847-688-2170, or DSN 312-792-2170. Reservations at the Navy Gateway Inn & Suites can also be made through the central reservations system [website](#).

The room rate at the Navy Lodge is \$65 a night, which includes amenities such as 2 Queen size beds with kitchenette, as well as complimentary breakfast to go, served between the hours of 6:00 a.m. and 9:00 a.m. Pets no larger than 50 lbs are also allowed at the Navy Lodge at an additional fee for families on PCS orders. Two pets may be accommodated. Room rates and amenities for Navy Gateway Inn & Suites can be obtained when making reservations.

Visitors Quarters (TDY): Visitors to Naval Station Great Lakes may obtain reservation information by accessing the [website](#) or by calling 1-877-NavyBed (1-877-628-9233). Guests coming here on orders will need a copy of their orders and ID card upon check-in. Use of government travel cards is the preferred method of payment. Major Credit Cards are accepted, excluding American Express, Discover, and Bank of American. Reservations should be made as far in advance as possible. Navy Gateway Inn & Suites check-in time is 3:00 p.m. and check out is 11:00 a.m. After 12:00 a.m., reservations are cancelled if no call is made to inform Front Desk personnel of a later arrival time.

Bachelor Personnel in the grade E4 and above: Bachelors in the pay grade E4 and above are authorized to draw BAH and live off base. All rooms are equipped with WIFI capabilities.

Geographical Bachelor (GB): Berthed in double occupancy room with shared bathroom. Rooms have limited space and furnishings. Cable TV, DSL and telephone service is available but is the responsibility of each resident to set up a contract with the provider. A monthly utility fee is charged each GB resident. Space to house GBs is limited, please contact the Front Desk if intending on applying for GB status.

Note: Approval as a GB for berthing purposes at Naval Station Great Lakes is not guaranteed.

Single Service Member Housing

There is Single military billeting available with orders. Single military service personnel interested in unaccompanied personnel housing (UPH) should contact UPH Gateway Inns & Suites (Central Billeting) at 847-688-2170 or DSN 312-792-2170.

Non-Government Housing

Navy Housing Referral Office (HRO) -- The Navy HRO is your contact for any problems you may encounter such as discrimination complaints, tenant/landlord disputes, or any questions or problems about off-base housing. The HRO will provide you a list of rentals with corresponding locator maps and give you information regarding the communities in which the rentals are located. All renters should carry renters insurance against fire, theft and other damages. The property owner's insurance will cover the property but not the renters personal property. Transfer coverage after you arrive. Ask about the Navy's Rental Partnership Program if you are planning to rent. For information regarding off-base community housing for sale or rent, please contact the Great Lakes Navy Housing Referral Office. Hours of operation are Monday through Friday from 8:00 a.m. - 4:00 p.m.

DoD Automated housing Referral Network (AHRN) – Visit AHRN.com or ask at your local housing office to learn about this DOD program that is currently available for most installations. The program allows military members and families to:

- Search listings and pictures of available rentals near military installations
- Find out about shared rentals
- List their own properties for rent to other military families
- List their homes for sale by owner (FSBO) to other military members
- Contact installation housing offices

AHRN is not currently available at all installations but the phased program is adding new installations every month. Check the AHRN website to see if your next assignment is an AHRN base and check out other features to assist you in your home search.

Average Cost of Living

Sperling's BestPlaces analyzes the average cost of living for this area based on a US average of 100. An amount below 100 means Lake County, IL is cheaper than the US average. A cost of living index above 100 means Lake County, IL is more expensive. Overall, Lake County, IL cost of living is 118.13.

Rental Options

Sperling's Best Places analyzes rental options to live in areas as follows:

North Chicago, IL Apartments and Rentals -- Renters make up 57.41% of the North Chicago, IL, population. 8.46% of houses and apartments in North Chicago, IL, are unoccupied (vacancy rate).

Lake County, IL Apartments and Rentals -- Renters make up 20.78% of the Lake County, IL, population. 4.25% of houses and apartments in Lake County, IL, are unoccupied (vacancy rate).

Purchase Options

Sperling's Best Places analyzes purchase options to live in the areas as follows:

Housing	Lake, IL	United States
Median Home Age	27	27
Median Home Cost	\$440,800	\$217,200
Home Appreciation	0.01%	9.80%
Homes Owned	74.17%	64.07%
Housing Vacant	4.25%	14.48%
Homes Rented	20.78%	21.45%
Property Tax Rate	\$19.86	\$13.28

Mobile Homes

There are a number of mobile home parks in the area but they are not adding new homes.

Housing - Temporary

Temporary Lodging

Naval Station Great Lakes has 2 locations for temporary lodging: Navy Lodge and Navy Gateway Inn & Suites. Both facilities are open 24 hours a day, 7 days a week. When you call for reservations state that you are on Permanent Change of Station (PCS) orders. Contact the Navy Lodge at 1(800) NAVYINN or 847-689-1485, DSN 312-792-1485; or visit their [website](#) for assistance in finding accommodations for you and your family.

Effective 01 January 2010, Navy Gateway Inn & Suites room rates at Naval Station, Great Lakes:

Room Category	New Rates
Transient Private Room Private Bath	\$32.00
Transient Room with Kitchenette	\$37.00
Upgraded Suites	\$55.00
Distinguished Vistors Suites	\$79.00

Navy Lodges now allow pets with an additional fee and pets no larger than 50 lbs requirements for PCS families. Two pets may be accommodated.

Personnel in PCS status should make arrangements to stay at the Navy Lodge. If the lodge cannot accommodate, contact Navy Gateway Inn & Suites. Reservations can be made through the central reservations system by using the [DoD Lodging website](#) or by calling 877-NAVYBED (877-628-9233). You can contact the facility directly at 847-689-1485 or DSN 312-792-1485.

Housing - Government

Military Housing

Availability

Estimated waiting times for assignment to PPV housing can be obtained by contacting the Forest City Management Office Monday through Saturday.

Midwest Great Lakes Housing Communities

Area	Units	Comments
Great Lakes	1,153	This includes Forrestal/Nimitz/Halsey/Mainside/Hospital Cove
RC Sheridan	209	
Glenview	112	
Crane, IN	24	
Mid-South, TN	318	

Application

Upon receipt of Permanent Change of Station orders, applications for assignment to PPV housing may be submitted to the Great Lakes Navy Housing Office. Applications must be made on DD Form 1746 (Applications for Assignment to Housing), and submitted to the Navy Housing Office with a copy of permanent change of station (PCS) orders, Page 2 (Emergency Dependency Data Record) and Detachment Endorsement.

Geo Bachelor

Basic Allowance for Housing (BAH) will be calculated for the Great Lakes area.

Geographical bachelors will need the following information to get into billeting:

- Letter from SNM requesting Geo Bachelor status and listing dependents, ages and current location.
- 1st endorsement from SNM's Command
- Set of orders
- History of assignment (must include assignment to Great Lakes)
- Copy of Emergency family Data (page 2).
- Complete financial statement (can be obtained from your Command's Command Financial Specialist)computerized monthly budget
- Copy of leave and earning statement.

Reference: NAVSTAGLAKESINST 11103.4C

Submit completed GB status request packages to the Bachelor Housing Manager at Bldg 30 in Admiral Boorda Hall. GB Board convenes every 1st Wednesday of the month.

Household Goods - Overview

Arranging Household Goods Shipments

As soon as you are alerted to your upcoming PCS move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place. You can even estimate the weight of your household goods before you visit your transportation office to set up the move. If you are going overseas, you should begin to plan what items you will take in your unaccompanied baggage, in your household goods shipment, and what might need to go into permanent storage. Remember for overseas assignments, electricity is different and houses are generally much smaller and cannot handle large furniture.

Set up an appointment with your transportation office as soon as you have a copy of your PCS orders. The earlier you call or visit your transportation office, the greater your chances of moving on the date you desire. The transportation office may instruct you to use the government's [new automated moving system](#) and process, DP3. The counselors will explain all your PCS move entitlements in detail. Your first decision is whether to have the government move you or whether to move yourself. There are pros and cons to each type of move. Your counselor will answer all of your questions. If you choose a government move, they will book your shipment and put you in contact with your mover (Transportation Service Provider - TSP). The TSP will contact you for a pre-move survey and let you know the exact dates the movers will come. If you choose to move yourself, the counselor can assist with recommendations and tips on how to do a personal move.

Automobile

The government may ship one Privately Owned Vehicle (POV) at their expense to your new overseas location. This is handled through your transportation office. Remember to discuss your POV needs at your initial counseling session. The shipping contractor has established a [website](#) where you can track the location of your POV through the shipping process.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements, and quarantine restriction laws in your new location. You will need to ask the airlines the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing as well as fees. Check the [DoD Household Goods Portal website](#) for details on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations have restrictions on dangerous dogs as well. Review your destination installation's Shipping Pets article for details.

Arrival and Delivery of Household Goods Shipments

Follow the instructions you are given at counseling carefully. Depending on how your shipment moves, it is your responsibility to contact the transportation office or mover (TSP) as soon as you arrive at your new duty station. Let them know how you can be contacted, phone, mobile phone and e-mail. If you already have new quarters, they will help arrange delivery of your personal property shipments. Otherwise they will arrange for temporary storage until you have permanent housing.

Make certain that you, or someone who can act in your name, is available at your new home on delivery day. If the TSP arrives and cannot deliver the shipment, you may be charged for the attempted delivery and any additional storage that may result.

Customer Satisfaction Survey

Once your personal property is delivered, you'll be asked to rate your satisfaction with the customer service you received from the TSP. Make sure you take the time to do this. Your feedback will make the process better for everyone. The SDDC website provides detailed information about [completing the Customer Satisfaction Survey](#).

Claims

DoD customers are eligible for Full Replacement Value (FRV) protection on most DoD sponsored shipments. With this protection, the TSP will either repair or pay to repair damaged items and pay the full replacement cost for items that are lost or destroyed.

Providing prompt notice of loss or damage is an essential part of the process. Use the front of [DD Form 1840/1840R](#) to notify the mover of any loss or damage you find at the time of delivery. If further loss or damage is discovered after the transportation provider departs, use the reverse side of the form, DD Form 1840R. You must **file DD Form 1840/1840R with the TSP within 75 days of delivery**. The TSP has the right to inspect the damaged item once they receive the notice forms.

If you have any loss or damage to your personal property you will need to file a claim. Completing and submitting the DD Form 1840/1840R does not constitute filing a claim. You must file the claim directly with the TSP within nine months of delivery to receive FRV protection. Once the claim is filed directly with the TSP, the TSP is responsible for obtaining repair and replacement estimates and settling the claim by paying repair or replacement costs.

As in the past, the Military Claims Office (MCO) is available to help you understand the claims process and your rights and responsibilities. You may still transfer your claim to the MCO if you wish. However, if you transfer your claim the MCO will only be responsible for the lower depreciated cost of items on the claim.

Household Goods - Shipping Pets

Quarantine

There is no quarantine for pets coming to the base.

Navy Housing Residents

All residents in Navy housing must register their animals with Lake County officials.

Lake County Residents

Pets must be vaccinated and a registration/fee submitted to Lake County; 847-949-9725.

All active duty military, reservists on active duty over 30 days, retirees and family members with a valid ID card are eligible to use the VTF. Those eligible to use the VTF may bring pets in for annual vaccinations, fecal testing for intestinal parasites, heartworm testing, and minor skin infections. Appointments are necessary and there is a charge for services provided. Shampoo, ear cleaning products, heartworm preventatives and flea control products for dogs and cats are available for purchase. Call to make an appointment, or for more information.

Boarding

Local business results for pet kennels in the Lake county area around Great Lakes:

- [The Pet Sitters of America Inc.](#), 523 W. Park Ave, Libertyville, IL 60048-2670; phone number: 847-816-4744, Call or use website email for services.
- Top Dog Training Kennel: Full Service Kennel for Dogs and Cats, 1460 E. Belvidere Rd., Grayslake, IL 60030; phone number 847-223-2822; FAX: 847-223-1537; Hours of operation: Mon-Fri 9-7; Sat. 9-4; Sun. 9-12
- [Winds Chant Boarding Kennel](#), 18451 W. Highway 120, Grayslake, IL 60030-9562; phone number: 847-223-0150; Fax; 847-223-0518; Hours of operations: Tues., Wed., Thurs. 10 a.m.-noon; Sat. 10 a.m. – 11:30.
- [Beach Park Animal Hospital](#), 37063 N. Sheridan Rd., Beach Park, IL 60087 website; phone number: 847-244-1230; Hours of operations: Mon 8 a.m.- 8 p.m.; Tues. – Fri. 8 a.m. – 6 p.m.; Sat. 8 a.m. – 3p.m.; Closed Sun.
- [Amalia's Pet Care](#), 5115 Red Pine Ave., Gurnee, IL 60031; phone number: 847-336-3514. Call or use website email for services.
- [Lake Forest Kennel Club](#), 810 Everett Rd., Lake Forest, IL 60045; phone number: 847-234-3120; FAX: 847-234-3121. Call for services.
- [Best Friends Pet Care](#), (formerly American Pet Motel) 22096 N. Pet Lane, Prairie View, IL 60069; phone number: 847-634-9460; FAX: 847-634-9460; Hours: Mon - Fri: 7am-6pm; Sat: 8am-5pm; Sun: 3pm-6pm; Check-Out Time: Noon (except Sundays) (Check-out time waived if grooming service is scheduled. Monday thru Saturday only.)
- [Daddy Dog Care](#), 309 Townline Rd., Mundelein, IL 60060; phone number: 847-949-3964; FAX: 847-946-3966. Call or use website email for services.

Veterinary Services

The primary mission of the U.S. Army Veterinary Treatment Facility (VTF) is to provide full medical care for government owned animals such as military working dogs, official mascots, and to support public health through prevention and treatment of communicable diseases. The VTF fulfills this part of the mission by providing pet care appointments for routine vaccinations, heartworm and parasite testing, and limited sick call. They also cooperate with Base Preventive Medicine and Animal Control in animal bite monitoring and quarantine procedures. The VTF does not board or groom pets. Micro chipping is required for all pets in base housing areas and available through the VTF.

The Great Lakes Veterinary Treatment Facility (VTF) provides basic health care for family pets of active duty and retired service members. Services provided include, but are not limited to, routine vaccinations, testing for internal and external parasites, flea control products, heartworm testing and preventative, health certificates, and treatment of diseases that may be transmitted from animals to humans.

Medicated shampoo, ear cleaning products, heartworm preventatives and flea and tick control products for dogs and cats are available for purchase. Appointments are necessary and there is a charge for services provided. The Great Lakes VTF does not provide emergency services; please see a civilian veterinarian for emergency care. All active duty military, reservists on active duty for more than 30 days, retirees and family members with a valid ID card are eligible to use the VTF.

Vaccinations

If you have a family pet now or plan on getting one in the future, you should, at a minimum, ensure your animal is provided with the following preventive health measures.

Adult Dog annual vaccinations include the Rabies vaccination which is given once initially and then every year or three years thereafter depending on the county the dog resides in. The Rabies vaccine is good for three years, but some counties still want the vaccine to be given yearly. Both Lake County and Cook County recognize the three year vaccine. The other annual vaccine necessary is the combination vaccine that protects against Distemper, Parvovirus, Hepatitis, Leptospirosis, Parainfluenza, and Corona Virus. Additionally, if you plan on boarding your animal anytime within the next 12 months, it's recommended to have them vaccinated against canine kennel cough, which we provide, upon request. We also encourage all dogs be kept on heartworm preventative year round.

Adult cats: A Rabies vaccination is given once initially and then every year or three years depending on the county's policy. The other annual vaccination is the combination vaccine that protects against Feline Viral Rhinotracheitis, Calicivirus, and Panleukopenia. Additionally, cats can be vaccinated for the Feline Leukemia Virus, upon request.

Puppies and kittens should start their vaccinations at 8-12 weeks of age and receive their first Rabies vaccination when they are at least four months old. We recommend deworming all puppies and kittens during their first two visits.

Licensing & Registration

All animals must be registered with the Great Lakes VTF in order to be granted services. Additionally, animals need to be registered in the county they reside. Great Lakes and Sheridan residents need to register their animals with Lake County (847-949-9725) and Glenview residents need to register their animals with Cook County (708-974-6146). Animals receiving a rabies vaccination at the Great Lakes VTF may register and pay the fee at the time of the animal's vaccination if the animal resides in Lake County. The Great Lakes VTF does not handle any registering/payment of animals for any other county. If you have any further questions or would like to schedule an appointment for your animal, please contact the Great Lakes VTF at 847-688-5740.

Special Needs

As many as 15% of military families have members with special needs. These include spouses, children, or dependent parents who require special medical or educational services. These family members have a diagnosed physical, intellectual or emotional condition. The Exceptional Family Member Program (EFMP) serves these families in several ways.

These four articles will provide families with special needs helpful information and points of contact:

- Enrollment/EFMP – This article discusses the Exceptional Family Member Program enrollment, which is mandatory for all military personnel who have a member of their family with a medical or educational disability. The article discusses the purpose of enrollment, the process and provides Service-specific differences.
- Family Support/EFMP – This article discusses the family support function of the EFMP, which may include information and referral support (to military and community resources), financial management assistance, relocation assistance, and for some families, case management. The article provides Service-specific differences and identifies the point of contact at each installation.
- Health Care/Special Needs - The military health care system supports families with special needs in a number of ways. This article describes the special services and provides the point of contact at the Military Treatment Facility.
- Special Education/EIS – Describes two programs that provide educational intervention for children with disabilities who are from birth to three (early intervention services) or are school aged (3-21) (special education).

Special Needs - EFMP Enrollment

Exceptional Family Member Program - Enrollment

The Exceptional Family Member Program (EFMP) includes a variety of personnel, medical, and family support functions. Enrollment is a major component of the program and is mandatory for all military personnel who have a member of their family with a medical or educational disability.

By submitting a completed DD 2792, EFM Medical Summary and/or the DD 2792-1, EFMP Educational Summary, the military member identifies that a family member has a special need. Information about the family member's condition including diagnosis, type of provider(s), frequency of care, medication, and special accommodations is documented on the forms. The information is used during the time that a service member is being considered for a new assignment to insure that the service member's family member can obtain necessary care at the new location.

Although each of the Military Services handles the enrollment somewhat differently, there are some commonalities:

1. Each Service uses the Department of Defense forms (DD 2792 and DD 2792-1)
2. Each Service submits the completed forms to the receiving location for review.
3. The receiving location indicates whether care is available.
4. The [DD 2792](#) medical form is reviewed by medical personnel,
5. The [DD 2792-1](#) is reviewed by educational personnel,
6. All of the information is confidential and private, and on a need to know basis.

Military personnel, depending upon the Service, can pick up the necessary forms as follows:

Army – At the military treatment facility – ask for the EFMP office.

Marine Corps – At Marine Corps Community Service. Ask for the EFMP manager.

Navy – At the military treatment facility. Ask for the EFMP Coordinators' Office.

Air Force – At the military treatment facility. Ask for the Special Needs Information and Assignment Coordination (SNIAC) officer.

These individuals can also explain the process for getting the forms completed, and for returning them.

Special Needs - EFMP Family Support

Exceptional Family Member Program - Family Support

The Exceptional Family Member Program (EFMP) includes a variety of personnel, medical, and family support functions. The EFMP family support services may include, but are not limited to:

- Information and referral for military and community services
- Relocation assistance
- Financial management
- Local school and early intervention services information
- Case management

To reach a family support program in the:

- Army – Army Community Service - EFMP Manager
- Marine Corps – Marine Corp Community Service - EFMP Coordinator
- Air Force - Airman and Family Readiness Centers - EFMP-Family Support
- Navy – Regional Information and Referral specialists

Military families with special needs who are not located near a military installation are encouraged to call Military OneSource (1-800-342-9647) and ask to speak with a special needs consultant. The Military OneSource program is designed to supplement programs and services available on the installation, and can be especially helpful to Guard and Reserve families who don't live near an installation, or to members who are geographically isolated.

Special Needs - Health Care

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Military Treatment Facility

The clinics and services available at [Military Treatment Facilities](#) vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

Moving to a New TRICARE Region

If you anticipate a move to another [TRICARE region](#), work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE [Extended Care Health Option](#) (ECHO) services, if applicable.

Beneficiary Counseling and Assistance Coordinator (BCAC)

All TRICARE Regional Offices and most MTFs are staffed with [BCACs](#) (formerly known as Health Benefits Advisors.) [BCACs](#) provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned [case manager](#).

Case Management

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

Extended Care Health Option (ECHO)

TRICARE [ECHO](#) provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

Transporting Medical Equipment

Your [Installation Transportation Office](#) has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

Federal and State Health Care Programs

Medicaid - [Medicaid](#) pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - [SSI](#) is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or [Title V](#). State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with [Title V points of contact](#) and other pertinent information.

Other Important Resources

Debt Collection Assistance Officer (DCAO) - TRICARE has a [DCAO](#) assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest [DCAO](#).

Family Voices - [Family Voices](#) is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has [State points of contacts](#) with useful links to State programs and organizations.

Installation Specific Information

Exceptional Family Member Program (EFMP)

Military personnel who have family members enrolled in the Exceptional Family Member Program (EFMP) must provide documentation which identifies the EFM classification category of their family member(s). Military personnel with accompanying family members who are classified in the EFM program, as either categories IV or V will be placed immediately below the 10 percent freeze zone on the Military Family Housing (MFH) waiting list.

Priority placement consideration regarding assignment to MFH will be determined in accordance with the provisions contained in OPNAVINST 11101.13J and Great Lakes local instruction PWCINST 11101.5L. Additional information regarding priority placement can be obtained by contacting the Great Lakes Family Housing Office Assignment and Referral Section.

Education - Special Education/EIS

Exceptional Family Member Program

The [Exceptional Family Member Program](#) (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide [early intervention services](#) to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The [National Early Childhood Technical Assistance Center](#) provides a list of State Part C directors and funded programs at their web site. [Military OneSource](#) can identify local early intervention programs for you.

- Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide [special education services](#) to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

Others who can help you:

Parent Training and Information Centers Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. [The Technical Assistance Alliance for Parent Centers](#) provides addresses and phone number of the centers in your state.

STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the [STOMP Project](#) are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE
STOMP Project
6316 So. 12th St.
Tacoma, WA 98465
253-565-2266 (v/tty)
1-800-5-PARENT (v/tty)
Fax: 253-566-8052

Installation Specific Information

Local Community Information

Federal and state laws require all public school districts to provide a "free, appropriate, and individualized education for all disabled children." The Illinois State Board of Education partners with school districts to provide programs and services for students with specialized educational needs.

Special Education Services assures that these programs and services meet state and federal requirements. This involves both compliance and technical assistance functions. Compliance functions include monitoring least restrictive environment compliance, administering due process system, providing mediation services, conducting compliant investigations, approving policies and procedures, conducting focused and comprehensive reviews and approving nonpublic special education facilities. Technical assistance functions involve providing information and guidance on promising practices in educating students with disabilities, including the operation of numerous statewide training and technical assistance initiatives, administering the comprehensive system of personnel development for special education and management of grant programs to schools for special education service delivery. Many resources for parents are available at the [ISBE Special Education website](#).

For more information on Special Education Schools, contact the School Liaison Officer located at 2601 E Paul Jones Street, Bldg. 160, phone number 847-688-5700 or the Fleet and Family Support Center's Relocation Assistance Program located at 525 Farragut Ave., Suite 300, Bldg. 26. Contact them toll free at 1-888-231-0714 ext. 128 or 847-688-3603 ext. 128. The hours of operation are Monday through Friday, 7:30 a.m. until 4:00 p.m.

Health Care - Overview

Moving With TRICARE

Your [TRICARE](#) coverage is completely portable—meaning it moves with you. You’re covered worldwide—both in transit to your new duty location and once you arrive—but depending on where you go you may use a different TRICARE health plan option. Additionally, you may have different steps depending on which health plan option you are using now.

When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote in the United States, and TRICARE Prime Overseas and TRICARE Global Remote Overseas in regions outside of the United States. Follow these simple steps to ensure you have no break in coverage when you move.

1. Do not disenroll from your TRICARE Prime option before you move.
2. Once you arrive at your new location, update your personal information in the [Defense Enrollment Eligibility Reporting System \(DEERS\)](#) immediately.
3. Select a new primary care manager (PCM), when moving within the same region or submit a new Prime enrollment form within 30 days if you’re moving to a new region.

Where you are moving will determine which Prime option you will enroll in.

Prime Options in the United States

TRICARE Prime

TRICARE Prime is offered in Prime service areas—geographic areas typically located around a military treatment facility—throughout the country.

- North Region [Health Net Federal Services, Inc.](#), 1-877-TRICARE (1-877-874 2273)
- South Region [Humana Military Healthcare Services, Inc.](#) 1-800444-5445
- West Region [TriWest Healthcare Alliance](#) 1-888-TRIWEST (1-888-874-9378)

If you move to a new Prime service area, transfer your enrollment by submitting a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Be sure to include all family members who wish to use Prime on the form.

TRICARE Prime Remote

In non-Prime service areas, TRICARE offers TRICARE Prime Remote. To enroll, submit a TRICARE Prime Enrollment and PCM Change Form to your regional contractor. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for Active Duty Family Members. Be sure to include them on the enrollment form.

Prime Options Outside of the United States

TRICARE Prime Overseas

TRICARE Prime Overseas is offered in overseas areas where there are military treatment facilities or areas in which TRICARE has established a network of qualified host nation providers.

- TRICARE Europe Toll free: 1-888-777-8343; Commercial 011-49-6302-67-7432; DSN 314-496-7432 Fax Numbers: Commercial 011-49-6302-67-6374; DSN 314-496-6374 or [e-mail](#)
- TRICARE Pacific Toll free: 1-888-777-8343; Commercial 011-81-6117-43-2036; DSN: 643-2036; Remote Sites: 011-65-6-338-9277 Fax Numbers: Commercial 011-81-611-743-2037; DSN: 643-2037 or [e-mail](#)

- TRICARE Latin America & Canada (TLAC) Address: TAO-LAC, Bldg 38802, Ft Gordon GA 30905-5650; Toll free 1-888-777-8343; 1-706-787-2424; DSN: 773-2424 Fax Number 1-706-787-3024 or [e-mail](#)

If you move to an area in which TRICARE Prime Overseas is offered, transfer your enrollment by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas on the form.

TRICARE Global Remote Overseas

TRICARE Global Remote Overseas is a Prime option offered in designated remote overseas locations. If you move to an area in which TRICARE Global Remote Overseas is offered, you and any authorized family members living with you may enroll by submitting a TRICARE Prime Enrollment Form to the nearest TRICARE Service Center.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center. Then, when you arrive in your new area, transfer your enrollment.

When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any active duty family member who is registered in DEERS may use these programs by seeing any network or non-network providers that are authorized by TRICARE. In areas outside of the United States, active duty family members who don't want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation provider.

If you're already using TRICARE Standard and Extra, moving is easy.

1. Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
2. Then, find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

- In the U.S.: Visit your new regional contractor's Web site for a list of providers. Remember, if you see network providers, you'll be using the Extra option and pay lower copayments.
- Outside of the U.S.: Contact your TRICARE Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.
- If you move to a new region, you'll have a new claims address for submitting your TRICARE claims.
- Learn your new region's prior authorization requirements because these requirements can differ by region.

When Using TRICARE For Life

TRICARE For Life—TRICARE's coverage for those who are eligible for Medicare—requires no enrollment and you'll have a smooth transition when you move. [TRICARE for Life](#) contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405

- Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.
- Find Medicare providers in your new area.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provider coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and you will be responsible for TRICARE deductibles and cost shares.

Contact the TRICARE Area Office for the overseas area where you are moving or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Getting Care Along the Way

- Routine Medical and Dental Care—Get it before you go.

Before you move, make sure you've received any routine medical or dental care you think you might need during the time you'll be traveling. Or, delay the care until you get to your new duty location.

- Emergency Care in the United States—Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you're traveling near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are hospitalized in a civilian facility for more than 24 hours, contact your regional contractor

- Urgent care in the United States—Coordinate with your PCM and/or regional contractor

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

- Emergency or Urgent care Overseas—Contact closest TRICARE Area Office or TRICARE Global Remote Call Center.

You don't need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you're traveling in the United States, you have several options:

- If near an MTF, fill the prescription at the MTF pharmacy.
- Find the closest TRICARE network pharmacy.
- If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the [TRICARE web site](#)
- The mail-order option is not recommended for a prescription you need right away, but if you'll be traveling for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy.

Your pharmacy coverage is limited overseas:

- TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the [TRICARE web site](#).
- To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the [TRICARE web site](#).

Installation Specific Information

Medical Care

The only Military Treatment Facility (MTF) in the Chicago area and the Midwest is located at Naval Station Great Lakes. Its primary mission is to provide clinical inpatient and outpatient services for active duty Navy personnel and members of the uniformed services. Care is rendered to other authorized persons as space and resources permit.

Emergency service is given to all persons according to the "triage concept", (prioritizing cases according to severity of condition) while routine care is rendered in this priority:

- Active duty personnel
- Family members of active duty and survivors of sponsors who died on Active Duty, and who are enrolled in TRICARE Prime
- Retirees, their family members and survivors enrolled in TRICARE Prime
- Family members of Active Duty service members and survivors of sponsors who died on Active Duty that are not enrolled in TRICARE Prime
- All other beneficiaries

If the MTF still has Primary Care capacity after enrollment of all eligible members of priority groups 1 through 3, non-enrolled beneficiaries (groups 4 and 5) may continue to access health care at the MTF, on a space-available basis.

Currently this MTF has a normal capacity of 131 beds. The building has 20 clinics and 8 branch clinics at:

- Recruit Training Command, Great Lakes (buildings 1007 and 1523)
- Training Support Command, Great Lakes (building 237)
- Branch Medical Clinic, Defense Finance Accounting Service, Cleveland Center, Cleveland, OH
- Industrial Hygiene, Branch Clinic, Crane, IN

On base emergency services (fire, ambulance, police) are accessed by dialing extension 3333.

Poison control is accessible by dialing 800-942-5969.

School Physicals -- For school physicals contact the TRICARE Service Center at 800-941-4501 for appointments. Please bring the following for your school physical appointment:

- Immunization record
- Health record (If a record is not maintained at the hospital)
- school physical form, if available

Dental Care

Dental services are available only for Active Duty members on base.

Community Resources

For information on local community services using TRICARE providers contact TRICARE Service Center at 800-941-4501.

Child and Youth Programs

General Information

The Department of Defense (DoD) and the Military Services take great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided depend on the size of the location, the standards and quality of services are consistent and meet established regulations. The network has hundreds of locations worldwide serving over 1.3 million children.

Child Development Centers (CDC)

These facilities generally offer child care for children ages six weeks to 5 years old. Care is typically available weekdays from 6:00 a.m. to 6:00 p.m. CDCs vary in size; the average CDC cares for about 200 children. All programs must be certified by the DoD and accredited by a national accrediting body such as the [National Association for the Education of Young Children](#).

In-Home Childcare

With in-home childcare, children receive their care in the private home of a certified provider living in government-owned or leased housing or in state-licensed homes in the community. Family child care provides accommodating child care arrangements, including night, weekend, and flexible hourly care for shift work.

In-home childcare programs offer comparable care to a CDC. Providers must be certified by the DoD, and some seek additional accreditation from the National Association of Family Child Care (NAFCC). Regulations limit the number of children that may be cared for at one time: no more than six children under age eight, and no more than two charges under two years old.

School-age care (SAC)

DoD School-Age Care (SAC) programs are offered for children, kindergarten to 12 years of age before and/or after school, during holidays, and summer vacations. Emphasis is placed on SAC programs which meet community needs, reinforce family values, and promote the cognitive, social, emotional, and physical development of children. SAC may be provided in DoD Youth Centers, Child Development Centers or other suitable facilities. To expand school-age care spaces, DoD policy encourages use of youth centers; on-and off-base schools, and other suitable facilities such as community centers. Accreditation of DoD SAC programs is a requirement. Accreditation sets the professional standards for after school programs and helps families identify high-quality programs.

Waiting List

Due to a high demand for care, you may be placed on a wait list. Your position on the wait list depends on many factors that are at the discretion of the installation and may include your husband's military status, the date you apply, deployment and your employment. If these factors change while you are on the wait list, your position will be changed accordingly, so it is important that you keep your information up-to-date.

Child care is not an entitlement, and fees are income-based. Fees throughout the child development system of care fall into fee ranges set by DoD.

To apply for child care, fill out [DD Form 2652, Application for Department of Defense Child Care Fees](#) and [DD Form 2606, the Department of Defense Child Development Program Request for Care Record](#) and return them to the Resource and Referral (R&R) office at your installation.

Youth Programs

The Department of Defense has a long history of providing positive youth programs that focus on alternative activities for youth during out-of-school hours. Today, DoD continues to be committed to youth by providing consistent guidance and stable and dynamic programs in more than 350 youth programs worldwide. DoD promotes positive youth development by designing programs to recognize the achievements of youth and by developing partnerships with other youth-serving organizations like the Boys & Girls Clubs of America and 4-H that offer a variety of resources. Programs for teens and pre-teens vary from one base to another, but are governed by a consistent DoD instruction. Programs prepare young people to meet the challenges of adolescence and adulthood through a coordinated, progressive series of activities and experiences that help them become socially, emotionally, physically and cognitively competent. Programs usually include physical fitness and sports, arts and recreation, training in leadership, life skills and career/volunteer opportunities, mentoring, intervention and support services.

Child Care

Child Care

Child & Youth Placement (CYP) is a service offered by the Naval Station Great Lakes, Child & Youth Program. The Child & Youth Placement Coordinator assists parents who are looking for childcare within the Great Lakes area. The Child & Youth Placement Coordinator will offer assistance that will make your search for childcare manageable. During the consultation you will receive information on:

- On line application process
- Childcare options & priority for care
- Childcare programs
- Choosing quality childcare
- Waiting List process
- Respite Care
- Hourly Care
- Childcare subsidies
- NACCRRRA

Child & Youth Placement (CYP) will provide you with information, resources and support to enable you to make a well informed childcare decision. Child & Youth Placement office is located in bldg. 3110, Phone: 847-688-3100; DSN 312-792-3100; Fax: 847-688-5617; DSN Fax: 312-792-3100. Hours of operation are Monday - Friday, 8:00 a.m. - 4:30 p.m.

Patron Eligibility

For childcare in the Child Development Centers, Child Development Homes and School Age Care programs, the status of the sponsor determines enrollment eligibility. Eligible patrons include active duty military personnel, reservists on active duty or inactive duty for training, DoD civilian personnel, DoD contractors and active duty Coast Guard. In the case of legally separated or divorced parents meeting the above criteria, the child is eligible only when he/she resides with the military sponsor.

Waiting List/Priority for Care

The following priorities for care will be utilized when placing children in programs that have a waiting list.

- (1) Active duty single parents with custody and active duty dual military parents.
- (2) All other active duty with a full-time working spouse or spouse who is a fulltime student.
- (3) Reservists on active duty or reservists in training.
- (4) DoD civilian personnel.
- (5) DoD contractors working full-time

Enrollment Criteria

All patrons requesting full time or hourly care must complete a DD 2606 Department of Defense Child Development Program Request for Care Record. Parents may complete this form to request child care on the [Navy CYP Web site](#). In addition to form DD 2606, active duty personnel, reservists on active duty or reservist in training, and active duty Coast Guard will need to provide a copy of their orders and a copy of their child's birth certificate. Civilian personnel will need to provide a copy of their CAC Card and child's birth certificate.

Child Development Centers (CDC)

Programs Offered

Naval Station Great Lakes Child Development Centers (CDC) provide full time care for children 6 weeks through 5 years of age Monday through Friday from 6:00 a.m. to 6:00 p.m. Our Centers are accredited by the National Academy of Early Childhood Programs (NAEYC). Center based programs offer developmentally appropriate activities based on Creative Curriculum®, where children participate in learning activities that enhance their social, emotional, intellectual and physical needs. Activities are based on the children's interest and abilities. Hourly care is also available and reservations can be made up to one month in advance. For more information, you may contact the CDC at 847-688-3100.

Costs

Fees are based on total household income, and a 20% discount is offered for families with more than one child in the Child Youth Program (CYP). Fees include snacks or meals if care is over a snack or meal period. Late Charge of \$1 per minute up to 15 minutes will be charged. Hourly care is \$3 per hour.

Following is a list of weekly fees based on family income:

Weekly Enrollment		
Category	Yearly Total Family Income	Fee Bi-monthly Per Child
I	\$0-\$28,000	\$122
II	\$28,001-\$34,000	\$150
III	\$34,001-\$44,000	\$178
IV	\$44,001-\$55,000	\$206
V	\$55,001-\$70,000	\$234
VI	\$70,001 and Above	\$262

Child Development Home (CDH) Program

The Child Development Home Program (CDH) is a quality in-home alternative to center-based care. The CDH providers offer care for small groups of children 6 weeks to 12 years old in a warm nurturing environment where children participate in developmentally appropriate learning activities. Providers offer flexible schedules including extended hours, overnight, and weekend care as well as care for children with special needs. The CDH providers are regulated by the Navy Child and Youth Programs (CYP), which perform background checks, training, unannounced inspections and ongoing support to providers. The CDH program office is located in bldg. 3110 and can be reached at 847-688-5498.

School Age Care (SAC) Program

School Age Care program (SAC) provides a fun environment, while offering a wide variety of developmentally age appropriate activities before and after school for children in Kindergarten-6th grade Monday through Friday 6:00 a.m. to 6:00 p.m. Our SAC programs are accredited by the National After School Association (NAA) and are in partnership with the Boys and Girls Club of America and 4 H. SAC also offers special holiday childcare options, as well as summer camps for children.

Hourly Care

Any eligible parent requiring care other than full-time care may use hourly care in the CDC or SAC. Reservations for care may be made up to thirty days in advance of needing care.

Youth Services

Youth Services

Youth Centers

The Great Lakes two youth centers provide a variety of recreational activities for youth ages 5-18 and their family members.

- Kid's World, located in Glenview
- Great Lakes Youth Center, located in Forrestal Village

The Centers offer before and after school programs, day camp, intramural sports leagues, a variety of instructional classes, youth day trips and themed special events.

The centers are open Monday through Thursday 1:00 - 7:00 pm, Friday 1:00 - 6:00 pm (skating: 6:30-9:30 pm only) and Saturday 2-8 pm. The centers are closed on Sunday.

For additional information about the youth center and programs offered, you may contact us at 847-688-5573/5581.

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Youth Sports

Youth sports programs are offered for a fee per child/per session. Programs include Fall/Spring Soccer for ages 4-14 and Winter Basketball for ages 5-14.

Youth Sponsorship Program

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. Contact The Child & Youth Program Coordinator to inquire about a youth sponsor at 847-688.3100, DSN 312-792-3100 or DSN Fax 312-792-3100. Hours of operation are Monday - Friday 8:00 a.m. - 4:30 p.m.

Youth Religious Programs

Contact the Chaplain Office for the all current denominational youth activities at 847-688-5610.

Boy/Girl Scouts

The Boy/Girl Scouts are represented on base but you need to contact the Boys Scouts program directly at 847-433-1813 and the Girls Scouts at 847-573-0500.

New Parent Support Program

Navy New Parent Support Home Visitation Program

About Our Program for Expectant Parents and Parents of children ages 0 to 3

New Parent Support Home Visitation Program (NPSHVP) is an early-intervention service to families designed to foster healthy child development, specifically for families that are expecting or have children up to 3 years of age.

The Navy NPSHVP is based on the Nurturing Parenting Program ©. This program is family-centered and is responsive to the unique strengths and needs of each military family. Families that are experiencing challenges with the fast paced military lifestyle can benefit from the NPSHVP Nurturing Parenting Program. Parents learn from an evidence based, tested and proven program that assist you with a variety of topics and issues, including:

- Bonding with your new baby or toddler
- Understanding the developmental stages that your child is going through
- Alternative ways to discipline your children
- The importance of Nurturing Touch
- Learning about family roles
- Learning about how children master new skills
- Learning what you should expect from your little one

Parenting can be fun! Childhood is a special time of watching a young life grow, explore and find excitement in many things. In this program you will experience fun, closeness and enjoyment in growing together. Your Home Visitor will assess your family, so that sessions are tailor made to fit your interest and your child's needs. Parents and their children receive a sequence of lessons and activities in home-based sessions. The Home Visitor works with you, promoting positive parent-child relationships between you and your child, improving your parent knowledge and skills, and fosters healthy child development. Our program partners closely with other key community services, such as community health agencies, hospitals, social workers and educators to provide a rich and comprehensive resource base to our NPSHVP families.

About NPSHVP Home Visitors

The Navy New Parent Support Home Visitor team is composed of educators with experience in the field of maternal/child health, child development or public health child development backgrounds. Home Visitors have a bachelors or equivalent degree in education, nursing or social service related studies and often have additional training beyond the stated requirements. All Home Visitors, in accordance with DODINST 1402.5 and PERS letter 1754 Ser 660/173, who have regular contact alone with children under the age of 18 undergo a criminal history background check.

All Home Visitors have been trained to deliver the Nurturing Parenting Program ©. This program has been empirically proven to help new parents learn positive and fun strategies that make families successful. The author and creator of this program, Stephen Bavolek, Ph.D. has consulted with the United States Navy New Parent Support Home Visitation Program to develop materials and information that is relevant to today's military family. Dr. Bavolek personally teaches the Navy Home Visitors the Nurturing Parenting Program philosophy and program implementation so that Home Visitors can best serve military families.

Who is eligible?

Eligibility for this program is determined by the Service member or family member being eligible to receive treatment in a Military Medical Treatment Facility. First priority is given to families with a deployed active duty member. Every service member/family member who is expecting a child or is the parent of children ages zero to three can be screened and assessed for NPSHVP services.

How to Get Started in the Program

Contact your local Fleet and Family Support Center (FFSC) to inquire about Home Visitation or related resources in your area. If a Home Visitor is available in your area, the Home Visitor will screen your family and determine what resources would be the best fit for your family. If a Home Visitor is not available, the FFSC will provide you with information and referral resources in your community that offer support to new parents.

Installation Specific Information

The New Parent Support Home Visitation Program located at 525 Farragut Ave., Suite 300, Bldg. 26, phone number 847 -688-3603 ext. 116,175,176 or 177, is designed to assist and support command readiness for service members by providing education and support to expectant and new parents and to empower them to meet the challenges of parenthood and their military lifestyle.

Services include home visits utilizing the Nurturing Parenting Curriculum, information and referral to appropriate community resources. Ages and Stages Developmental screenings and support to families of deployed service members is also available.

Families may self-refer to NPSHVP by calling the above number or by coming to the Fleet and Family Support Center. Other referrals come from the Naval Health Clinic Great Lakes (NHCGL) Women's Health Clinic, and Pediatric Clinics, commands, and other sources. Families with new babies, infants under 1 year and pregnant women may volunteer for screening and assessment for parenting risks or stressors and are offered home visits and parenting education.

The specific NPSHVP goals for participant families include the following:

1. Promote healthy family functioning and positive parent-child interactions.
2. Enhance parent's skills in coping with the challenges of parenting and military life.
3. Increase parents' awareness of positive parenting.
4. Increase parents' knowledge of child development.
5. Promote healthy childhood growth and development.
6. Increase parents' coping skills regarding the addition of a new child to the family.
7. Improve prenatal care through referral services and health-related education.
8. Increase parents' awareness of and access to military and civilian community resources available for families.
9. Reduce the incidence of child abuse and neglect through home-based supportive education.

Navy Marine Corps Relief Society (NMCRS)

The Navy Marine Corps Relief Society (NMCRS) located at 525A Farragut Ave., Suite 300, Bldg. 26, Great Lakes, phone number 847-688-6830, sponsors the Budget for Baby Classes and gives Baby's their first sea bag. A visiting nurse makes new baby visits to weigh the baby and assist with breastfeeding and health issues. NMCRS maintains an on base Thrift Store.

Naval Health Clinic Great Lakes (NHCGL)

The Naval Health Clinic Great Lakes (NHCGL) has a Clinics for Pediatric services located at 3001 A Sixth St. building 200H, Great Lakes, phone number 847-688-3583, and provides well baby exams, sick care, breastfeeding classes and Warmline, lactation consultant, immunizations, and case management services.

Family Center

Programs and Services

A key resource on your installation and a gateway to accessing all of the resources available to you, the Fleet and Family Support Center provides information, support and services to help you balance the demands of family and the military lifestyle. The Fleet and Family Support Center is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Fleet and Family Support Center should be one of your first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Deployment/Individual Augmentee Support - We will assist during all phases of the deployment cycle, providing workshops, online and virtual support groups, deployment handbooks, family preparedness seminars and much more. During the deployment, we'll help your family cope with the challenges of extended absences and connect them with resources to ease the burden of family separation. Upon return from deployment, we offer return, reunion, and reintegration seminars to help transition from deployment to homecoming.

Relocation Assistance - From "Smooth Move" workshops to household hospitality kits, we can provide information, referral, resources and tools to make your permanent change of station (PCS) moves efficient and simple. Services include a loan closet from which families may borrow basic household goods; assistance with in-transit emergencies; classes on move-related topics such as buying or selling homes; and individual PCS planning, among others.

Transition Assistance - Leaving the Navy may involve a total lifestyle change. We host the U.S. Department of Labor-sponsored Transition Assistance Program (TAP) Employment Workshop for sailors planning to leave the Navy or retire. These information-packed workshops are designed to provide you with the skills and knowledge necessary to plan and execute a successful transition. The Department of Veterans Affairs (VA) presentation on VA benefits is also included.

Personal Financial Management - A program to assist you in developing a personal and/or family financial management plan. Our trained personal financial fitness staff can help you analyze your finances. You can learn more about setting priorities, creating budgets, debt liquidation, Thrift Savings Plan, consumer and credit issues, and predatory lending. We'll help you set a course for financial independence and guide you through your journey of becoming a Million Dollar Sailor. The FFSC staff is a centralized training source for command financial specialists.

Employment Assistance - The training, information, and personalized career coaching will help you identify and reach your employment and career development goals, manage the challenges associated with a mobile lifestyle and develop job search skills. Our network with local employers can have you climbing the ladder of success. Employment assistance professionals can assist with a wide variety of family employment issues.

Life Skills - We offer proactive workshops to enhance and assist with balancing your personal and professional life. This program provides you with information and education about a variety of life cycle issues, including parenting and relationships to help you strengthen your relationships.

Information and Referral - An integral function of the family center, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and via national resources.

Ombudsman - The morale, health, welfare and efficiency of command personnel are the responsibility of the Commanding Officer. The Command Ombudsman acts as a liaison between the command and its families. Our highly-trained Ombudsmen help provide you with information necessary to meet the unique challenges of a military lifestyle.

Family centers may also provide other services, such as Counseling, Family Advocacy, New Parent Support, Sexual Assault Victim Intervention, Volunteer and exceptional family member support. Services vary by location.

Installation Specific Information

Welcome to the Fleet and Family Support Center, Naval Station Great Lakes!

The Fleet and Family Support Center (FFSC) provides unified, customer-focused, consistent, and efficient FFSC programs and services to support sustained mission and Navy readiness. We provide the right services at the right time, to strengthen personal and family competencies to meet the unique challenges of the military lifestyle.

If you need to make an appointment to see a counselor, or find out about a military or civilian resource or service, our Front Desk team can direct you or provide what you need. We have welcome aboard packages, base maps and contact information for military, city, county, state and federal organizations.

At Naval Station Great Lakes, FFSC services include individual, family and couples counseling, domestic violence and victim advocacy. Sexual Assault Intervention, relocation assistance, transition assistance, financial management and family employment assistance. Pre and Post deployment briefs are available upon request. A discussion group for Individual Augmentees is available on the third Wednesday of every month. It is held at the FFSC, Bldg. 26 from 11:30 to 1:00 p.m. A pre-deployment discussion group is held on the fourth Tuesday of alternate months at the FFSC, Bldg. 26 from 11:30 to 1:00 p.m. A panel of Individual Augmentees presents their experiences and information.

To make an appointment to see a counselor, you may simply walk in during normal working hours, or you may call the Front Desk at 847-688-3603 ext 100 or toll free at 888-231-0714 or DSN 312-792-3606 ext. 100.

Newly arrived? Confused on how to obtain a military or civilian resource or service? Our front desk personnel can assist you with Welcome Aboard Packages, base maps, a variety of brochures, and direct you to the appropriate staff member for assistance. In addition, we also supply you with phone numbers and addresses for various military, city, county, state and federal agencies such as hospitals, local schools, child care and Veterans Affairs. No appointment is necessary. The Great Lakes FFSC Loan closet is temporarily not available as preparations are being made to relocate the distribution site.

Spouse Orientation provides information for new arrivals, and informs them about the services, facilities, and recreational activities we have here at Great Lakes. Quarterly Spouse Orientation sessions are held at the Forrestal Village Chapel and provide information for new arrivals about the services, facilities, and recreational activities we have here at Great Lakes. The sessions include presentations from Morale, Welfare and Recreation (MWR), the U.S.O., Naval Health Clinic Great Lakes, Navy Exchange, Fleet and Family Support Center, Security, Chaplains, Navy Marine Corps and Relief Society, Forest City Residential Management, and the FFSC Ombudsmen coordinator.

Contact the Front Desk of the Fleet and Family Support Center, 525 Farragut Ave., Bldg. 26, Suite 300 at 1-847-688-3603 or 1-888-231-0714 or DSN 312-792-3603, ext.100, for more information about any of our services or to make reservations to attend classes.

FFSC Hours of operation are Monday-Friday 7:30 a.m. to 4:00 p.m.

Employment - Overview

Employment Opportunities

Good employment opportunities exist but you may need to do a lot of networking and put together a good resume. Check out the community section of this website under salary comparison, community comparisons, and the job section for up to date information.

The Work and Family Life Skills section which includes Relocation Assistance Program, the Family Employment Readiness Program, and the Transition Assistance Program are a good stop for information on employment in the area and assistance with job search skills.

Employers are looking for veterans and military spouses to hire and we frequently receive announcements and emails from employers asking where to find you. To receive copies of these e-mails, follow the links below to sign up. This is not a commercial site or organization outside of the Navy. This "Google group" was set up to make the distribution of information easier and user friendly. If you have question, please call 847-688-3603 x127.

- To sign up to receive job listings forwarded from the FFSC link: [Google group](#)
- You may view the group by clicking the following URL: [website](#)

Other Useful websites:

- Contractors served through the Great Lakes Project Office can be reached at: SERCO/Goodwill SEW, Bldg 2-B, Room 132, 847-688-6448; 847-688-6431; Fax:847-688-6455; [Serco recruiting website](#).
- [Goodwill](#), P.O. Box 88-7210, Great Lakes, IL 60088, Telephone: 847-688-5898; FAX: 847-688-2117.
- [Zeiders Enterprises, Inc.](#),3421 Commission Court - Suite 101, Woodbridge, VA 22192, Phone: 703-496-9000 Fax: 703-497-0494. (Zeiders employs people on NS Great Lakes)
- [Navy Exchange Jobs](#): 1-847-578-6104/05
- [Commissary Jobs](#):2653 Green Bay Road, North Chicago, IL 60064 1-847-688-2644
- [MWR Jobs](#): Naval Station Great Lakes, MWR Personnel Office, 2601E Paul Jones Street , Bldg. 160, Great Lakes, IL 60088-2845; Phone: 847.688.2110 x103; Fax: 847.688.2787; DSN: 312-792.2110 x103
- [Integrity Management Enterprises](#) Bldg. ,31 Great Lake, IL 60088, Phone Voice (847) 688-2170
- [U.S. Navy, Human Resources Offices](#), 530A Farragut Ave., Great Lakes, IL 60088, Phone: 847-688-2222;

Employment Documentation

For job hunting purposes, be sure to hand carry all employment records and documents, resumes, transcripts, certificates and licenses either on computer disk or CD.

Transition Assistance

For your career transition needs, the FFSC offers guidance and training. These services are provided by our Work/Family Life Skills educators and consultants with the Transition Assistance Program (TAP) and the Family Employment Readiness Program (FERP) provides current job information [online](#) and Job Fairs twice a year. To sign up for a class in Resume Writing or 10 Steps to Federal Employment and/or make an appointment to speak with a Work/Family Life Skills consultant, call the Fleet and Family Support Center at 847-688-3603, ex 100, for the front desk.

Hours of operation are Monday - Friday, 7:30 a.m. - 4:00 p.m.

The schedule for the TAP classes for 2009 can be found on the [Fleet and Family Support Center website](#).

Unemployment Benefits

We work with the Illinois Department of Employment Securities for locating employment and for filing unemployment questions. They are located in Lake county at:

Waukegan
1 N. Genesee Street
Waukegan, IL 60085
Phone: 847-249-2200
Fax: 847-377-3450

Regular office hours are 8:30 a.m. to 5 p.m., Monday through Friday, except for state holidays.

Grayslake
800 Lancer Lane
Grayslake, IL 60030
Phone: 847-543-7400
Fax: 847-543-7465

Regular office hours are 8:30 a.m. to 5 p.m., Monday through Friday, except for state holidays.

You can apply for unemployment Insurance both online or at one of the above locations. For more information you will need to check out their [website](#) or stop by or call the above offices.

Tuition Assistance

Contact Family Employment Readiness Program (FERP) at 847-688-3603 ext. 129 or Navy College Center at 847-688-4681 ext. 216 for information on Spouse Tuition Assistance in the local colleges.

MyCAA Account

Effective immediately, the MyCAA program is temporarily halting operations. Military OneSource is reviewing all procedures, financial assistance documents and the overall program. This pause will not affect approved Financial Assistance documents. Please check back for updates. Please accept an apology for any inconvenience that this might cause.

The Military Spouse Career Advancement Accounts (MyCAA) program provides a lifetime benefit of up to \$6,000 of Financial Assistance (FA) for military spouses who are pursuing licenses, certificates, credentials or degree programs leading to employment in portable career fields. For further details review the attached [fact sheet](#).

Relocation Assistance

Programs and Services

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored web-based relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property pre-departure or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, portacribs, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

Pre-departure Briefings -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

Installation Specific Information

The Naval Station Great Lakes Fleet and Family Support Center (FFSC) Relocation Assistance Program office would like to welcome to you as you prepare to relocate to our area.

The Fleet and Family Support Center (FFSC) is located near the main gate in bldg. 26. The FFSC has many programs and services that will be a great help to newcomers, as well as for those who are getting ready to depart from Great Lakes. Relocation services include extensive community information, family member employment assistance, and transition assistance.

Financial Assistance

Financial Assistance

You may want to visit the Relocation Specialist, Personal Financial Specialist, and Command Financial Specialist at your command or your Navy-Marine Corps Relief Society budget counselor to find out where you stand with your present budget. They can help you determine what needs to be done to make a smooth move to this area.

Temporary Lodging Allowance (TLA) and other allowances will be determined by the Command.

Average Cost of Living

Sperling's BestPlaces analyzes the average cost of living for this area based on a US average of 100. An amount below 100 means Lake County, IL is cheaper than the US average. A cost of living index above 100 means Lake County, IL is more expensive. Overall, Lake County, IL cost of living is 118.13.

Rental Options

Sperling's Best Places analyzes rental options to live in areas as follows:

North Chicago, IL Apartments and Rentals -- Renters make up 57.41% of the North Chicago, IL, population. 8.46% of houses and apartments in North Chicago, IL, are unoccupied (vacancy rate).

Lake County, IL Apartments and Rentals -- Renters make up 20.78% of the Lake County, IL, population. 4.25% of houses and apartments in Lake County, IL, are unoccupied (vacancy rate).

Purchase Options

Sperling's Best Places analyzes purchase options to live in the areas as follows:

Housing	Lake, IL	United States
Median Home Age	27	27
Median Home Cost	\$440,800	\$217,200
Home Appreciation	0.01%	9.80%
Homes Owned	74.17%	64.07%
Housing Vacant	4.25%	14.48%
Homes Rented	20.78%	21.45%
Property Tax Rate	\$19.86	\$13.28

These programs provide individual counseling and workshops on Command Financial Specialist (CFS), CONSEP, Car Buying, Home Buying, Making The Most Of Your Military Pay, How To Establish Credit, Credit Cards, Credit Use/Abuse, Credit Reports, Financial Planning Worksheet, Retirement Planning, Savings/Investing, TSP, Predatory Lending, Insurance, Financial Planning For Transition, Financial Planning For Deployment, Survivor Benefit Program, SGLI, and Consumer Awareness.

Advanced Pay

Drawing an Advance Pay is not an advised practice for people doing a PSC move. If you have any questions contact our Personal Financial Specialist or local the Personal Financial Specialist.

Call the FFSC, located on 525 Farragut Ave., Suite 300, Bldg. 26, at 847-688-3603 ext. 100.

Emergency Assistance

Planning for Emergencies

You can contact the Information and Referral Desk at the Fleet and Family Support Center, 525 Farragut Ave., Bldg., 26, Suite 300, during the hours of 7:30 a.m. to 4:00 p.m. using the toll free number 1-888-231-0714. The Command Duty number for Naval Station Great Lakes is 847-340-0495.

If you should have an emergency en route to Naval Station Great Lakes contact the nearest American Red Cross Office or American Red Cross of Greater Chicago, 24 hour hotline is 1-800-784-3272.

American Red Cross has the ability to contact your next command and to financially assist you and your family through the Navy-Marine Corps Relief Society or their own agency.

The Navy-Marine Corps Relief Society can provide interest-free loans or grants to help with emergency needs such as:

- Emergency Transportation
- Funeral Expenses
- Medical/dental Bills (patient's share)
- Food, Rent, and Utilities
- Disaster Relief Assistance
- Child Care Expenses
- Essential Vehicle Repairs
- Unforeseen Family Emergencies

How to apply

Servicemember or eligible family members who have an emergency need should contact the [nearest NMCRS location](#) and make an appointment to be seen by an NMCRS caseworker. Bring your ID card and latest LES, if available, with you. If that office is closed and the emergency is of such a nature that it cannot wait until the next business day (e.g. death in the immediate family), the answering machine will provide instructions for obtaining "after hours" assistance.

When there is no NMCRS office in the area, an available Army Emergency Relief, Air Force Aid Society, or American Red Cross Chapter Office can process your request on behalf of the Navy-Marine Corps Relief Society.

If you need emergency assistance after hours, please call:

- ARC Armed Forces Emergency Service Center 877-272-7337

Salvation Army

The [Waukegan Salvation Army](#) provides many services to Lake County.

Our Community Care Ministries (CCM) Department provides assistance with:

- Rent and Mortgage
- Security Deposit (Currently Unavailable)
- Utilities (Currently Unavailable)
- Prescriptions (Currently Unavailable)
- School Uniforms (Currently Unavailable)
- Clothes (Currently Unavailable)
- ...and more

Each persons needs are different and each situation is different. Our CCM staff works hard to make sure that your situation is listened to and your issue is solved to the best of our abilities. If you are in need of assistance, please call on Fridays to make an appointment to see a Case Worker and see if you qualify for assistance.

[The Waukegan Salvation Army](#), 850 S. Greenbay Rd, Waukegan, IL 60085,Phone: 847.336.1880; Fax: 847.336.0323.

Legal Assistance

Legal Services

The Navy Legal Service Office (NLSO) has moved from Bldg. 200H, Naval Health Clinic to Bldg. 2, Suite 100. NLSO perform regular defense and legal assistance. Emergency legal advice and support is available. The duty officer's phone number is 847-688-4753 ext. 111; DSN 312-792-4753 ext. 111. They can also be reached [online](#).

Services Provided

The Legal Assistance Office offers attorney consultation, command briefs, and notary services to active duty personnel, retired military personnel and dependents. Reservists are eligible for pre-deployment legal assistance (wills, powers of attorney, Soldiers' and Sailors' Civil Relief Act advice), and are eligible for all services while on active duty for 30 or more consecutive days. Legal assistance is currently provided for personal legal matters, including but not limited to:

- Adoptions
- Civil lawsuits
- Contracts
- Debtor/Creditor disputes
- Domestic Relations -- divorce, separation, nonsupport, custody, paternity
- Guardianship/Name changes
- Immigration
- Involuntary allotments/Garnishment
- Landlord-tenant problems
- Small claims court proceedings
- Soldiers' and Sailors' Civil Relief Act
- Wills/powers-of-attorney

Clients may obtain powers of attorney and notarization services on a "walk-in" basis during normal working hours. Emergent legal matters may also be handled on a walk-in basis, depending on attorney availability. All other matters require an appointment, which can be made by calling 847-688-4753, ext. 111 during normal business hours.

Limitations on Legal Assistance Services

Legal Assistance attorneys are prohibited from advising on private business ventures and matters against the government. Additionally, attorneys can not provide advice over the phone, except for distant areas. In this case, the eligible member must fax the front and back of the military/dependent's identification card.

The Naval Legal Service Office, North Central Detachment (NLSO), Great Lakes' mission is to provide quality legal services and counsel in support of the operational readiness of Navy, Marine Corps, and Coast Guard commands and eligible individuals in the NLSO's area of responsibility in a prompt, courteous, and professional manner. The types of services available from the NLSO are Defense, Claims, and Legal Assistance.

Area of Responsibility (AOR)

The Naval Legal Service Office, North Central Detachment (NLSO), Great Lakes' primary geographic area of responsibility: Ohio, Michigan, Indiana, Illinois, Wisconsin, Iowa, Minnesota, Nebraska, South Dakota, North Dakota, and Canada (Provinces of Ontario, Manitoba, Saskatchewan, and Northwest Territories only).

Requesting Services

Eligible individuals in need of assistance should select the appropriate link above and follow the instructions therein. Many services are available on a walk-in basis, such as notary services and powers of attorney. However, it is suggested that individuals call first to ensure that their particular needs can be addressed without an attorney appointment. Other services are available by appointment.

Military Commands in need of assistance should submit a "Request for Services Letter." Please select the appropriate letter below and forward it to the Naval Legal Services Office (NLSO). For a complete explanation, the [NLSO Instruction](#) for requesting services should be reviewed.

Deployment Support

Family Deployment Support

Deployment is a stressful time and the Fleet and Family Service Center (FFSC) strives to make this time less difficult for the individuals, commands and families involved.

Services and Support Groups available include:

- IA Pre and Post deployment briefs are available on an as needed basis.
- A Post deployment discussion group for Individual Augmentees is available on the third Tuesday of every month. It is held at the FFSC, Bldg. 26 from 11:30 a.m. - 1:00 p.m., features a panel of IA's answering questions and sharing their experiences.
- A Pre-deployment discussion group is held on the third Wednesday of alternate months at the FFSC, Bldg. 26 from 11:30 a.m. - 1:00 p.m.
- Pre- and Post-deployment individual or family check-in counseling.
- The FFSC in coordination with the local installation elementary school district is implementing support groups for children of IA's.
- Family Support group functions and meetings occur quarterly.

For specific times, dates and functions contact the FFSC at 1-888-231-0714 ext. 100.

Contact Information

2601 E. Paul Jones Street
Great Lakes, IL 60088-2845
Phone 847-688-3300 / 847-688-3939
Phone (DSN) 312-792-3300
Fax 847-688-2595
Fax (DSN) 312-792-2595
[Email](#) | [Website](#) | [Website](#) | [Website](#) | [Map](#)

Automotive Services

Auto Skills Center-Forrestal Village
2110 Great Lakes Drive
Building 2110
Great Lakes, IL 60088
Phone 847-688-2457
Phone (DSN) 312-792-2457
Fax 847-688-7058
Fax (DSN) 312-792-7058
Wed - Fri 12:00 p.m - 8:00 p.m.
Sat 9:00 a.m.-5:00 p.m.
Sun 12:00 p.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Beauty/Barber Shops

Barber Shops-Hair Care Center-NEX
3452 Green Bay Rd.
Burkey Mall-Building 3452
Student NEX-Building 400
Great Lakes, IL 60088
Phone 847-578-6211 / 847-578-6348
Barber shop:
Mon - Sat 9:00 a.m.- 8:00 p.m.
Sun 9:00 a.m.- 6:00 p.m.
Holidays - closed
Beauty shop: call for hours
[Website](#) | [Map](#)

Chapels

Religious Programs-Chaplain Department
320 Dewey Ave.
Building 3
Great Lakes, IL 60088
Phone 847-688-5610
Phone (DSN) 312-792-5610
Fax 847-688-4416
Fax (DSN) 312-792-4416
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Website](#) | [Map](#)

Adult Education Centers

Navy College Learning Center
2221 Mac Donough St.
Lifelong Learning Center
Building 617, Room 218
Great Lakes, IL 60088-5702
Phone 847-688-4681 ext. 216
Phone (DSN) 312-792-4681 ext. 216
Fax 847-688-5339
Fax (DSN) 312-792-5339
Mon - Fri 8:00 a.m. - 3:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Barracks/Single Service Member Housing

Central Billeting Office/Gateway Suites & Inn
2430 Luce Blvd.
Building 30
Great Lakes, IL 60088-2801
Phone 847-688-2170/2627/2628
Phone (DSN) 312-792-2170/2627/2628
Fax 847-688-5815
Fax (DSN) 312-792-5815
Open 24 hours a day, 7 days a week
[Website](#) | [Map](#)

Beneficiary Counseling Assistance Coordinators

Naval Health Clinic Great Lakes, Customer Relations
3001 A Sixth St.
Building 200H
Great Lakes, IL 60088-5230
Phone 847-688-5328 ext. 3110
Phone (DSN) 312-792-5328 ext. 3110
Fax 847-688-2976
Fax (DSN) 312-792-2976
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center - Kids World
2101 First Street
Bldg 8801
Glenview, IL 60088
Phone 847-832-9580
Fax 847-832-9574
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center
2700 Cavin Drive
Bldg 2700
Great Lakes, IL 60088
Phone 847-688-4470/4471
Phone (DSN) 312-792-4470
Fax 847-688-5760
Fax (DSN) 312-792-5760
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Program Administrator
2601E Paul Jones St.
Building 160
Great Lakes, IL 60088
Phone 847-688-2110 ext. 129
Phone (DSN) 312-792-2110 ext 129
Fax 847-688-5617
Fax (DSN) 312-792-5617
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Citizenship and Immigration Services

Navy Legal Assistance
2540 A Paul Jones Street
Building 2, Suite 100
Great Lakes, IL 60088
Phone 847-688-4753 ext. 111
Phone (DSN) 312-792-4753
Fax 847-688-4754
Fax (DSN) 312-792-4754
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Commissary/Shoppette

Commissary
2630 Green Bay Rd.
Burkey Mall-Building 3452
Great Lakes, IL 60088-3303
Phone 847-688-2644
Phone (DSN) 312-792-2644
Fax 847-688-2524
Sun 10:00 a.m. - 6:00 p.m.
Mon - closed
Tue - Fri 10:00 a.m. - 7:00 p.m.
Sat 10:00 a.m. - 7:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Child Development Centers

Child Development Center
3110 Great Lakes Drive
Bldg 3110
Great Lakes, IL 60088
Phone 847-688-5662
Phone (DSN) 312-792-5662
Fax 847-688-5663
Fax (DSN) 312-792-5663
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Child and Youth Registration and Referral

Child Development Center (CDC) Resource & Referral
2601 E Paul Jones St.
Building 155
Great Lakes, IL 60088
Phone 847-688-3100
Phone (DSN) 312-792-3100/5662
Fax 847-688-5709
Fax (DSN) 312-792-5617
Mon - Fri 8:00 a.m. - 4:30 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Civilian Personnel Office

Human Resources Office
530A Farragut Avenue
Building 27
Great Lakes, IL 60088
Phone 847-688-2222
Phone (DSN) 312-792-2222
Fax 847-688-4478
Fax (DSN) 312-792-4478
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Website](#) | [Map](#)

Dental Clinics

Naval Health Clinic
2730 Simpson St.
Building 237
Great Lakes, IL 60088
Phone 847-688-4560/4561
Phone (DSN) 312-792-4560/4561
Mon - Fri 7:00 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Deployment/Mobilization

Deployment/Mobilization
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 100 / 847-688-3604 ext. 100 / 888-231-0714 ext. 100
Phone (DSN) 312-792-3603 ext. 100
Fax 847-688-2827
Fax (DSN) 312-792-2827 ext. 100
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Enrollment/EFMP

Naval Branch Health Clinic - EFMP Enrollment
3001 A Sixth St.
Building 200H
Great Lakes, IL 60088-5230
Phone 847-688-4860 ext 3898
Phone (DSN) 312-792-5685
Fax 847-688-5967
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Website](#) | [Map](#)

Exchange(s)

Shopping Facilities-NEX
Burkey Mall-Building 3452
Student NEX-Building 400
Recruit NEX-Building 1326
Great Lakes, IL 60088
Phone 847-578-6280 / 847-578-6329 / 847-587-6180
Mon - Fri 9:00 a.m. - 8:00 p.m.
Sat 9:00 a.m. - 8:00 p.m.
Sun 10:00 a.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Website](#) | [Website](#) | [Map](#)

Family Center

Fleet and Family Support Center
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088-2845
Phone 847-688-3603 ext. 100 / 888-231-0714 ext. 100
Phone (DSN) 312-792-3603
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Emergency Relief Services

Navy-Marine Corps Relief Society
525A Farragut Avenue
Building 26
Great Lakes, IL 60088-2815
Phone 847-688-6830 / 703-474-3229
Phone (DSN) 312-792-3757
Fax 847-688-2658
Fax (DSN) 312-792-2658
Mon - Fri 8:00 a.m. - 3:45 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Exceptional Family Member Program/Special Needs

EFM Coordinator-Naval Health Clinic Great Lakes
3001 A Sixth St.
Building 200H, 2nd Floor
Great Lakes, IL 60088
Phone 847-688-4560 ext. 3898 / 847-688-3891 ext.3891
Phone (DSN) 312-792-3891 ext. 3891
Fax 847-688-5967
Fax (DSN) 312-792-5967
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Family Advocacy Program

Family Advocacy Program
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 126 / 847-688-3604 ext. 126 / 888-231-0714 ext. 126
Phone (DSN) 312-792-3603 ext. 126
Fax 847-688-2827
Fax (DSN) 312-792-2827 ext. 126
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Family Child Care/Child Development Homes

Child Development Center (CDC) Resource & Referral
2601 E Paul Jones St.
Building 155
Great Lakes, IL 60088
Phone 847-688-3100
Phone (DSN) 312-792-3100/5662
Fax 847-688-5709
Fax (DSN) 312-792-5617
Mon - Fri 8:00 a.m. - 4:30 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Finance Office

Personnel Support Detachment - Navy Region Midwest
315A Bronson Avenue
Building 2C, Suite 207
Great Lakes, IL 60088-5521
Phone 847-688-5550
Phone (DSN) 312-792-5550
Fax 847-688-5535
Fax (DSN) 312-792-5535
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Website](#) | [Map](#)

Financial Institutions

Armed Forces Bank, N.A.
Great Lakes - NTC Branch
Student NEX Bldg. 400
P. O. Box 88-7004
Great Lakes, IL 60088
Phone 847-473-5833/2824
Fax 847-473-2749
Mainside:
Mon - Sat 8:00 a.m. - 9:00 p.m.
Sun - 9:00 a.m. - 5:00 p.m.
Holidays - closed
RTC:
Mon - Fri 10:00 a.m. - 4:00 p.m.
Burley Mall:
Mon - Sat 9:00 a.m. - 8:00 p.m.
Sun 10:00 a.m. - 6:00 p.m.
NEX:
Mon - Fri 8:00 a.m. - 9:00 p.m.
Sat 8:00 a.m. - 8:00 p.m.
Sun 9:00 a.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Gymnasiums/Fitness Centers

Fitness Center
2601 E Paul Jones St.
Building 2-A
Great Lakes, IL 60088
Phone 847-688-5649
Phone (DSN) 312-792-5649
Fax 847-688-7858
Fax (DSN) 312-792-7858
Mon - Fri 5:00 a.m. - 9:00 p.m.
Sat 7:00 a.m. - 6:00 p.m.
Sun 11:00 a.m. - 5:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Financial Institutions

Navy Federal Credit Union
525 Clark Ave.
Building 290
Great Lakes, IL 60088
Phone 1-888-842-6328
Mon, Tues, Wed, Thur 8:30 a.m. - 6:00 p.m.
Fri 8:30 a.m. - 6:00 p.m.
Sat 8:00 a.m. - 2:00 p.m.
Sun - closed
Holidays - closed
McPon Hall:
Mon - Thurs 8:00 a.m. - 4:30 p.m.
Fri 9:00 a.m. - 4:30 p.m.
Sat 8:00 a.m. - 12:30 p.m.
[Website](#) | [Map](#)

Golf Courses

Willow Glen Golf Course-Buckley's Restaurant and Lounge
2601 E Paul Jones Street
Building 8400
Great Lakes, IL 60088
Phone 847-688-4593
Phone (DSN) 312-792-5723
Fax 847-688-5723
Fax (DSN) 312-792-5723
Open Mon - Sun 6:00 a.m.- dusk
Weather Permitting
Buckleys Restaurant 11:00 a.m. - 9:00 p.m.
[Email](#) | [Website](#) | [Map](#)

Hospital/Medical Treatment Facility(s)

Naval Health Clinic Great Lakes
3001 A Sixth St.
Building 200H
Great Lakes, IL 60088-5230
Phone 847-688-4560 ext 3253/3149 / 847-688-3703 / 847-688-3706
Phone (DSN) 312-792-5665
Fax 847-688-3241
Fax (DSN) 312-792-3241
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (inbound)

Personal Property Office
1710B Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-5371 / 800-637-5401
Phone (DSN) 312-792-5371
Fax 847-688-5849
Fax (DSN) 312-792-5849
Mon - Fri 7:15 a.m. - 3:50 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Housing Office/Government Housing

Family Housing Office
1710 Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-3440 ext. 134 / 847-688-3450 ext. 134
Phone (DSN) 312-792-3440 ext. 134
Fax 847-688-4957
Fax (DSN) 312-792-4957
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

ID/CAC Card Processing

ID (Site)-Personnel Support Detachment
315B Bronson Ave.
Building 2C
Great Lakes, IL 60088
Phone 847-688-5550 ext. 311
Phone (DSN) 312-792-5550 ext. 311
Fax 847-688-5636
Fax (DSN) 312-792-5636
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Website](#) | [Map](#)

Legal Services/JAG

Navy Legal Assistance
2540 A Paul Jones Street
Building 2, Suite 100
Great Lakes, IL 60088
Phone 847-688-4753 ext. 111
Phone (DSN) 312-792-4753
Fax 847-688-4754
Fax (DSN) 312-792-4754
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Household Goods/Transportation Office (outbound)

Personal Property Office
1710B Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-5371 / 800-637-5401
Phone (DSN) 312-792-5371
Fax 847-688-5849
Fax (DSN) 312-792-5849
Mon - Fri 7:15 a.m. - 3:50 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Housing Referral Office/Housing Privatization

Forest City Residential Management
1710 Cavin Rd., Bldg. 8100
3320 Maine Avenue-Quarters 71
Great Lakes, IL 60088
Phone 847-689-4312 / 847-473-4655
Fax 847-689-4315
Mon - Fri 7:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Information and Referral Services

Information and Referral
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext.100 / 847-688-3604 ext.100 / 888-231-0714 ext. 100
Phone (DSN) 312-792-3603 ext.100
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Library

Library-NAVSTA
2601 E Paul Jones Street
Building 617
Great Lakes, IL 60088
Phone 847-688-4617
Phone (DSN) 312-792-4617
Fax 847-688-3602
Fax (DSN) 312-792-3602
Mon - Thu 10:00 a.m. - 8:00 p.m.
Fri 10:00 a.m. - 2:00 p.m.
Sat & Sun 1:00 p.m. - 5:00 p.m.
Closed Holidays
[Email](#) | [Website](#) | [Map](#)

MWR (Morale Welfare and Recreation)

Morale, Welfare and Recreation (MWR)
2601E Paul Jones St.
Building 160 (Camp Barry)
Great Lakes, IL 60088
Phone 847-688-2110 ext.116 / 847-688-2110 ext.117
Phone (DSN) 312-792-2110 ext. 116/117
Fax 847-688-2787
Fax (DSN) 312-792-2787
Mon – Fri 8:00 a.m. – 4:00 p.m.
Sat & Sun – closed
Holidays – closed
www.mwrgl.com | [Map](#)

New Parent Support Program/Loan Closet

525 Farragut Avenue, Suite 300, Building 26
Great Lakes, IL 60088
Phone 847-688-3603/4 ext.177/ 847-688-3604 ext. 177 / 888-231-0714 ext. 177
Phone (DSN) 312-792-3603 ext. 177
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon – Fri 7:30 a.m. – 4:00 p.m.
Sat & Sun – closed
Holidays – closed
<http://www.cnic.navy.mil/GreatLakes/FleetAndFamilyReadiness/SupportServices/Families/FamilySupportPrograms/index.htm> | [Map](#)

Personal Financial Management Services

Personal Financial Management Program
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-689-3603 ext. 208 / 847-689-3604 ext. 208 / 888-231-0714 ext. 208
Phone (DSN) 312-792-3603
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon – Fri 7:30 a.m. – 4:00 p.m.
Sat & Sun – closed
Holidays – closed
<http://www.cnic.navy.mil/GreatLakes/FleetAndFamilyReadiness/SupportServices/ConselingAndAssistance/index.htm> | [Map](#)

Personnel Support Office

Personnel Support Detachment – Navy Region Midwest
315B Bronson Avenue, Suite 207
Great Lakes, IL 60088-5521
Phone 847-688-5550 Phone (DSN) 312-792-5550
Fax 847-688-5535 Fax (DSN) 312-792-5535
Mon – Fri 7:00 a.m. – 4:00 p.m.
Sat 9:00 a.m. – noon
Sun – closed
Holidays – closed
<http://www.cnic.navy.mil/GreatLakes/InstallationGuide/FacilitiesAndResources/PersonnelSupportDetachment/index.htm> | [Map](#)

Military Clothing Sales

Student NEX (Customer Service)
2601 E Paul Jones St.
Building 400
Great Lakes, IL 60088
Phone 847-578-6329
Mon – Fri 8:00 a.m. – 9:00 p.m.
Sat 8:00 a.m. – 8:00 p.m.
Sun 9:00 a.m. – 5:00 p.m.
www.mynavyexchange.com/storefinder | [Map](#)

Non-appropriated Funds (NAF) Human Resources

Non-Appropriated Funds (NAF)
2601A Paul Jones St., Building 160
Great Lakes, IL 60088
Phone 847-688-2110 ext 103
Phone (DSN) 312-792-2110 ext 103
Fax 847-688-2787
Fax (DSN) 312-792-2787
Mon – Fri 8:00 a.m. – 4:30 p.m.
Sat & Sun – closed
Holidays – closed
www.mwrgl.com/jobs_intern/jobs/jobs.htm | [Map](#)

Personnel Support Office

Personnel Support Detachment (RTC) (Students)
2605 Kansas St.
Building 1405
Great Lakes, IL 60088-5522
Phone 847-688-2767
Phone (DSN) 312-792-2767
Fax 847-688-3512
Fax (DSN) 312-792-3512
Mon – Fri 8:00 a.m. – 4:00 p.m.
Sat & Sun – closed
Holidays – closed
[Map](#)

Relocation Assistance Program

Relocation Assistance Program
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 128 / 847-688-3604 ext. 128 / 888-231-0714 ext. 100
Phone (DSN) 312-792-3603/4
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Retirement Services

Fleet and Family Support Center
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088-2845
Phone 847-688-3603 ext. 100 / 888-231-0714 ext. 100
Phone (DSN) 312-792-3603
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

School Age Care

School Age Care Programs
2101 First Street
Bldg 8801
Glenview, IL 60026-7064
Phone 847-832-9580/9586
Fax 847-832-9574
Mon - Fri 6:00 a.m. - 6:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Spouse Education, Training and Careers

Family Employment Readiness Program (FERP)
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 888-231-0714 ext. 129 / 847-688-3603 ext. 129
Phone (DSN) 312-792-3603 ext. 129
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Restaurants/Fast Food

Port O'Call Conference and Banquet Center
2601 A Paul Jones St.
Building 140
Great Lakes, IL 60088
Phone 847-688-6946
Phone (DSN) 312-792-6946
Fax 847-792-6928
Fax (DSN) 312-792-6928
Mon - Fri 8:00 a.m. - 4:30 p.m.
Sat & Sun - closed
Holidays - closed
Sam Adams Brew Pub:
10:30 a.m. - 1:30 p.m.
[Email](#) | [Website](#) | [Map](#)

School Age Care

Child Development Center (CDC) Resource & Referral
2601 E Paul Jones Street
Building 155
Great Lakes, IL 60088
Phone 847-688-3100
Phone (DSN) 312-792-3100
Fax 847-688-5662
Fax (DSN) 312-792-5662
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

School Liaison Office/Community Schools

School Liaison Office
2601 E Paul Jones Street, Bldg 160
Great Lakes, IL 60088
Phone 847-688-5700
Phone (DSN) 312-792-5700
Fax 847-688-5709
[Email](#) | [Website](#) | [Map](#)

Temporary Lodging/Billeting

Navy Lodge
2500 Meridian
Great Lakes, IL 60088
Phone 847-689-1485
Open 24 hours a day, 7 days a week
[Email](#) | [Website](#) | [Map](#)

Transition Assistance Program

Transition Assistance Program
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 141 / 847-688-3604 ext. 141
Phone (DSN) 312-792-3603/4
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

VA Medical Center, North Chicago

3001 Green Bay Rd.
N. Chicago, IL 60064
Phone 847-688-1900
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Victim Advocate Services

Victim Services
525 Farragut Avenue, Suite 300
Building 26
Great Lakes, IL 60088
Phone 847-688-3603 ext. 123 / 847-688-3604 ext. 123
Phone (DSN) 312-792-3603/4
Fax 847-688-2827
Fax (DSN) 312-792-2827
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Travel Office

Information, Tickets and Travel-Student NEX
2601 E Paul Jones St.
Building 400
Great Lakes, IL 60088
Phone 847-688-3537
Phone (DSN) 312-792-3637
Fax 847-688-6390
Fax (DSN) 312-792-6390
Mon - Fri 10:00 a.m. - 5:00 p.m.
Sat 9:00 a.m. - 1:00 p.m.
Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Veterinary Services

Veterinary Treatment Facility-U.S. Army
3001 B Sixth St.
Building 111H
Great Lakes, IL 60088
Phone 847-688-5740
Phone (DSN) 312-792-5740
Fax 847-688-7390
Fax (DSN) 312-792-7390
Mon - Fri 8:30 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Map](#)

Welcome/Visitors Center

Family Housing Office
1710 Cavin Dr.
Building 8100
Great Lakes, IL 60088-3402
Phone 847-688-3440 ext. 134 / 847-688-3450 ext. 134
Phone (DSN) 312-792-3440 ext. 134
Fax 847-688-4957
Fax (DSN) 312-792-4957
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat & Sun - closed
Holidays - closed
[Email](#) | [Website](#) | [Website](#) | [Map](#)

Women, Infants, and Children (WIC & WIC-O)

Women, Infants and Children's Office-Great Lakes

2215 14th St

North Chicago, IL 60064

Phone 847-984-5250

Mon - Fri 8:30 a.m. - 4:30 p.m.

Sat & Sun - closed

Holidays - closed

[Website](#) | [Map](#)

Youth Programs/Centers

Boys & Girls Clubs of Great Lakes

2601 E Paul Jones St.

Forrestal Village

Building 2600

Great Lakes, IL 60088

Phone 847-688-5573 / 847-688-5581

Phone (DSN) 312-792-5573

Fax 847-688-5725

Fax (DSN) 312-792-5725

Mon - Thu 3:00 p.m. - 7:00 p.m.

Fri 3:00 p.m.-7:00 p.m.

Sat 2:00 p.m.-7:00 p.m.

Sun - closed

Holidays - closed

Power hour: teens

3:30-4:30 p.m.

Power hour: 12-under

4:30-5:30 p.m.

[Email](#) | [Website](#) | [Map](#)

Major Units

Naval Station Great Lakes

Contact information:

Phone: 847-688-2961/3270

DSN: 312-792-2961/3270

FAX: 847-688-2595

Website: <https://www.cnic.navy.mil/GreatLakes/index.htm>

Naval Service Training Command

Contact information:

Phone: 847-688-3400

DSN: 312-792-3400

FAX: 847-688-4472

Website: <http://www1.netc.navy.mil/nstc/>

Personnel Support Detachment Midwest

Contact information:

COM: 847-688-5550

FAX: 847-688-5712

Website: <https://www.cnic.navy.mil/GreatLakes/Departments/NavalStationDepartments/PersonnelSupportActivityDetachment/index.htm>

Naval Health Clinic Great Lakes

Contact information:

Phone: 847-688-2492

DSN: 312-792-2492

FAX: 847-688-2402

Website: <http://www.med.navy.mil/sites/nhcgl/Pages/default.aspx>

Naval Facilities Engineering Command Midwest (NAVFAC)

Contact information:

Phone: 847-688-6895

DSN: 312-792-6895

FAX: 847-688-4659

Website: https://portal.navfac.navy.mil/portal/page/portal/navfac/navfac_ww_pp/navfacmw/tab33530:tab34376

Navy Recruiting District Chicago

Contact information:

Phone: 847-688-7100 ext. 147, 154

DSN: 312-792-7100 ext. 147

FAX: 847-688-7126

Website: <http://www.cnrc.navy.mil/chicago/default.htm>

Federal Investigative Services

Contact information:

Phone: 847-688-3685

DSN: 312-792-3685

FAX: 847-688-5386

Naval Criminal Investigation Service

Contact information:

Phone: 847-688-5655

DSN: 312-792-5655

FAX: 847-688-2636

Navy Drug Screening Lab

Contact information:

Phone: 847-688-2045 ext. 12/20
DSN: 312-792-2045 ext. 12/20
FAX: 847-688-5513
Websites: http://www-nmcpbc.med.navy.mil/Field_Activities/

Recruit Training Command

Contact information:
Phone: 847-688-4700
DSN: 312-792-4700
FAX: 847-688-2652
Website: <http://www1.netc.navy.mil/nstc/rtcgl/index.asp>

Naval Reserve Readiness Command, Midwest

Contact information:
Phone: 847-688-4916 ext 209
DSN: 312-792-4916 ext 209
FAX: 847-688-2118

Marine Air Control Group 48, MTACS 48, MWCS 48, and TACC Battle Staff

Contact information:
Phone: 847-688-7129 ext. 209
DSN: 312-792-7129
FAX: 847-688-7155
Website: <http://www.mfr.usmc.mil/4thmaw/macg48/>

U.S. Military Entrance Processing Command

Contact information:
Phone: 847-688-3680 ext. 7182/7170
DSN: 312-792-3680 ext. 7182/7170
FAX: 847-688-6867

Navy Legal Service Office (NLSO)

Contact information:
Phone: 847-688-4753 ext. 113
DSN: 312-792-4753 ext. 113
FAX: 847-688-4754

Defense Automated Printing (DAPS)

Contact information:
Phone: 847-688-2211
DSN: 312-792-2211
FAX: 847-688-3725

Army Reserve Intelligence Support Center

Contact information:
Phone: 847-266-5947
FAX: 847-266-2603

Navy Medical Research Center Detachment Great Lakes

Contact information:
Phone: 847-688-4678 ext. 103
DSN: 312-792-4678 ext. 103
FAX: 847-688-4279

Navy Band

Contact information:
Phone: 847-688-4760 ext. 10

DSN: 312-792-4760 ext. 10
FAX: 847-688-3766

Naval Hospital Corps School

Contact information:
Phone: 847-688-5680
DSN: 312-792-5680
FAX: 847-688-2737
Website: <http://nhcs136-pip/>

Personnel Support Activity Detachment

Contact information:
Phone: 847-688-5550 ext. 105
DSN: 312-792-5550 ext. 105
FAX: 847-688-5535

Human Performance Center

Contact information:
Phone: 847-688-5588/5450
DSN: 312-792-5588/5450
FAX: 847-688-3360

Transient Personnel Unit

Contact information:
Phone: 847-688-3322/5608
DSN: 312-792-3322/5608
FAX: 847-688-5977

Training Support Center

Contact information:
Phone: 847-688-4862 ext. 172
DSN: 312-792-4862 ext. 172
FAX: 847-688-2947
Website: <https://www.netc.navy.mil/centers/tscgl/default.cfm>

U.S. Military Entrance Processing Command (Eastern Sector)

Contact information:
Phone: 847-688-5520 ext. 7601
DSN: 312-792-5520 ext. 7601
FAX: 847-688-2301

U.S. Military Entrance Processing Command (Western Sector)

Contact information:
Phone: 720-374-0274 ext. 105
DSN: 312-792-0274 ext. 105

Navy Operational Support Center

Contact information:
Phone: 847-688-3760/3774
DSN: 312-792-3760/3774
FAX: 847-688-2118

Base Communication Office

Contact information:
Phone: 847-688-2070
DSN: 312-792-2070